





Fiscal Year 2022 Annual Budget and Capital Improvement Plan

Huntsville, Alabama



GOVERNMENT FINANCE OFFICERS ASSOCIATION

Distinguished Budget Presentation Award

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Huntsville Utilities Alabama

For the Fiscal Year Beginning

October 01, 2020

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Executive Director

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The Government Finance Officers Association of the United States and Canada (GFOA) presented the Distinguished Budget Presentation Award and Certificate for Budget Preparation to Huntsville Utilities, for fiscal year 2021 beginning October 1, 2020. To receive this award, a governmental unit must publish a comprehensive budget document that meets all the GFOA program criteria as a policy document, financial plan, operations guide, and as a communications device. This award is valid for one year. Huntsville Utilities is honored to receive this accolade and will attempt to improve the budget document each year in hopes of achieving this prestigious award.

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Huntsville Utilities

Huntsville Utilities provides water, natural gas, and electricity to approximately 200,000 customers in Madison County and a portion of Marshall and Limestone Counties in north Alabama. The organization as it is recognized today came into existence in 1940 when the City of Huntsville purchased the local electric system from Alabama Power, entered into a power supply contract with the Tennessee Valley Authority and appointed an Electric Board to run the municipal system. The water infrastructure had been owned by the city since 1858, but in 1950 the municipality also acquired the gas system and four years later the Gas and Water Boards were established. Each utility Board consists of three members who are appointed by the City Council to serve for three-year terms. The Boards are responsible for oversight and governance of the utilities and for making recommendations to the City Council for major capital outlays, rate revisions and debt issuance. The Boards hire a CEO/President to manage and operate all utilities. Budgets and financial statements are prepared and presented to each Board. Huntsville Utilities uses an October 1 through September 30 fiscal year for budgeting and financial reporting purposes.

The water system is the oldest public water system west of the Appalachian Mountains and has been in continuous operation approximately 200 years. Huntsville is located near the Tennessee River, which provides a dependable source of surface water. There are three water treatment plants with a current capacity of 120 million gallons per day. As the most recently constructed treatment plant continues to progress towards its full design capability, that amount can grow to 192 million gallons per day. Ground water in the area is taken from three wells and can yield around 13.5 million gallons per day during periods of maximum demand. The distribution system is composed of over 1,489 miles of water mains, ranging in size from 4 inches to 48 inches, and 39 gravity-operated storage reservoirs with a combined capacity of 59 million gallons. Average annual water sales revenue for the five-year period of 2016 through 2020 was \$42,724,874.

Huntsville receives natural gas from various suppliers via the Southern Natural and Third Coast Midstream ("Ala-Tenn") pipelines through two primary delivery points. Downstream of these two gate stations, a network of high-pressure steel pipelines distributes the gas to district regulators. These district regulators reduce the pipeline pressure so the gas can be delivered to customers' homes. Overall, there are 1,478 miles of gas distribution mains. There are two smaller gate stations that feed polyethylene networks. The total system delivers about 4.5 billion cubic feet of natural gas annually. Huntsville Utilities also contracts for 1.1 billion cubic feet of gas storage at the Bear Creek and Pine Prairie storage fields in Louisiana. During winter months, gas storage is used to meet approximately 35% of the expected gas demand. Average gas sales revenue for the five-year period of 2016 through 2020 was \$40,488,117.

Huntsville Utilities has no electric generation facilities and purchases all its power from TVA, which also serves as the regulatory body for the electric utility. The purchased power travels through nine TVA transmission circuits to fifteen delivery points in Huntsville. There are over 2,920 miles of overhead primary distribution line, approximately 1,522 miles of underground primary distribution line and 103 substation facilities within the service area. The electric system has a total of 2,726 megawatts of transformer capacity designed to accommodate a maximum system load of 1,451 megawatts, which

occurred in January 2018. Average electric sales revenue for the five-year period of 2016 through 2020 was \$490,631,296.

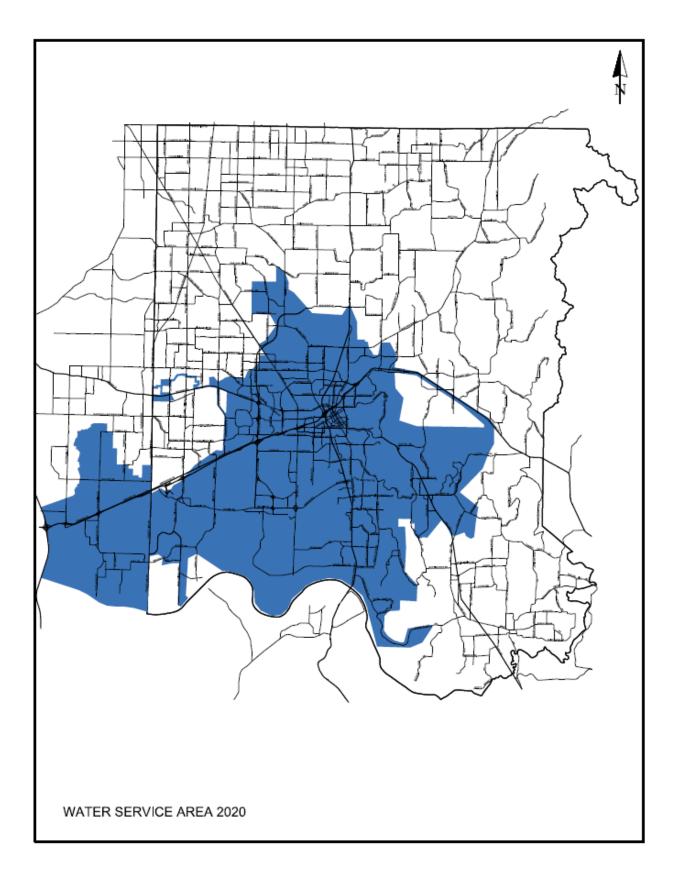
In 2016, Huntsville Utilities began construction on a major expansion of its existing fiber optic cable network. Excess fiber not needed for utility purposes can be leased to other entities. With that construction now essentially complete, there are over 6,013 miles of fiber installed. Lease revenue is expected to be around \$12.8 million annually. The fiber network is considered an electric asset and operating results are included on the electric financial statements.

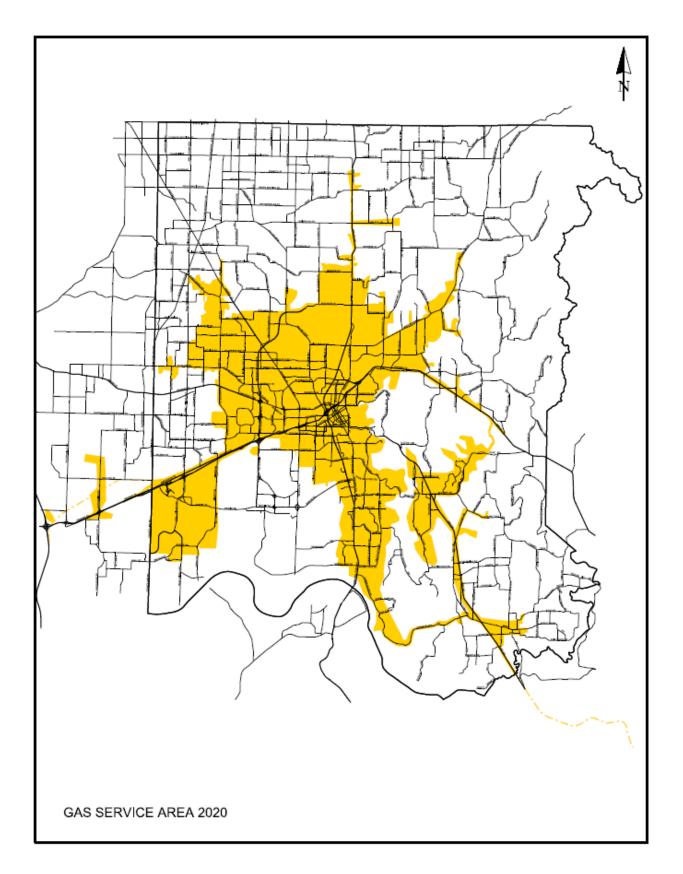
All utility systems are operated administratively under the joint management and control of a CEO/President and executive staff. In addition, certain employees throughout the organization perform administrative or support functions for all utility services to provide greater economy of operation. Customers are billed collectively for all three utility services offered by Huntsville Utilities, in addition to certain other services offered by the city of Huntsville (sanitation and wastewater), Madison County (sanitation and water), the city of Madison (sanitation) and the town of New Hope (sanitation, water and wastewater).

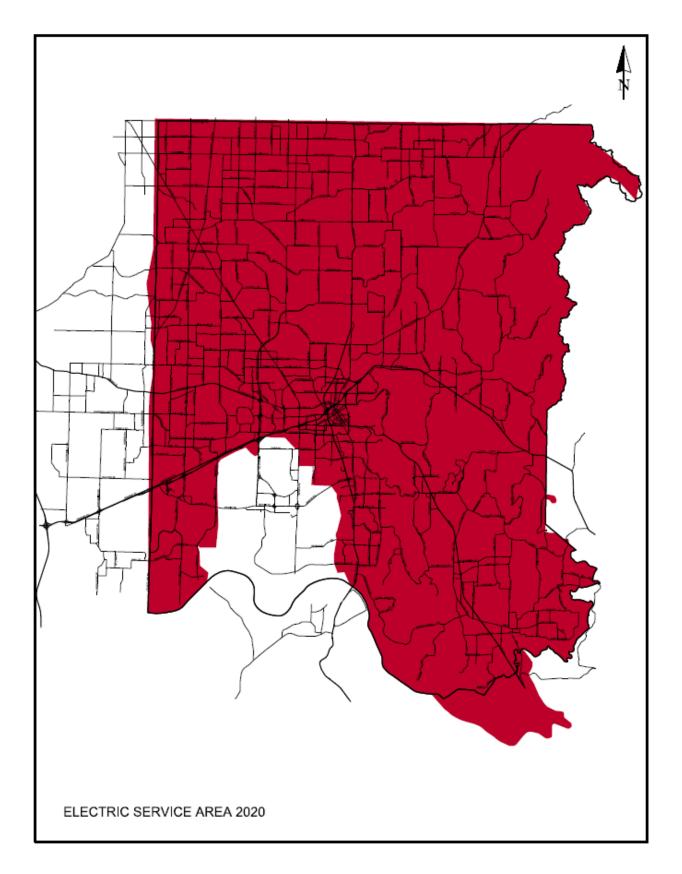
Huntsville Utilities produces monthly a set of financial statements for each utility service. The city reports Huntsville Utilities' information as a discretely presented component unit of its own financial statements. All debt issuance for Huntsville Utilities and the power contract with TVA are in the name of the City of Huntsville. The power contract contains explicit provisions providing for payments in lieu of taxes, calculated by applying the prevailing municipal, county, and state property tax rates to the depreciated original cost of tangible property used for electric operations within the respective taxing jurisdictions at the beginning of each tax year. It also expressly prohibits Huntsville Utilities from making any other transfers to city funds from electric revenues or reserves. Water and gas payments in lieu of taxes to the city are not covered in the power contract but are required by city ordinance and are equivalent to 6% of sales revenue. Comingling of funds is not allowed for the electric, water and gas utility services. Board, City Council, and TVA approval is required for any local electric rate actions. Water rate actions must be approved by the Board and City Council, and natural gas rate actions only require Board approval.

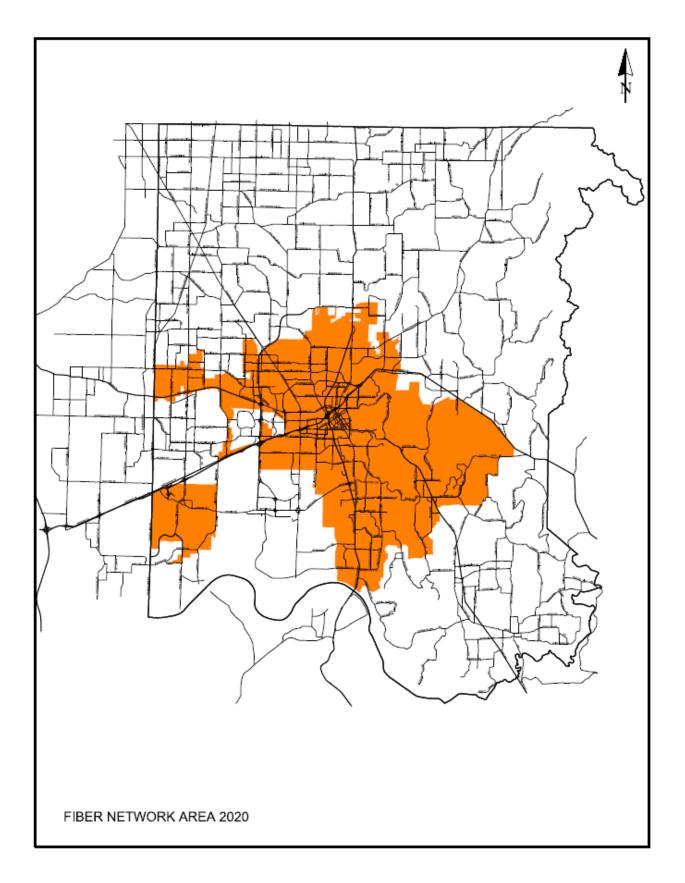
Shown below are the Downtown Administrative Building (left) and the Chase Electric Operations Center (right).











Top 10 Utility Customers by Volume and Revenue – Water

Top 10 by Revenue

\$1,346,769
\$1,294,068
\$ 733,341
\$ 456,240
\$ 415,080
\$ 365,720
\$ 317,651
\$ 299,513
\$ 228,657
\$ 221,090

Top 10 by Revenue

UNITED STATES ARMY	\$1,343,806
MADISON CO COMM S2WD	\$1,318,622
HUNTSVILLE CITY GSD	\$ 739,705
HUNTSVILLE HOSPITAL	\$ 431,840
HOUSING AUTHORITY COH	\$ 430,746
HUNTSVILLE SCHOOLS	\$ 375,853
ALABAMA A&M UNIV	\$ 309,550
NEW HOPE TOWN OF	\$ 306,171
IMI HUNTSVILLE LLC	\$ 241,830
TRIANA TOWN OF	\$ 228,819

Top 10 by Revenue

UNITED STATES ARMY	\$1,314,449
MADISON CO COMM S2WD	\$1,286,604
HUNTSVILLE CITY GSD	\$ 714,959
HUNTSVILLE HOSPITAL	\$ 435,424
HOUSING AUTHORITY COH	\$ 425,213
HUNTSVILLE SCHOOLS	\$ 394,681
ALABAMA A&M UNIV	\$ 325,104
NEW HOPE TOWN OF	\$ 304,304
IMI HUNTSVILLE LLC	\$ 259,798
TRIANA TOWN OF	\$ 208,480

<u>2020</u>

Top 10 by Consumption

UNITED STATES ARMY	791,348,500 GAL
MADISON CO COMM S2WD	740,562,500 GAL
HUNTSVILLE CITY GSD	197,014,549 GAL
HUNTSVILLE HOSPITAL	181,006,200 GAL
NEW HOPE TOWN OF	155,542,000 GAL
ALABAMA A&M UNIV	138,596,200 GAL
COVANTA HUNTSVILLE INC	127,066,800 GAL
TRIANA TOWN OF	114,263,000 GAL
HOUSING AUTHORITY COH	110,069,700 GAL
OAKWOOD UNIVERSITY	82,331,300 GAL

<u>2019</u>

Top 10 by Consumption

UNITED STATES ARMY	784,508,400 GAL
MADISON CO COMM S2WD	763,912,100 GAL
HUNTSVILLE CITY GSD	203,557,341 GAL
HUNTSVILLE HOSPITAL	163,357,900 GAL
NEW HOPE TOWN OF	149,623,000 GAL
ALABAMA A&M UNIV	144,241,800 GAL
COVANTA HUNTSVILLE INC	124,350,500 GAL
HOUSING AUTHORITY COH	115,382,400 GAL
TRIANA TOWN OF	114,323,000 GAL
OAKWOOD UNIVERSITY	87,909,000 GAL

<u>2018</u>

Top 10 by Consumption

UNITED STATES ARMY	765,894,800 GAL
MADISON CO COMM S2WD	738,073,900 GAL
HUNTSVILLE CITY GSD	193,735,490 GAL
HUNTSVILLE HOSPITAL	170,403,000 GAL
ALABAMA A&M UNIV	155,090,900 GAL
NEW HOPE TOWN OF	150,617,000 GAL
COVANTA HUNTSVILLE INC	115,846,700 GAL
HOUSING AUTHORITY COH	112,391,900 GAL
TRIANA TOWN OF	103,946,000 GAL
HUNTSVILLE SCHOOLS	92,172,300 GAL

Top 10 Utility Customers by Volume and Revenue – Gas

Top 10 by Revenue

HUNTSVILLE SCHOOLS	\$ 892,453
POLARIS INDUSTRIES INC	\$ 764,731
HUNTSVILLE CITY GSD	\$ 682,202
HUNTSVILLE HOSPITAL	\$ 646 <i>,</i> 327
UNITED STATES ARMY	\$ 587 <i>,</i> 037
REMINGTON ARMS COMPANY LLC	\$ 576 <i>,</i> 675
BASF CATALYSTS LLC	\$ 441,690
INTERNATIONAL PAPER CO	\$ 422,837
ALABAMA A&M UNIV	\$ 393 <i>,</i> 595
KOHLER CO	\$ 307,918

<u>2020</u>

Top 10 by Consumption

UNITED STATES ARMY	369,278,100 CUF
BASF CATALYSTS LLC	304,824,000 CUF
HUNTSVILLE HOSPITAL	277,358,200 CUF
KOHLER CO	194,857,400 CUF
NORRIS CYLINDER COMPANY INC	177,984,000 CUF
UNITED STATES ARMY	116,815,000 CUF
REED CONTRACTING SVCS INC	110,317,600 CUF
POLARIS INDUSTRIES INC	102,861,600 CUF
HUNTSVILLE SCHOOLS	102,178,300 CUF
HUNTSVILLE CITY GSD	78,447,100 CUF

<u>2019</u>

Top 10 by Revenue	
HUNTSVILLE SCHOOLS	\$ 958,008
POLARIS INDUSTRIES INC	\$ 858,847
HUNTSVILLE CITY GSD	\$ 692,335
REMINGTON ARMS COMPANY LLC	\$ 544,831
ALABAMA A&M UNIV	\$ 516,280
UNITED STATES ARMY	\$ 509,049
BASF CATALYSTS LLC	\$ 485,696
HUNTSVILLE HOSPITAL	\$ 472,275
INTERNATIONAL PAPER CO	\$ 441,682
HEALTH GROUP OF AL	\$ 307,672

Top 10 by Revenue

HUNTSVILLE SCHOOLS

HUNTSVILLE CITY GSD

HUNTSVILLE HOSPITAL

UNITED STATES ARMY

ALABAMA A&M UNIV

BASF CATALYSTS LLC

INTERNATIONAL PAPER CO

POLARIS INDUSTRIES INC

VINTAGE PHARMACEUTICALS LLC

REMINGTON ARMS COMPANY LLC

Top 10 by Consumption						
UNITED STATES ARMY	351,971,600 CUF					
HUNTSVILLE HOSPITAL	231,936,000 CUF					
NORRIS CYLINDER COMPANY INC	215,733,000 CUF					
KOHLER CO	174,770,600 CUF					
HUNTSVILLE SCHOOLS	110,575,100 CUF					
UNITED STATES ARMY	108,913,000 CUF					
POLARIS INDUSTRIES INC	104,965,500 CUF					
REED CONTRACTING SVCS INC	90,221,500 CUF					
HUNTSVILLE CITY GSD	79,381,200 CUF					
REMINGTON ARMS COMPANY LLC	66,693,000 CUF					

<u>2018</u>

\$ 960,147

\$ 843,422 \$ 705,637

\$ 482,345

\$ 465,173

\$447,909

\$ 429,502

\$ 400,083

\$ 383,579

\$ 360,633

Top 10 by Consumption

UNITED STATES ARMY	346,378,000 CUF
BASF CATALYSTS LLC	335,460,000 CUF
HUNTSVILLE HOSPITAL	249,796,700 CUF
NORRIS CYLINDER COMPANY INC	220,226,000 CUF
HUNTSVILLE SCHOOLS	111,749,400 CUF
POLARIS INDUSTRIES INC	103,190,400 CUF
HUNTSVILLE CITY GSD	81,951,900 CUF
REMINGTON ARMS COMPANY LLC	59,454,000 CUF
VINTAGE PHARMACEUTICALS LLC	58,823,300 CUF
INTERNATIONAL PAPER COMPANY	54,487,000 CUF

Top 10 Utility Customers by Volume and Revenue – Electric

<u>2020</u>

Тор	10	bv	Consumption
iop	T O	~,	consumption

HUNTSVILLE HOSPITAL	\$ 8,835,377	HUNTSVILLE HOSPITAL	99,680,400 KWH
HUNTSVILLE SCHOOLS	\$ 5,496,573	TMMAL	59,711,827 KWH
HUNTSVILLE UTILITIES	\$ 4,186,911	HUNTSVILLE SCHOOLS	56,133,153 KWH
TMMAL	\$ 4,105,864	SAINT GOBAIN CERAMIC	49,691,296 KWH
WAL MART STORES EAST	\$ 3,753,859	HUNTSVILLE UTILITIES	44,451,216 KWH
KENNAMETAL INC	\$ 3,140,054	WAL MART STORES EAST	42,719,857 KWH
HUNTSVILLE CITY ENG	\$ 3,117,899	KENNAMETAL INC	38,940,326 KWH
SAINT GOBAIN CERAMIC	\$ 3,108,105	TECHNICOLOR HOME ENT SVCS	37,529,913 KWH
HUNTSVILLE CITY GSD	\$ 2,954,070	BOEING COMPANY	37,325,002 KWH
MAD CO BD OF ED	\$ 2,938,501	BASF CATALYSTS LLC	35,671,649 KWH

Top 10 by Revenue

<u>2019</u>

Top 10 by Reve	nue		Top 10 by Consumption		
HUNTSVILLE HOSPITAL	\$	8,933,267	HUNTSVILLE HOSPITAL	100,675,112 KWH	
HUNTSVILLE SCHOOLS	\$	6,003,648	TMMAL	63,966,990 KWH	
TMMAL	\$	4,447,729	HUNTSVILLE SCHOOLS	61,349,151 KWH	
HUNTSVILLE UTILITIES	\$	4,120,590	TECHNICOLOR HOME ENT SVCS	55,912,341 KWH	
WAL MART STORES EAST	\$	3,941,692	SAINT GOBAIN CERAMIC	55,829,982 KWH	
KENNAMETAL INC	\$	3,677,540	KENNAMETAL INC	46,093,661 KWH	
TECHNICOLOR HOME ENT SVCS	\$	3,545,495	WAL MART STORES EAST	44,915,991 KWH	
ALABAMA A&M UNIV	\$	3,424,163	HUNTSVILLE UTILITIES	43,926,073 KWH	
MAD CO BD OF ED	\$	3,346,487	BOEING COMPANY	39,463,391 KWH	
HUNTSVILLE CITY ENG	\$	3,184,185	PPG INDUSTRIES INC WKS #22	39,176,199 KWH	

<u>2018</u>

Top 10 by Revenue			Top 10 by Consumption		
HUNTSVILLE HOSPITAL	\$	8,518,543	HUNTSVILLE HOSPITAL	98,374,602 KWH	
HUNTSVILLE SCHOOLS	\$	5,868,568	TMMAL	76,489,585 KWH	
TMMAL	\$	5,256,469	SAINT GOBAIN CERAMIC	66,825,744 KWH	
SAINT GOBAIN CERAMIC	\$	3,939,776	HUNTSVILLE SCHOOLS	62,359,274 KWH	
WAL MART STORES EAST	\$	3,884,225	TECHNICOLOR HOME ENT SVCS	59,712,538 KWH	
HUNTSVILLE UTILITIES	\$	3,829,350	KENNAMETAL INC	49,566,427 KWH	
KENNAMETAL INC	\$	3,795,747	WAL MART STORES EAST	45,921,829 KWH	
TECHNICOLOR HOME ENT SVCS	\$	3,750,124	HUNTSVILLE UTILITIES	41,824,392 KWH	
MAD CO BD OF ED	\$	3,247,406	BASF CATALYSTS LLC	38,690,111 KWH	
ALABAMA A&M UNIV	\$	3,141,686	BOEING COMPANY	36,547,597 KWH	

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Strategic Plan

Huntsville Utilities management and the Boards developed the current strategic plan in 2018. HU worked with an outside facilitator, Transcend, to craft the Mission, Vision, and Values (MVV) and engaged Dr. David Ammons, the author of several municipal benchmarking and performance measurement books to train departmental staff on developing meaningful key performance indicators (KPIs). The outcome was an easy-to-communicate MVV and an important set of KPIs that help HU management and policymakers determine the organization's effectiveness in meeting its strategic objectives.

The plan was launched in FY19. Since that time, there have been minor revisions to the strategic objectives and KPIs. Each quarter, a strategic plan report card is presented to HU's Boards. This ensures the plan remains relevant and focuses the organization's activities. HU leadership plans for a comprehensive update to the strategic plan in FY22. While the MVV may not change, it's hoped the strategic objectives and KPIs can be further refined to provide even more focus and accountability.



2020 Strategic Plan

Mission	Strengthen Trust in Huntsville Utilities — Huntsville Utilities is committed to listening and operating with integrity and excellence, worthy of high trust from our community, stakeholders, and employees.
Vision	Deliver Excellent Customer Experiences — Through our services and people, Huntsville Utilities' highest ambition is to consistently deliver excellent customer experiences.
Values	Do What's Right — Huntsville Utilities is a steward of the community's resources and foundational to the success of our region. We owe it to our coworkers and the community to do our work ethically, accurately, and completely—making it easier for others to do their work and creating the best possible outcome.
	Build Community — Huntsville Utilities, its employees, and our customers are in this community together. Treating our coworkers and customers with respect, embracing efficiency, and providing exceptional service and value is how we build our future.
	Get Better Everyday — Huntsville Utilities' employees personally and collectively embrace continuous improvement and diverse perspectives. We develop our thinking, systems, processes, and technology to strengthen our work and empower a dynamic community.

2020 Strategic Plan

Organizational Goals	Demonstrate Prudent Stewardship	Maintain reliable systems	
		Charge fair and reasonable rates	
		Enforce process efficiency and financial accountability	
	Develop Engaged and Effective Employees Respect our Customers	Protect our people and facilities	
		Promote cross-functional thinking	
		Encourage two-way communication	
		Operate with integrity	
		Deliver the best customer outcome	
		Strengthen our community	

Strategic Focus Areas



Budget Summary

I am pleased to submit for your consideration the proposed Annual Budget and Capital Improvement Plan for fiscal year 2022.

The annual budget is an important document that guides our activities and spending plans. The budget is presented for initial review at the July board meetings, and the budgets should be ready for adoption in August. Budget work orders (comprising capital projects over \$25,000) are then sent to City Council for consideration in September.

Last year, Huntsville Utilities management expanded and improved the information provided in the annual budget. While the budget was a series of spreadsheets and presentation slides in previous years, it now is a comprehensive document that gives meaningful context to HU's use of funds. As a matter of fact, for the first time, HU was awarded the Distinguished Budget Presentation Award by the Government Finance Officers Association for last year's budget material. We appreciate the award and the constructive feedback received. We plan to continue submitting subsequent budgets for award consideration moving forward.

	Water	Gas	Electric	Combined *
Operating Revenue	\$54,779,598	\$56,437,428	\$545,480,726	\$656,697,752
Other Revenue	\$3,420,825	\$784,230	\$19,990,245	\$24,195,300
Reimbursements	\$3,524,990	\$2,364,730	\$1,421,530	\$7,311,250
Warrant Proceeds	\$13,900,000	\$0	\$0	\$13,900,000
Reserve Transfers	\$16,285,524	\$8,769,665	(\$15,357,809)	\$9,697,380
Total Revenue	\$91,910,937	\$68,356,053	\$551,534,692	\$711,801,682
Commodity	\$36,000	\$22,922,404	\$408,174,570	\$431,132,974
O&M Expense	\$41,611,035	\$24,817,600	\$77,875,456	\$144,304,091
Debt Service	\$9,922,766	\$1,563,881	\$6,590,850	\$18,077,497
Taxes	\$2,848,199	\$3,176,907	\$16,591,993	\$22,617,099
Capital Expenditures	\$37,492,937	\$15,875,261	\$42,301,823	\$95,670,021
Total Expense	\$91,910,937	\$68,356,053	\$551,534,692	\$711,801,682

Proposed revenues and expenditures for FY22 are provided in the following table:

* For reference purposes only

Each utilities' budget is balanced for the upcoming year by applying expected revenues, debt funding, and available reserves.

Given the current economic uncertainty, the budget is conservative. Estimated sales revenues are higher than last year's budget for all three services: Water (+1.9%), Gas (+19.5%) and Electric (+3.1%).

Budgeted expenses have been carefully reviewed. Though Huntsville has grown rapidly in recent years, it is difficult to predict when growth will stop and how the disruptions of 2020 and 2021 will impact the local economy's health. Thus, HU finds itself in a difficult position to support ongoing construction while keeping a close eye on the horizon for trouble ahead.

To highlight a few major efforts underway:

- A considerable amount of time and money continues to be directed toward the Greenbrier area. Work is well underway constructing needed water and gas infrastructure to Mazda/Toyota and the developing areas in west Huntsville. A new gas pipeline station is budgeted for construction in FY22 along with several needed water infrastructure improvements.
- In FY21, we renovated the water intake for the South Parkway Water Treatment Plant. In FY22, we will begin multi-year renovation work on the main treatment facility.
- Natural Gas lines are going in at a record pace, and main expansion will continue north of Huntsville while the multi-year cast iron replacement program advances.
- HU is also moving forward with several crucial electric infrastructure projects, including new substations in the Walker Lane, Capshaw, Big Cove and Old Monrovia areas. However, the pace of construction is straining available resources, so additional HU employees and temporary contractors are needed to manage growth.
- On a related note, money is set aside in the FY22 budget for several facility enhancements, including the possible reactivation of an Electric Operations center in Madison and the relocation of the Fiber support crews to HU's former Natural Gas peak-shaving facility. Also, money is set aside for the design of a new Dispatch/System Operations Center.
- The Geographic Information System upgrade is underway. In FY22, the Electric, Gas, and Water distribution mapping data will be converted. Additionally, work will begin on an improved outage management system for all utility services.
- The innovative partnership between the City of Huntsville, HU and Google Fiber resulted in constructing a 6,013 mile fiber-optic network meeting municipal needs and providing a world-class technology service for Huntsville residents. Now that the network is constructed, HU is filling a few holes in the service area while addressing ongoing residential and commercial expansion.
- Almost all homes now have a smart electric meter installed. In FY22, we will focus on finishing
 the commercial installations. Gas AMI modules are also being deployed. Gas AMI installations
 will continue throughout FY22 and FY23. Unfortunately, given budget constraints, we will
 continue to defer the installation of water AMI modules. While water AMI remains desirable,
 there is insufficient funding in the five-year capital plan to support the cost. We hope to revisit
 water AMI later.
- The initiation of HU's intergovernmental service agreement with Redstone Arsenal is an exciting development for HU and the Redstone community. This largest-of-its-kind partnership helps HU share a portion of our existing fixed cost with the U.S. Army while providing the Army excellent service at a reasonable cost.
- The five-year forecast includes a possible water rate increase in FY23 through FY25. Based on current data, the recommendation is to increase water rates by 6% each year for three years. While this does not impact the FY22 budget, it may be a key factor in the following year's budget. This increase's timing is contingent on future construction costs and the beneficial impact of the Redstone arrangement and recently connected large industrial customers.

While inflation has been near zero, COVID shortages are driving prices noticeably higher. This
disturbing change not only impacts HU's ability to execute upcoming construction projects but
also impacts HU's cost-of-living-adjustment (COLA). Therefore, I recommend providing HU
employee's a 3% COLA to help weather the recent inflationary increases. Additionally, money is
provided in the FY22 budget for needed market-driven wage adjustments.

This document convenes a considerable amount of information. I hope you have time to review all the material, but I would draw your attention to sections such as Factors Influencing the Budget, Funds and Net Position, and the Capital Improvement Plan. Also, useful and detailed information is provided in the Organizational Function and Capital Project Summary sections.

The Budget and Rates and Engineering Planning staff have been exceptionally diligent in the preparation of this budget. I appreciate the time and effort expended to create a purposeful tool that will help HU execute its priorities.

It is my privilege to lead an outstanding organization, comprised of men and women dedicated to providing foundational and essential services to a vibrant community. I look forward to a productive year ahead.

Sincerely, Milley

Wes Kelley President/CEO

Factors Influencing the Budget

Huntsville Utilities provides water, natural gas, and electric service to approximately 200,000 customers in the greater Huntsville area. With Huntsville currently ranked as Alabama's second largest city, and on pace to be the largest city in the state within the next five years, having a sound strategic plan will be key in adapting current operations to the needs of a growing service area and customer base. By focusing on workforce performance, customer satisfaction, system reliability, financial stability and organizational excellence, Huntsville Utilities is prepared to embrace the following challenges and opportunities.

Weathering the Pandemic

As the Huntsville community emerges from the COVID-19 pandemic, it is important to evaluate the impact on Huntsville Utilities both operationally and financially when the virus was at its peak and now as recovery continues.

To help customers cope with health and safety concerns and the economic uncertainty attributed to the pandemic, Huntsville Utilities made the following changes to operations:

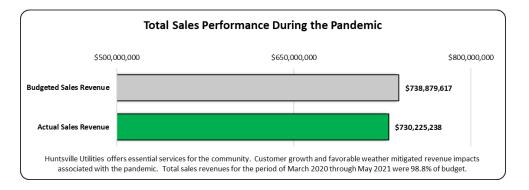
- Closed facilities to customers, but later reopened with social distancing and face covering requirements
- Enhanced marketing of e-billing and online account registration for electronic bill payment
- Reliance on customer kiosks for cash payments
- Electrostatic cleaning of work equipment and enhanced cleaning of facilities
- Suspension of customer disconnection of service and late fees for non-payment from March 2020 until August 2020
- Creation of automatic payment plans for customers with accounts in arrears
- Secured funding from external sources to match the TVA COVID-19 Community Care Fund for customers in need of financial assistance
- Provided utility assistance to local shelters through use of the TVA COVID-19 Community Care Fund
- Implemented work-from-home procedures for all non-essential employees with a phased-in approach for returning to the office
- Protocols were implemented for COVID testing, quarantine, and return-to-work to reduce exposure to the virus and prevent cross-contamination

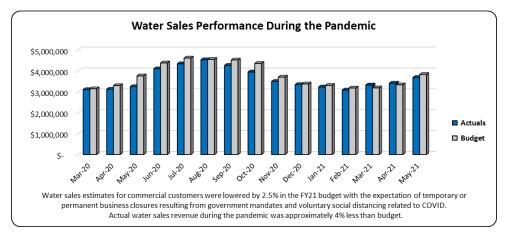
The organization continues to keep a watchful eye on any COVID-related developments and will consider further operational adjustments as needed.

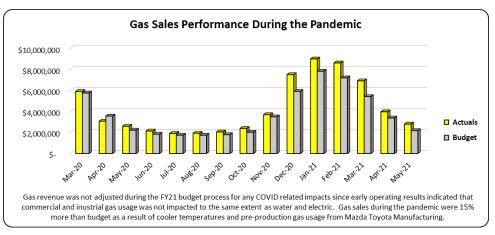
Financially, Huntsville Utilities lowered expectations to prepare for the hardships its customers would endure. This was accomplished by reducing electricity usage in the FY21 budget by 5% for business customers and reducing projected water usage for business classes by 2.5%. Sales revenues for March 2020 through May 2021 were slightly lower than those budget estimates but not unlike the volumetric

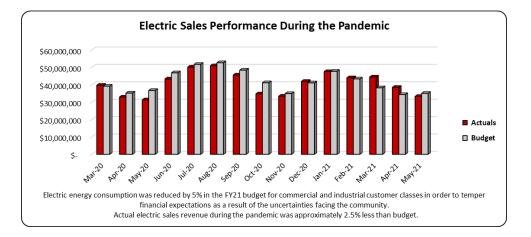
fluctuations normally associated with weather. Natural gas sales projections were not adjusted for COVID as early indicators did not show a significant pandemic-related impact. That proved to be an accurate assessment as sales outperformed budget projections by 15% during those 15 months, driven primarily by a strong heating season and pre-production gas usage from Mazda Toyota Manufacturing (MTM).

The combined sales of electricity, water and natural gas by Huntsville Utilities were within 2% of budget estimates over the course of the pandemic. Since revenue impacts have been minimal, no COVID-related adjustments are built into revenue projections for the FY22 budget or five-year cash models.



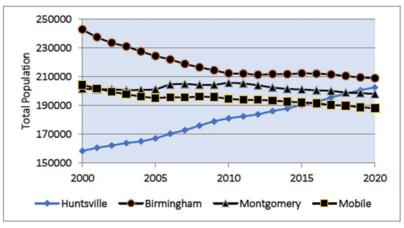






Continued Growth Within the Service Area

Despite the financial setbacks caused worldwide by the pandemic, Huntsville is still experiencing strong growth. The *Huntsville Development Review 2020* published by the City of Huntsville Long Range Planning Division indicates that Huntsville is the fastest growing major city in Alabama with an annual growth rate of 1.2% over the past decade and population growth of 12.4% since 2010.

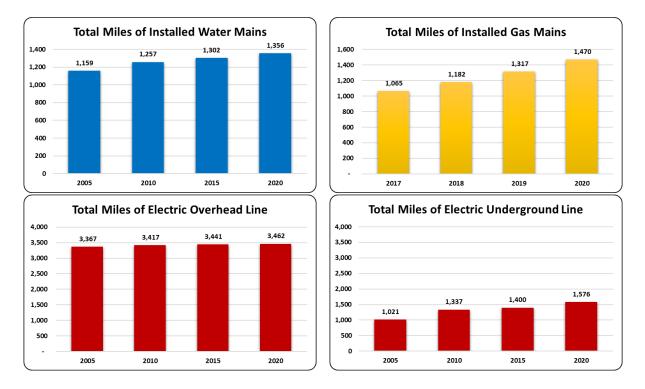


Population of Alabama Cities over 150,000 (2000-2020) The Huntsville Development Review 2020

Recent announcements that illustrate the type of growth that Huntsville is experiencing include:

- <u>Rockets and intelligence: The FBI is building a \$1 billion campus in Huntsville, Alabama</u> (www.cnbc.com)
- Mazda Toyota Plant Adding 2,000 jobs in Alabama (www.thomasnet.com)
- <u>Facebook's Expansion Tops \$1B at Huntsville Data Center Campus</u> (www.constructionequipmentguide.com)
- Huntsville's growth to keep housing real estate strong (www.rocketcitynow.com)
- <u>Huntsville #3 in 150 Best Places to Live in the U.S. in 2021-2022</u> (www.realestate.usnews.com)

As businesses move into the city or expand facilities and the housing market continues to experience high demand, Huntsville Utilities must build infrastructure to accommodate the growth. The charts below illustrate how the systems have expanded over time to serve the community.



The latest Huntsville Utilities' statistical reporting shows customer growth percentages for 2021 to be 2.1% for water, 2.8% for gas and 3.0% for electric compared to last year. What this growth conceals is that customer usage volumes are levelling out. With new homes and other facilities being built with the latest advancements in utility efficiency, utility usage data is flat or falling when the impacts of weather are removed. As fortunate as Huntsville has been to experience prolonged growth, there is some concern that materials and workforce shortages brought on by COVID may eventually have some impact on construction and so some reduction is built into revenue forecasts.

As a result of these factors, the five-year models include the following assumptions regarding growth:

	Custome	r Growth	Usage Growth		
	2022	2023-2026	All Years		
Water	Water 1.5% 1.0%		0.5%		
Gas 2.5%		2.5%	0.0% - 1.5% by rate class		
Electric	Electric 2.0% 1.5%		0.05%		
Note: Gas growth is partially the result of marketing and expansions efforts by Huntsville Utilities and results continue to be consistently higher than expectations, so no reduction in customer growth has been factored in.					

Redstone Arsenal Intergovernmental Service Agreement

On June 1, 2021 Huntsville Utilities assumed the responsibility for the operation and maintenance of utility infrastructure on Redstone Arsenal under a 10-year inter-governmental service agreement with the US Army. Work performed will be either preventive routine maintenance or as-needed service requests. The revenue is similarly divided into a fixed monthly amount for standard O&M functions and a cost-plus structure for specific service requests. This agreement does not convey ownership of any government assets to Huntsville Utilities, nor does it require Redstone Arsenal to purchase any of its utility service from Huntsville Utilities. In advance of the start date, approximately 20 employees and 4 vehicles were added.

Purchased Power Credits from TVA

The City of Huntsville and the Tennessee Valley Authority (TVA) are parties to a power contract that requires all electricity distributed by Huntsville Utilities to be purchased from TVA. In February 2020, a long-term amendment to the contract was executed and now TVA provides Huntsville Utilities a 3.1% credit to be applied towards standard service purchased power. This credit reduces purchased power expense by approximately \$10 million each year based on current usage.

In addition to the long-term partnership credit, TVA offered local power companies a pandemic relief credit for 2021. Current projections indicate the value of the credit to be nearly \$8.4 million. In early August, TVA announced that it would extend the credit for 2022 so it has been included in the FY22 budget but is not included in any subsequent years of the five-year model.

Rate Adjustments

Huntsville Utilities continues to offer some of the most affordable rates in the Tennessee Valley. Each year, management evaluates the current financial position, planned operating and capital expenditures, historical revenue information and commodity prices to determine if any rate adjustments are necessary. Cost of service studies, designed to make sure rates are cost-based, are scheduled to be conducted by rate consultants for each service every three years.

Water rate adjustments must be approved by the Gas and Water Board and City Council. The last approved change to Huntsville Utilities' water rates took place in fiscal year 2017, although some minor adjustments have taken place since then because of a link to Madison County water rates. The current cash model does include three water rate adjustments of approximately 6% to be applied in fiscal years 2023, 2024 and 2025 but those actions will be deferred if a strong cash position is maintained. The most recent water cost of service study was completed in June 2021 by Jackson Thornton.

Due to the volatility of the commodity market, natural gas rate adjustments do not require City Council approval but must be approved by the Gas and Water Board. In 2017, the Board authorized a three-year rate adjustment increasing availability charges and usage rates each year ending with fiscal year 2020. No additional rate increases are included in the five-year plan. Interruptible gas retail rates were discontinued for commercial and industrial customers in April 2020 and replaced by three new firm rate classes. The next gas cost of service study will be completed in 2023.

All electric rate adjustments must be approved by the Electric Board, TVA and City Council. Huntsville Utilities is implementing an approved five-step rate strategy beginning in fiscal year 2019 that will last through fiscal year 2023. The fiscal year 2022 budget includes the fourth step of that plan, which is estimated to produce approximately \$2.5 million in additional revenue by adjusting availability charges on residential and commercial customers. The next cost of service study for electric rates is scheduled to take place in fiscal year 2022.

Service Fee Adjustments

Customer service fees have been evaluated and the following changes will go into effect October 1, 2021:

- Trip fees, or fees associated with service calls that require a truck to be dispatched, will be reduced from \$40 to \$30.
- The fee associated with reconnection of service through an AMI meter will be \$60. For reconnections that require a truck to be dispatched, the fee will remain \$95 for requests during business hours and \$115 for after-hours service.

Advanced Metering Infrastructure (AMI) Deployment

Huntsville Utilities is replacing conventional mechanical meters with AMI meters that will provide timely usage data and facilitate cost reductions related to connecting or disconnecting utility service. This change will potentially lead to more options in rate offerings, such as prepaid usage plans or time of use pricing, and give customers information needed to manage usage patterns. Meters are being deployed in phases with electric meter replacement happening first. Huntsville Utilities is purchasing the meters, maintaining the inventory, and utilizing Aclara Smart Grid Solutions as the meter installation vendor.

As of July 2021, approximately 93% of electric AMI meters have been installed and all meters are expected to be installed before the end of the calendar year. Total budgeted costs for the electric meter deployment were \$27.4 million spread from 2018 through 2021 and the project is expected to come in under budget.

The gas meter conversion to AMI requires a communication device to be connected to the existing meter. The gas AMI deployment began in May 2021 and approximately 2,200 out of the 60,000 devices have been installed to date. The total budget for this project is \$6.4 million and it should be completed in 2023.

The changeout of water meters has been removed from the budget and five-year plan due to cost concerns and performance issues. Management is currently evaluating the next steps for water meter replacement.

Shared Cost Allocation Changes

Because Huntsville Utilities has functional areas within the organization that support all utility services, the costs related to those areas are allocated to the water, gas and electric financial statements using several defined percentages built on established criteria. Therefore, administrative and general or customer service cost centers have split costs.

The allocation percentages are internally evaluated and updated each year by the Financial Services section under the direction of the Controller. Additionally, Utility Financial Solutions was asked to conduct an external study for Huntsville Utilities in 2017 that evaluated the cost allocation process and suggested changes. The proposed changes had such a large impact on the water, natural gas, and electric financial statements that management chose to stagger implementation of the percentages over time.

The last of those changes takes place in the FY22 budget and reallocates Customer Service and Management Information Systems (MIS) related costs. The financial impacts of the allocation adjustment to each of the utility services is shown below.

	2022	2023	2024	2025	2026	5 Year Total
Water	\$2,497,903	\$2,557,292	\$2,618,104	\$2,680,374	\$2,744,137	\$13,097,810
Gas	\$1,040,793	\$1,065,538	\$1,090,877	\$1,116,822	\$1,143,390	\$5,457,420
Electric	(\$3,538,696)	(\$3,622,830)	(\$3,708,981)	(\$3,797,196)	(\$3,887,527)	(\$18,555,230)
Total	-	-	-	-	-	-

Budget Process

No later than March of each year, the Budget and Rates Director will prepare a budget calendar to set tentative deadlines for the upcoming budget cycle. The goal is to have a draft of the budgets ready for Board review at the July meetings, with final budgets ready for Board approval in August. The fiscal year for Huntsville Utilities runs from October through September.

During the first quarter of the calendar year, the Budget and Rates Analysts set up two databases, one for operating and maintenance expenses and a second devoted to salary and benefits, that will be used to track and consolidate budget data for the upcoming fiscal year. Specific budgeting tools may change over time, but the analysts utilize this period to do any preparatory work required to make the budget process flow smoothly.

Internal group budget meetings are conducted by the Budget and Rates staff during the months of February and March to convey executive management expectations, review any changes to the budgeting process, communicate deadlines and respond to questions from departmental management regarding the submission of the capital and operating expense budgets. Individual meetings are scheduled upon request throughout the budget cycle to assist with specific issues.

During March and April, departmental management reviews and updates their existing capital budgets. Capital submissions for the upcoming fiscal year are normally due to the Budget and Rates group no later than April 20th. The Budget and Rates Analysts utilize the remainder of April to compile the departmental capital budgets by utility service and obtain additional data from the departments to support the capital budget requests. Preliminary capital budgets will be reviewed with the executive management team in early May.

During April and May, departmental management reviews and updates their existing operating expense budgets, except for salary and benefits costs. Operating expense submissions for the upcoming fiscal year are normally due to the Budget and Rates group no later than May 20th. The Budget and Rates Analysts utilize the remainder of May to compile the departmental operating expense budgets by utility service and obtain additional data from the departments to support the operating expense budget requests.

Salary and benefits expenses are budgeted at the employee level by the Budget and Rates group with information provided by Human Resources. Generally, the salary and benefits budgets are prepared during the month of June and shared with the executive management team as part of the operating expense budget before July 1.

Revenue projections are prepared for each utility by the Budget and Rates section. These calculations are usually pushed toward the end of the budgeting process to allow for as much current fiscal year data as possible to be included in the projections. Customer and usage growth or decline percentages are factored into revenue projections and are based on historical averages and customer and usage trends for the service areas. The budgets for purchased electricity and natural gas, which combined is the single largest operating expense, are also usually prepared at this time because they are dependent on usage projections. Revenue and commodity projections are shared with the executive management team prior to July 1st.

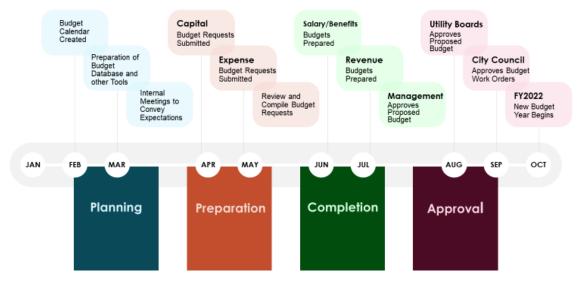
Final review of the budgets by the CEO/President and CFO should be completed by early July. The documents are then submitted to the Boards for their review. The Boards may elect to have the budgets presented as part of the agenda at specially convened budget sessions or during the normal July Board meetings. The budgets should be approved by the Boards no later than the August Board meetings.

Budget work orders are prepared by the Budget and Rates group for all capital items over \$25,000 and submitted for review to the City Council. City Council should approve the budget work orders no later than the last Council Meeting in September.

Customers are encouraged to bring any specific requests regarding utility service to the attention of Huntsville Utilities management through any available means of communication. This includes in-person discussion, phone calls, written correspondence, email or posting on any of the social media platforms. Members of the community can discuss any utility-related issues, including approval of the budget, in a public forum at the Board meetings or Huntsville City Council meetings which are regularly held each month.

The Budget and Rates group will ensure that all approved budget data is ready for use by the organization on October 1st.

The budget adjustment and amendment process is described in the <u>Budget Policy</u>. Budget adjustments are administrative in nature because no additional appropriations are required. In this case, cost savings in other areas are used to offset unbudgeted needs. Budget amendments do require additional approvals and, as a result, must be presented to the appropriate Board. Unbudgeted capital improvements greater than \$25,000 require a Budget Work Order Addendum that requires City Council approval.



Typical Budget Cycle

The image above illustrates the different stages of the budget process.

Financial Policies

The mission statement for Huntsville Utilities, shown below, serves as the guiding principle for the organization.

Strengthen Trust in Huntsville Utilities

Huntsville Utilities is committed to listening and operating with integrity and excellence, worthy of high trust from our community, stakeholders, and employees.

The financial policies that have been adopted by the Boards are designed to foster trust in the utilities by establishing a transparent framework that enables proper stewardship of public funds. The policies provide the basis for maintaining stable and competitive rates, ensuring the on-going operations of the utilities, and enhancing long-term financial planning.

Reserve Funds

Huntsville Utilities has implemented financial reserve policies designed to define overall liquidity levels that are reasonable, prudent, and necessary to provide adequate availability of funds to ensure on-going operations for each of the utility services.

Utility services are subject to many types of risk that can be mitigated by having sufficient cash reserves to ensure adequate and reasonable liquidity. Weather events such as tornados, snow, or ice along with other harsh or mild weather conditions can impact both costs and revenues. Commodity prices can be impacted by weather, market conditions and international events. Budgeted revenues can be impacted by commercial or industrial customers ceasing or reducing operations in the service area. Prospective customers might also announce start-up operations requiring infrastructure investments that were not anticipated during budget preparation.

The financial reserve policies, which were approved in 2017 and 2019 by the respective Boards, are specific to the water, gas, and electric services. Each year during the budget process, minimum cash reserve targets are calculated for each service and used by management to evaluate the effectiveness of the current budget and long-term financial plan. The water and gas policies focus on an acceptable dollar amount whereas the electric policy requires a set number of days of cash. The financial reserve policies also provide a list of actions that may be pursued to counteract cash balances that fall below acceptable levels.

Investments

It is the policy of Huntsville Utilities to invest public funds in a manner which will enhance financial performance while protecting the principal of the investments. All activity is designed to obtain the highest yield while meeting safety and liquidity criteria established in the policy and complying with applicable state law and federal tax regulations. The <u>Investment Policy</u> is reviewed every two years by the Boards and all investments are made under the direct management of the CFO. The "prudent person"

standard is applied in managing the portfolio and any ethical dilemmas or conflicts of interest are required to be disclosed.

Cash from all operating funds is combined into a single pool and allocated among the investment options available to the CFO. Investment decisions are made by considering the following objectives in order of priority: Safety, Liquidity, Return on Investment and Maintaining Public Trust. The CFO primarily invests in money market accounts, US treasury obligations, certificate of deposits, and certain government sponsored entities including Federal Home Loan Banks (FHLB), Federal National Mortgage Association (FNMA), and Federal Home Loan Mortgage Corporation (FHLMC). Mutual fund investments are not allowed, and the portfolio is diversified so that no more than 50% of investment return uses the 90-day treasury bill as a benchmark.

Budgeting

Huntsville Utilities is a discretely presented component unit of the City of Huntsville. As required by city ordinance, Huntsville Utilities must account separately for its electric, natural gas and water systems. Costs are allocated to the three systems in a manner that ensures results of operations and changes in financial position are presented fairly and consistently from year to year.

To this end, Huntsville Utilities prepares separate balanced budgets for the water, gas, and electric services on an annual basis. The budgets consist of revenue projections, operation and maintenance expense forecasts, and planned capital projects and expenditures. The budgets are considered balanced when the sum of estimated revenues and appropriated cash reserves, if necessary, are equal to planned expenditures. The budget proposals are approved by the appropriate Board and then capital items greater than \$25,000 are submitted to the City Council for approval.

The <u>Budget Policy</u> identifies capital expenditures as those incurred for the long-term development of the utility services, either by direct purchase or as the result of construction projects. Capital items must have a useful life of 3 years or more and be valued at \$5,000 or greater. For infrastructure additions or improvements to be considered capital improvements, there is a minimum value threshold of \$35,000.

The budget is prepared using the modified cash basis of accounting. The financial statements are prepared using the accrual basis of accounting which follows generally accepted accounting principles (GAAP). Differences between the two types of reporting are noted below.

Transaction Type	GAAP Reporting (financials)	Budget Reporting
Depreciation Expense	Included	Not Included
Capital Outlays	Included as an Asset	Included as an Expense
Debt Principal Payments	Reduction of Liability	Included as an Expense
Proceeds from Debt Issuance	Included as a Liability	Included as Revenue
Mark to Market Adjustments	Included as Revenue or Expense	Not included

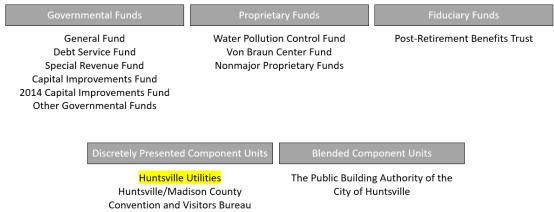
Funds and Net Position

As mentioned previously, Huntsville Utilities is a discretely presented component unit of the City of Huntsville, Alabama. To be considered a discretely presented entity, where revenues and expense are reported separately, there must be some level of autonomy in management of the utilities but a controlling interest by the City. This is evidenced by the following factors:

- The City of Huntsville appoints the members of the Boards which are responsible for governing the utilities
- All Huntsville Utilities' debt is issued in the name of the City but will be repaid by Huntsville Utilities
- Huntsville Utilities makes payments in lieu of taxes (PILOT) to the City for each utility service based on sales revenue or asset values rather than providing transfers to the City general fund

Blended component units, such as the Public Building Authority, are also legally separate entities but provide services exclusively to the City government, which will also pay its debt. The City of Huntsville includes the following funds and component units in its Comprehensive Annual Financial Report.

City of Huntsville, Alabama

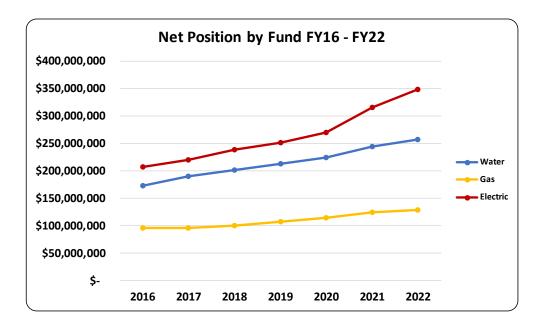


Since Huntsville Utilities offers essential services to the community, operating independently but with the City appointing its governing Boards, the water, natural gas, and electric services are viewed as separate proprietary enterprise funds that are not subject to appropriation. Enterprise funds function like privately held businesses where customers pay charges for a service which then pay for the expenses related to that service. The money for each fund is kept separate from the others meaning that one service will not support the others. This philosophy is consistent with language in the TVA power contract that requires that electric finances be kept separate from other utility activities.

Huntsville Utilities budgets based on a modified cash basis. What this means in terms of the enterprise funds is that a cash balance will be shown on the cash models which is comprised of prior cash reserves, plus all sources of incoming cash (revenue, reimbursements, and borrowing proceeds), less outgoing cash (operating and capital expenses, debt service and tax equivalents). Fund balances are different from cash

balances. Fund balances generally describe the difference between a fund's assets and liabilities. There are accrual-based accounting entries included in determining those amounts which are consistent with required financial statement reporting. Financial statements are produced for each utility service each month.

For governmental funds such as those used by the City, equity is reported as fund balance. Proprietary funds, such as the enterprise funds used by Huntsville Utilities, show equity as net position.



		Net Position E	ndin	g Balances				
	Water	Gas		<u>Electric</u>		Total	Change from	Prior Year
2016	\$ 172,471,589	\$ 95,495,985	\$	207,562,238	\$	475,529,812		
2017	\$ 190,645,698	\$ 95,198,719	\$	220,058,061	\$	505,902,478	\$ 30,372,666	6.4%
2018	\$ 201,063,162	\$ 100,085,189	\$	238,925,570	\$	540,073,921	\$ 34,171,443	6.8%
2019	\$ 213,525,223	\$ 107,365,286	\$	251,277,121	\$	572,167,630	\$ 32,093,709	5.9%
2020	\$ 224,035,478	\$ 114,308,000	\$	270,445,500	\$	608,788,978	\$ 36,621,348	6.4%
2021 (Projected)	\$ 244,964,458	\$ 124,472,532	\$	315,559,751	\$	684,996,741	\$ 76,207,763	12.5%
2022 (Projected)	\$ 256,645,933	\$ 128,994,219	\$	356,559,318	\$	742,199,470	\$ 57,202,729	8.4%

The information above shows the ending net position for Huntsville Utilities for the last five years and projected totals for FY21 and FY22. The larger than normal increase anticipated for FY21 is the result of the following factors:

- The service agreement with Redstone Arsenal introduced a new revenue stream in 2021 for all three utility services.
- TVA provided more than \$18 million in purchased power savings through the introduction of the long-term partnership credit and the pandemic relief credit. Both credits are included in projections for fiscal years 2021 and 2022.
- The gas and electric services benefited from cooler temperatures (higher sales) during the winter and the gas service also saw a revenue boost from pre-production heating load from the Mazda Toyota Manufacturing facility.
- Customer growth continues to be strong for all three services which leads to increased revenue.
- COVID safety protocols resulted in lower expenses in multiple categories.

CITY OF HUNTSVILLE, ALABAMA DISCRETELY PRESENTED COMPONENT UNITS COMBINING STATEMENT OF ACTIVITIES For the Year Ended September 30, 2020

							Net Revenue (E	xpense) & Change	es in Net Position	
		Pi	rogram Revenu Operating	e Capital		Bus	iness-Type Activi	ties	Governmental Activities	
		Charges for	Grants &	Grants &			Huntsville Utilities			
Functions/Programs	Expenses	Services	Contributions	Contributions		Electric	Water	Gas	HMC CVB	Total
Component Units										
Huntsville Utilities Electric System	\$ 492,152,005	\$ 510,735,085	\$ -	\$-	\$	18,583,080		\$ -	\$-\$	18,583,080
Huntsville Utilities Water System	36,962,956	46,508,600	-	-		-	9,545,644	-	-	9,545,644
Huntsville Utilities Gas System HMC CVB	41,130,108 3,417,746	47,591,476 29,502	-	-		-	-	6,461,368 -	(3,388,244)	6,461,368 (3,388,244)
Total component units	\$ 573,662,815	\$ 604,864,663	\$-	\$-	_	18,583,080	9,545,644	6,461,368	(3,388,244)	31,201,848
		General Revenue Other taxes Interest on inv Gain on the sa Other		ets		569,761 15,538	953,190 11,421	478,495 2,851	608,429 828 - 3,688,676	608,429 2,002,274 29,810 3,688,676
		Total general re	venues & trans	fers		585,299	964,611	481,346	4,297,933	6,329,189
		Change in net p	osition			19,168,379	10,510,255	6,942,714	909,689	37,531,037
		Net position, beg	inning			251,277,121	213,525,223	107,365,286	851,553	573,019,183
		Net position, en	ding		\$	270,445,500	\$ 224,035,478	\$ 114,308,000	\$ 1,761,242	610,550,220

Net position is presented on the water, natural gas and electric financial statements by Huntsville Utilities and is then shown by the City of Huntsville in the Discretely Presented Component Units section of its Comprehensive Annual Financial report. A portion of the 2020 Comprehensive Annual Financial Report is shown above. The City has one other discretely presented component unit – the Huntsville Madison County Convention and Visitor's Bureau (HMC CVB).

Fiscal Year 2022 Budget

This Budget was approved as presented by the Huntsville Utilities Gas & Water Board on August 24, 2021 Huntsville Utilities Electric Board on August 25, 2021

Revenues and Expenditures Summary – Consolidated

		FY19		FY20		FY21		FY21		FY22
REVENUE:		Actual		Actual		Budget		Projected		Budget
Deside which Colors	^	000 007 050	•	000 040 040	•	044 000 070	•	047 404 000	^	000 470 070
Residential Sales	\$	309,207,850	\$	300,042,843	\$	314,033,876		317,494,306	\$	323,179,372
Small Commercial Sales	\$	63,708,607	\$	61,184,508	\$	60,992,578	\$	62,878,391	\$	64,813,177
Medium Commercial Sales	\$	153,741,477	\$	145,034,539	\$	145,382,844	\$	148,889,496	\$	154,332,599
Large Commercial Sales	\$	27,314,985	\$	26,830,412	\$	29,451,012	\$	26,554,681	\$	30,365,272
Small Industrial Sales	\$	21,623,487	\$	16,327,061	\$	20,292,968	\$	15,305,251	\$	16,992,139
Large Industrial Sales	\$	18,526,581	\$	19,973,558	\$	21,323,939	\$	22,983,839	\$	27,027,409
Other Sales	\$	9,969,502	\$	9,951,592	\$	9,684,519	\$	10,172,738	\$	9,901,105
Forefeited Discounts	\$	3,144,273	\$	1,902,107	\$	3,169,351	\$	3,230,524	\$	2,948,000
Aid-To-Construction	\$	13,981,654	\$	15,862,394	\$	13,910,458	\$	20,948,659	\$	16,640,000
Connection/Tap Fees	\$	3,389,699	\$	3,363,746	\$	3,546,291	\$	3,652,726	\$	3,264,000
Collection/Reconnection Fees	\$	2,301,010	\$	1,682,666	\$	2,301,010	\$	3,315,119	\$	2,553,000
Miscellaneous Revenue	\$	5,472,025	\$	5,181,418	\$	4,331,344	\$	5,344,857	\$	4,681,679
Interest Income	\$	4,363,028	\$	2,001,447	\$	1,085,460	\$	882,371	\$	895,000
Rental Income	\$	4,797,363	\$	4,701,665	\$	4,705,912	\$	4,880,235	\$	5,314,374
Water Fiber Lease Income	\$	840,000	\$	840,000	\$	840,000	\$	840,000	\$	840,000
Gas Fiber Lease Income	\$	360,000	\$	360,000	\$	360,000	\$	360,000	\$	360,000
COH Fiber Lease Income	\$	2,164,000	\$	2,496,000	\$	2,496,000	\$	2,496,000	\$	2,496,000
Google Fiber Lease Income	\$	4,603,651	\$	6,533,843	\$	7,211,616	\$	7,185,047	\$	7,407,500
Reimbursements	\$	2,945,145	\$	2,450,988	\$	15,129,496	\$	9,957,165	\$	7,311,250
IGSA Service Revenue	\$	-	\$	-	\$	2,249,157	\$	2,249,157	\$	6,882,426
Warrant Proceeds	\$	36,913,925	\$	5,054,000	\$	17,915,000	\$	15,100,000	\$	13,900,000
Transfer from Cash Reserves	\$	(14,544,669)	\$	(15,192,785)	\$	13,391,471	\$	(57,600,358)	\$	9,697,380
	\$	674,823,593	\$	616,582,002	\$	693,804,302	\$	627,120,204	\$	711,801,682
EXPENDITURES:										
Employee Expenses	\$	68,979,998	\$	74,361,252	\$	84,485,737	\$	75,954,066	\$	92,475,926
Supplies and Materials	\$	12,552,229	\$	11,474,667	\$	11,420,852	\$	11,142,976	\$	12,575,681
Services	\$	17,677,245	\$	19,568,522	\$	22,681,326	\$	18,021,735	\$	22,826,701
Travel and Training	\$	1,471,931	\$	1,246,694	\$	2,323,918	\$	1,511,011	\$	2,532,537
Equipment Maintenance	\$	3,085,505	\$	3,197,970	\$	4,281,759	\$	3,187,601	\$	4,092,888
Utilities	\$	4,883,682	\$	4,867,613	\$	4,853,501	\$	4,843,662	\$	5,023,543
Commodity	\$	452,186,185	\$	411,865,248	\$	425,931,325	\$	416,138,871	\$	431,132,974
Tax Equivalents	\$	18,844,943	\$	20,798,735	\$	22,545,440	\$	23,540,713	\$	22,617,099
Debt Service	\$	12,644,099	\$	11,636,585	\$	18,050,123	\$	17,908,706	\$	18,077,497
Other Operating Expenses	\$	4,379,444	\$	5,780,158	\$	4,138,392	\$	3,983,845	\$	4,776,815
Capital Expenditures	\$	78,118,332	\$	51,784,558	\$	93,091,929	\$	50,887,018	\$	95,670,021
	\$	674,823,593	\$	616,582,002	\$	693,804,302	\$	627,120,204	\$	711,801,682

Huntsville Utilities prepares separate financial statements for the water, natural gas, and electric services. The consolidated information shown above is for informational purposes only.

Revenues and Expenditures Summary – Water

	FY19	FY20	FY21	FY21	FY22
REVENUE:	 Actual	Actual	Budget	Projected	Budget
Residential Sales	\$ 25,690,099	\$ 25,749,815	\$ 26,453,930	\$ 26,404,863	\$ 26,750,149
Small Commercial Sales	\$ 9,400,935	\$ 9,544,560	\$ 9,828,933	\$ 10,046,518	\$ 10,255,685
Medium Commercial Sales	\$ 2,921,487	\$ 2,755,511	\$ 2,909,618	\$ 2,876,092	\$ 2,935,938
Large Commercial Sales	\$ 641,654	\$ 532,109	\$ 623,261	\$ 554,445	\$ 615,742
Small Industrial Sales	\$ 1,754,841	\$ 1,680,218	\$ 1,837,683	\$ 1,707,240	\$ 1,824,315
Large Industrial Sales	\$ 206,871	\$ 214,277	\$ 200,991	\$ 210,895	\$ 205,954
Other Sales	\$ 4,857,816	\$ 4,892,048	\$ 4,738,270	\$ 5,050,485	\$ 4,882,209
Forefeited Discounts	\$ 219,104	\$ 130,689	\$ 219,954	\$ 232,074	\$ 213,000
Aid-To-Construction	\$ 4,781,923	\$ 5,199,953	\$ 5,294,980	\$ 7,046,560	\$ 6,000,000
Connection/Tap Fees	\$ 602,641	\$ 605,192	\$ 632,773	\$ 636,334	\$ 577,000
Collection/Reconnection Fees	\$ 391,178	\$ 286,069	\$ 391,178	\$ 563,575	\$ 434,000
Miscellaneous Revenue	\$ 154,390	\$ 149,503	\$ 93,722	\$ 151,600	\$ 85,606
Interest Income	\$ 1,662,357	\$ 953,191	\$ 390,924	\$ 386,634	\$ 385,000
Rental Income	\$ -	\$ -	\$ -	\$ -	\$ -
Water Fiber Lease Income	\$ -	\$ -	\$ -	\$ -	\$ -
Gas Fiber Lease Income	\$ -	\$ -	\$ -	\$ -	\$ -
COH Fiber Lease Income	\$ -	\$ -	\$ -	\$ -	\$ -
Google Fiber Lease Income	\$ -	\$ -	\$ -	\$ -	\$ -
Reimbursements	\$ 331,708	\$ 333,384	\$ 7,074,895	\$ 3,984,783	\$ 3,524,990
IGSA Service Revenue	\$ -	\$ -	\$ 992,101	\$ 992,101	\$ 3,035,825
Warrant Proceeds	\$ 11,000,000	\$ -	\$ 10,815,000	\$ 10,600,000	\$ 13,900,000
Cash Reserves Transfer	\$ (8,322,699)	\$ (1,348,886)	\$ 9,702,347	\$ (13,530,296)	\$ 16,285,524
	\$ 56,294,305	\$ 51,677,633	\$ 82,200,560	\$ 57,913,903	\$ 91,910,937
EXPENDITURES:					
EXPENDITORES.					
Employee Expenses	\$ 15,945,238	\$ 17,715,234	\$ 20,858,189	\$ 18,663,113	\$ 24,582,858
Supplies and Materials	\$ 4,351,946	\$ 3,933,857	\$ 4,796,225	\$ 4,339,742	\$ 5,079,471
Services	\$ 2,339,574	\$ 3,422,035	\$ 4,136,367	\$ 3,513,838	\$ 4,202,823
Travel and Training	\$ 268,522	\$ 163,087	\$ 423,558	\$ 216,846	\$ 526,694
Equipment Maintenance	\$ 672,939	\$ 695,483	\$ 1,084,587	\$ 989,639	\$ 1,331,267
Utilities	\$ 3,800,346	\$ 3,830,433	\$ 3,926,749	\$ 3,845,790	\$ 3,932,783
Commodity	\$ -	\$ 139,221	\$ 40,000	\$ 29,037	\$ 36,000
Tax Equivalents	\$ 2,635,769	\$ 2,708,003	\$ 2,795,561	\$ 2,811,032	\$ 2,848,199
Debt Service	\$ 7,842,734	\$ 4,413,153	\$ 9,113,318	\$ 9,229,918	\$ 9,922,766
Other Operating Expenses	\$ 1,726,081	\$ 1,792,557	\$ 1,710,634	\$ 1,800,885	\$ 1,955,139
Capital Expenditures	\$ 16,711,156	\$ 12,864,570	\$ 33,315,372	\$ 12,474,063	\$ 37,492,937
	\$ 56,294,305	\$ 51,677,633	\$ 82,200,560	\$ 57,913,903	\$ 91,910,937

Revenue Detail – Water

Sales Revenues	FY20 Actual	ĺ	-Y21 Budget	F	Y21 Projected	FY22 Budget	BvB	BvP
Residential Sales	\$ 25,749,815	\$	26,453,930	\$	26,404,863	\$ 26,750,149	1.1%	1.3%
Small Commercial Sales	\$ 9,544,560	\$	9,828,933	\$	10,046,518	\$ 10,255,685	4.3%	2.1%
Medium Commercial Sales	\$ 2,755,511	\$	2,909,618	\$	2,876,092	\$ 2,935,938	0.9%	2.1%
Large Commercial Sales	\$ 532,109	\$	623,261	\$	554,445	\$ 615,742	-1.2%	11.1%
Small Industrial Sales	\$ 1,680,218	\$	1,837,683	\$	1,707,240	\$ 1,824,315	-0.7%	6.9%
Large Industrial Sales	\$ 214,277	\$	200,991	\$	210,895	\$ 205,954	2.5%	-2.3%
Fire Protection Sales	\$ 4,234,940	\$	4,155,225	\$	4,417,246	\$ 4,269,040	2.7%	-3.4%
Other Sales	\$ 657,108	\$	583,045	\$	633,239	\$ 613,169	5.2%	-3.2%
Total	\$ 45,368,538	\$	46,592,686	\$	46,850,538	\$ 47,469,992	1.9%	1.3%

Other Operating Revenue	F	Y20 Actual	F	Y21 Budget	F١	21 Projected	FY22 Budget	BvB	BvP
Forfeited Discounts	\$	130,689	\$	219,954	\$	232,074	\$ 213,000	-3.2%	-8.2%
Aid-To-Construction	\$	5,199,953	\$	5,294,980	\$	7,046,560	\$ 6,000,000	13.3%	-14.9%
Connection/Tap Fees	\$	605,192	\$	632,773	\$	636,334	\$ 577,000	-8.8%	-9.3%
Collection/Reconnect Fees	\$	286,069	\$	391,178	\$	563,575	\$ 434,000	10.9%	-23.0%
Miscellaneous	\$	149,503	\$	93,722	\$	151,600	\$ 85,606	-8.7%	-43.5%
Total	\$	6,371,406	\$	6,632,607	\$	8,630,143	\$ 7,309,606	10.2%	-15.3%

Non Operating Revenue	F	Y20 Actual	FY21 Budget	F	Y21 Projected	FY22 Budget	BvB	BvP
Interest Income	\$	953,191	\$ 390,924	\$	386,634	\$ 385,000	-1.5%	-0.4%
Rental Income	\$	-	\$ -	\$	-	\$ -	0.0%	0.0%
Reimbursements	\$	333,384	\$ 7,074,895	\$	3,984,783	\$ 3,524,990	-50.2%	-11.5%
IGSA Service Revenue	\$	-	\$ 992,101	\$	992,101	\$ 3,035,825	206.0%	206.0%
Total	\$	1,286,575	\$ 8,457,920	\$	5,363,518	\$ 6,945,815	-17.9%	29.5%

Warrant and Loan Proceeds	F	Y20 Actual	F	Y21 Budget	F١	/21 Projected	FY22 Budget	BvB	BvP
Warrant Procceds	\$	-	\$	10,815,000	\$	10,600,000	\$ 13,900,000	28.5%	31.1%
Total	\$	-	\$	10,815,000	\$	10,600,000	\$ 13,900,000	28.5%	31.1%

Total Revenues	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Total	\$ 53,026,519	\$ 72,498,213	\$ 71,444,199	\$ 75,625,413	4.3%	5.9%

The last two columns on this table and others like it compare the FY22 Budget amount for each line item to the FY21 Budget amount (BvB) and to the FY21 Projected amount (BvP).

Expense Detail – Water

Employee Expenses	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Payroll-Straight Time	\$ 10,936,068	\$ 13,149,881	\$ 10,588,546	\$ 15,474,193	17.7%	46.1%
Payroll-Overtime	\$ 623,454	\$ 582,871	\$ 708,666	\$ 652,464	11.9%	-7.9%
Health Insurance	\$ 2,021,468	\$ 3,277,286	\$ 3,221,529	\$ 3,788,466	15.6%	17.6%
FICA Taxes - Employers	\$ 885,232	\$ 1,034,166	\$ 1,063,318	\$ 1,213,349	17.3%	14.1%
Unemployment	\$ 372	\$ 3,179	\$ 3,425	\$ 3,770	18.6%	10.1%
Workers Comp.	\$ 79,955	\$ 74,131	\$ 66,978	\$ 104,633	41.1%	56.2%
Employer Pension Expense	\$ 2,276,016	\$ 1,670,166	\$ 1,860,481	\$ 2,062,961	23.5%	10.9%
Other Employee Benefits	\$ 892,669	\$ 1,066,509	\$ 1,150,170	\$ 1,283,022	20.3%	11.6%
Total	\$ 17,715,234	\$ 20,858,189	\$ 18,663,113	\$ 24,582,858	17.9%	31.7%

Supplies and Materials	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Small Tools & Equipment	\$ 347,880	\$ 561,552	\$ 484,584	\$ 422,737	-24.7%	-12.8%
Postage	\$ 163,302	\$ 188,951	\$ 290,583	\$ 310,885	64.5%	7.0%
Materials: Non-Stock	\$ 3,114,535	\$ 3,622,539	\$ 3,215,229	\$ 3,922,576	8.3%	22.0%
Office Supplies & Expenses	\$ 163,775	\$ 245,773	\$ 199,616	\$ 260,778	6.1%	30.6%
Fuel	\$ 143,766	\$ 174,440	\$ 148,631	\$ 161,379	-7.5%	8.6%
Board Expenses	\$ 599	\$ 2,970	\$ 1,099	\$ 1,116	-62.4%	1.5%
Total	\$ 3,933,857	\$ 4,796,225	\$ 4,339,742	\$ 5,079,471	5.9%	17.0%

Services	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Outside Services	\$ 3,256,994	\$ 3,987,583	\$ 3,355,645	\$ 3,913,570	-1.9%	16.6%
Legal Services	\$ 66,377	\$ 82,952	\$ 78,033	\$ 130,672	57.5%	67.5%
Public Information	\$ 98,664	\$ 65,832	\$ 80,160	\$ 158,581	140.9%	97.8%
Total	\$ 3,422,035	\$ 4,136,367	\$ 3,513,838	\$ 4,202,823	1.6%	19.6%

Travel and Training	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Education & Training	\$ 93,203	\$ 290,086	\$ 114,894	\$ 323,832	11.6%	181.9%
Trade Memberships/Dues	\$ 47,970	\$ 51,964	\$ 61,461	\$ 86,804	67.0%	41.2%
Employee Meals	\$ 17,667	\$ 42,797	\$ 23,669	\$ 58,116	35.8%	145.5%
Business Travel	\$ 4,247	\$ 38,711	\$ 16,822	\$ 57,942	49.7%	244.4%
Total	\$ 163,087	\$ 423,558	\$ 216,846	\$ 526,694	24.3%	142.9%

Equipment Maintenance	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Equipment Maintenance	\$ 145,733	\$ 199,409	\$ 155,188	\$ 230,787	15.7%	48.7%
Software/Hardware Maint.	\$ 549,750	\$ 885,178	\$ 834,451	\$ 1,100,480	24.3%	31.9%
Total	\$ 695,483	\$ 1,084,587	\$ 989,639	\$ 1,331,267	22.7%	34.5%

Utilities	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Utilities	\$ 3,830,433	\$ 3,926,749	\$ 3,845,790	\$ 3,932,783	0.2%	2.3%
Total	\$ 3,830,433	\$ 3,926,749	\$ 3,845,790	\$ 3,932,783	0.2%	2.3%

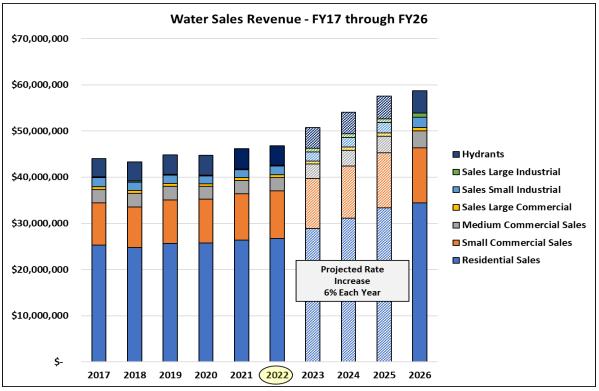
Commodity	Fγ	20 Actual	FY21 Budget	FY	21 Projected	ŀ	FY22 Budget	BvB	BvP
Purchased Water	\$	139,221	\$ 40,000	\$	29,037	\$	36,000	-10.0%	24.0%
Total	\$	139,221	\$ 40,000	\$	29,037	\$	36,000	-10.0%	24.0%

Tax Equivalents	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Tax Equivalents	\$ 2,708,003	\$ 2,795,561	\$ 2,811,032	\$ 2,848,199	1.9%	1.3%
Total	\$ 2,708,003	\$ 2,795,561	\$ 2,811,032	\$ 2,848,199	1.9%	1.3%

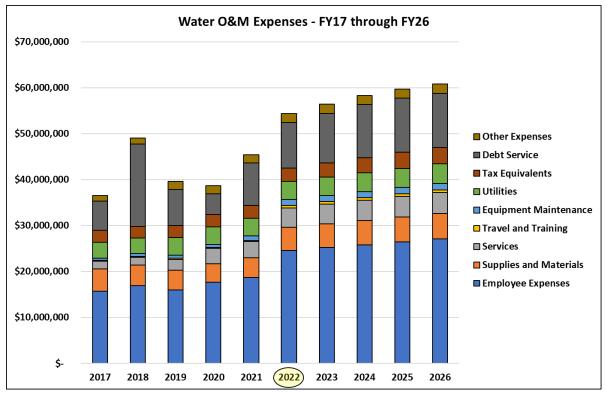
Expense Detail – Water (Continued)

Debt Service		FY20 Actual		FY21 Budget		FY21 Projected	FY22 Budget	BvB	BvP
Debt Service Expenses	\$	4,413,153	\$	9,113,318	\$	9,229,918	\$ 9,922,766	8.9%	7.5%
Total	\$	4,413,153	\$	9,113,318	\$	9,229,918	\$ 9,922,766	8.9%	7.5%
Other Expenses		FY20 Actual		FY21 Budget		FY21 Projected	FY22 Budget	BvB	BvP
Fiber Lease	\$	750,000	\$	840,000	\$	840,000	\$ 840,000	0.0%	0.0%
Rentals	\$	563,049	\$	548,961	\$	531,362	\$ 580,714	5.8%	9.3%
Uncollectible Accounts	\$	76,671	\$	22,706	\$	(16,373)	\$ 46,977	106.9%	-386.9%
Injuries & Damages	\$	16,369	\$	10,000	\$	28,344	\$ 18,000	80.0%	-36.5%
Cash Overages & Shortage	\$	(209)	\$	204	\$	(40)	\$ 348	70.6%	-970.0%
Insurance	\$	267,962	\$	256,967	\$	331,502	\$ 392,100	52.6%	18.3%
Propane	\$	1,524	\$	2,000	\$	806	\$ 2,000	0.0%	148.1%
Interest on Customer Deposits	\$	117,191	\$	29,796	\$	85,284	\$ 75,000	151.7%	-12.1%
Total	\$	1,792,557	\$	1,710,634	\$	1,800,885	\$ 1,955,139	14.3%	8.6%
Capital		FY20 Actual		FY21 Budget		FY21 Projected	FY22 Budget	BvB	BvP
Mat Operation & Maint.	\$	336,552	\$	400,000	\$	311,819	\$ 400,000	0.0%	28.3%
Mat New Construction	\$	7,252,731	\$	12,605,000	\$	6,120,324	\$ 15,571,782	23.5%	154.4%
Limestone County System	\$	473,245	\$	3,290,500	\$	272,913	\$ -	-100.0%	-100.0%
AMI	\$	-	\$	-	\$	-	\$ -	0.0%	0.0%
Mat Renew & Replace	\$	665,279	\$	10,773,000	\$	1,458,143	\$ 7,455,000	-30.8%	411.3%
South Parkway Rehab	\$	1,767,816	\$	3,650,000	\$	2,103,419	\$ 12,000,000	228.8%	470.5%
Land	\$	-	\$	200,000	\$	-	\$ 200,000	0.0%	100.0%
Office Furniture/Equipment	\$	-	\$	-	\$	-	\$ -	0.0%	0.0%
Tools & Work Equipment	\$	138,091	\$	5,500	\$	5,468	\$ 6,900	25.5%	26.2%
Transportation Equipment	\$	928,210	\$	1,461,372	\$	1,276,947	\$ 859,255	-41.2%	-32.7%
Communication Equipment	\$	-	\$	-	\$	-	\$ -	0.0%	0.0%
Computer Equipment	\$	37,862	\$	-	\$	-	\$ -	0.0%	0.0%
Metering Equipment	\$	1,264,784	\$	930,000	\$	925,030	\$ 1,000,000	7.5%	8.1%
Regulators	\$	-	\$	-	\$	-	\$ -	0.0%	0.0%
Total	\$	12,864,570	\$	33,315,372	\$	12,474,063	\$ 37,492,937	12.5%	200.6%
			•		•				
		FY20 Actual		FY21 Budget		FY21 Projected	FY22 Budget	BvB	BvP
Sales Revenue	\$	45,368,538	\$	46,592,686	\$	46,850,538	\$ 47,469,992	1.9%	1.3%
Other Revenue	\$	7,657,981	\$	15,090,527	\$	13,993,661	\$ 14,255,421	-5.5%	1.9%
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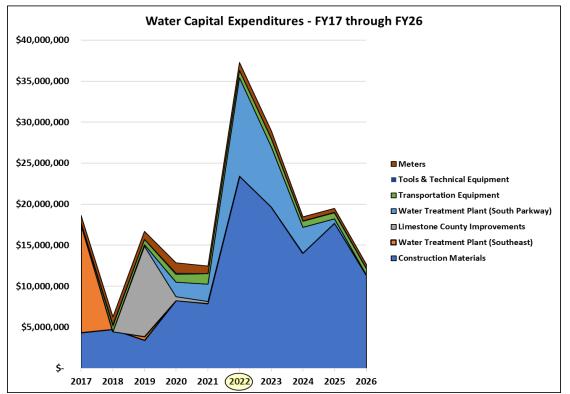
Sales Revenue	\$ 45,368,538	\$ 46,592,686	\$ 46,850,538	\$ 47,469,992	1.9%	1.3%
Other Revenue	\$ 7,657,981	\$ 15,090,527	\$ 13,993,661	\$ 14,255,421	-5.5%	1.9%
Warrant Proceeds	\$ -	\$ 10,815,000	\$ 10,600,000	\$ 13,900,000	28.5%	31.1%
Commodity	\$ 139,221	\$ 40,000	\$ 29,037	\$ 36,000	-10.0%	24.0%
O&M Expenses	\$ 31,552,686	\$ 36,936,309	\$ 33,369,853	\$ 41,611,035	12.7%	24.7%
Debt Service	\$ 4,413,153	\$ 9,113,318	\$ 9,229,918	\$ 9,922,766	8.9%	7.5%
Taxes	\$ 2,708,003	\$ 2,795,561	\$ 2,811,032	\$ 2,848,199	1.9%	1.3%
Capital Expenses	\$ 12,864,570	\$ 33,315,372	\$ 12,474,063	\$ 37,492,937	1 2. 5%	200.6%
Net Cash Impact	\$ 1,348,886	\$ (9,702,347)	\$ 13,530,296	\$ (16,285,524)		



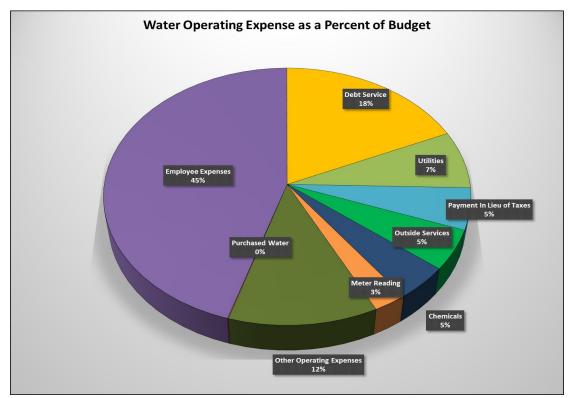
Water rate increases are projected for 2023-2025 but may be deferred if a strong cash position can be maintained.



Water operating expenses trend upward due to inflation, debt service and employee related expenses.



The rehab of the South Parkway water treatment plant and system growth are key components of water capital costs.



Employee-related costs account for nearly half of the water expense budget, but debt service payments and fiber lease payments (included in other operating expenses) are other significant factors.

Revenues and Expenditures Summary – Gas

	FY19	FY20	FY21	FY21	FY22
REVENUE:	 Actual	Actual	Budget	Projected	Budget
Residential Sales	\$ 21,433,105	\$ 21,377,175	\$ 22,347,269	\$ 23,317,865	\$ 23,035,890
Small Commercial Sales	\$ 12,021,227	\$ 11,872,485	\$ 10,877,912	\$ 12,236,739	\$ 12,362,736
Medium Commercial Sales	\$ 10,055,759	\$ 8,234,259	\$ 7,691,028	\$ 10,934,594	\$ 9,636,097
Large Commercial Sales	\$ -	\$ 641,198	\$ 1,858,556	\$ 1,704,435	\$ 1,559,296
Small Industrial Sales	\$ 1,329,786	\$ 812,281	\$ -	\$ -	\$ -
Large Industrial Sales	\$ 696,119	\$ 1,156,778	\$ 1,533,007	\$ 1,637,377	\$ 6,354,436
Other Sales	\$ -	\$ -	\$ -	\$ -	\$ -
Forefeited Discounts	\$ 209,673	\$ 143,935	\$ 231,213	\$ 225,460	\$ 194,000
Aid-To-Construction	\$ 79,563	\$ 66,885	\$ 40,000	\$ 117,877	\$ 40,000
Connection/Tap Fees	\$ 374,296	\$ 373,314	\$ 393,011	\$ 403,475	\$ 362,000
Collection/Reconnection Fees	\$ 253,116	\$ 185,104	\$ 253,116	\$ 364,666	\$ 281,000
Miscellaneous Revenue	\$ 2,427,082	\$ 2,646,558	\$ 2,570,516	\$ 2,851,755	\$ 2,611,973
Interest Income	\$ 856,616	\$ 478,495	\$ 266,820	\$ 228,642	\$ 210,000
Rental Income	\$ 176,635	\$ 176,635	\$ 176,635	\$ 176,635	\$ 176,635
Water Fiber Lease Income	\$ -	\$ -	\$ -	\$ -	\$ -
Gas Fiber Lease Income	\$ -	\$ -	\$ -	\$ -	\$ -
COH Fiber Lease Income	\$ -	\$ -	\$ -	\$ -	\$ -
Google Fiber Lease Income	\$ -	\$ -	\$ -	\$ -	\$ -
Reimbursements	\$ 673,643	\$ 371,580	\$ 6,648,543	\$ 4,244,558	\$ 2,364,730
IGSA Service Revenue	\$ -	\$ -	\$ 129,932	\$ 129,932	\$ 397,595
Warrant Proceeds	\$ -	\$ -	\$ 7,100,000	\$ 4,500,000	\$ -
Cash Reserves Transfer	\$ (2,000,444)	\$ 3,471,924	\$ 1,870,285	\$ (9,496,143)	\$ 8,769,665
	\$ 48,586,176	\$ 52,008,606	\$ 63,987,843	\$ 53,577,867	\$ 68,356,053
EXPENDITURES:					
Employee Expenses	\$ 12,354,678	\$ 14,301,763	\$ 16,203,451	\$ 15,244,980	\$ 17,351,363
Supplies and Materials	\$ 2,358,048	\$ 1,777,807	\$ 1,670,965	\$ 1,708,691	\$ 1,618,482
Services	\$ 2,078,583	\$ 2,540,877	\$ 2,799,840	\$ 2,618,447	\$ 3,335,625
Travel and Training	\$ 318,417	\$ 373,376	\$ 634,686	\$ 481,254	\$ 702,112
Equipment Maintenance	\$ 411,006	\$ 438,177	\$ 879,903	\$ 557,709	\$ 728,492
Utilities	\$ 207,913	\$ 203,022	\$ 247,054	\$ 248,532	\$ 269,970
Commodity	\$ 22,712,213	\$ 18,938,024	\$ 19,036,084	\$ 20,549,594	\$ 22,922,404
Tax Equivalents	\$ 2,731,597	\$ 2,652,790	\$ 2,657,886	\$ 2,989,861	\$ 3,176,907
Debt Service	\$ -	\$ 1,760,578	\$ 2,345,205	\$ 1,824,316	\$ 1,563,881
Other Operating Expenses	\$ 624,909	\$ 1,046,499	\$ 754,313	\$ 724,359	\$ 811,556
Capital Expenditures	\$ 4,788,812	\$ 7,975,693	\$ 16,758,456	\$ 6,630,124	\$ 15,875,261
	\$ 48,586,176	\$ 52,008,606	\$ 63,987,843	\$ 53,577,867	\$ 68,356,053

Revenue Detail – Gas

Sales Revenues	FY20 Actual	-Y21 Budget	F	Y21 Projected	FY22 Budget	BvB	BvP
Residential Sales	\$ 21,377,175	\$ 22,347,269	\$	23,317,865	\$ 23,035,890	3.1%	-1.2%
Small Commercial Sales	\$ 11,872,485	\$ 10,877,912	\$	12,236,739	\$ 12,362,736	13.6%	1.0%
Medium Commercial Sales	\$ 8,234,259	\$ 7,691,028	\$	10,934,594	\$ 9,636,097	25.3%	-11.9%
Large Commercial Sales	\$ 641,198	\$ 1,858,556	\$	1,704,435	\$ 1,559,296	-16.1%	-8.5%
Small Industrial Sales	\$ 812,281	\$ -	\$	-	\$ -	0.0%	0.0%
Large Industrial Sales	\$ 1,156,778	\$ 1,533,007	\$	1,637,377	\$ 6,354,436	314.5%	288.1%
Total	\$ 44,094,176	\$ 44,307,772	\$	49,831,010	\$ 52,948,455	19.5%	6.3%

Other Operating Revenue	F	Y20 Actual	F	Y21 Budget	FY	21 Projected	FY22 Budget	BvB	BvP
Forfeited Discounts	\$	143,935	\$	231,213	\$	225,460	\$ 194,000	-16.1%	-14.0%
Aid-To-Construction	\$	66,885	\$	40,000	\$	117,877	\$ 40,000	0.0%	-66.1%
Connection/Tap Fees	\$	373,314	\$	393,011	\$	403,475	\$ 362,000	-7.9%	-10.3%
Collection/Reconnect Fees	\$	185,104	\$	253,116	\$	364,666	\$ 281,000	11.0%	-22.9%
Miscellaneous	\$	2,646,558	\$	2,570,516	\$	2,851,755	\$ 2,611,973	1.6%	-8.4%
Total	\$	3,415,796	\$	3,487,856	\$	3,963,233	\$ 3,488,973	0.0%	-12.0%

Non Operating Revenue	F	Y20 Actual	FY21 Budget	F١	/21 Projected	FY22 Budget	BvB	BvP
Interest Income	\$	478,495	\$ 266,820	\$	228,642	\$ 210,000	-21.3%	-8.2%
Rental Income	\$	176,635	\$ 176,635	\$	176,635	\$ 176,635	0.0%	0.0%
Reimbursements	\$	371,580	\$ 6,648,543	\$	4,244,558	\$ 2,364,730	-64.4%	-44.3%
IGSA Service Revenue	\$	-	\$ 129,932	\$	129,932	\$ 397,595	206.0%	206.0%
Total	\$	1,026,710	\$ 7,221,930	\$	4,779,767	\$ 3,148,960	-56.4%	-34.1%

Warrant and Loan Proceeds	FY20 A	Actual	F	Y21 Budget	FY	21 Projected	F	Y22 Budget	BvB	BvP
Warrant Procceds	\$	-	\$	7,100,000	\$	4,500,000	\$	-	-100.0%	-100.0%
Total	\$	-	\$	7,100,000	\$	4,500,000	\$	-	-100.0%	-100.0%

Total Revenues	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Total	\$ 48,536,682	\$ 62,117,558	\$ 63,074,010	\$ 59,586,388	-4.1%	-5.5%

The last two columns on this table and others like it compare the FY22 Budget amount for each line item to the FY21 Budget amount (BvB) and to the FY21 Projected amount (BvP).

Expense Detail – Gas

Employee Expenses	F	Y20 Actual	FY21 Budget	F١	21 Projected	FY22 Budget	BvB	BvP
Payroll-Straight Time	\$	8,157,308	\$ 9,765,549	\$	9,091,565	\$ 10,485,660	7.4%	15.3%
Payroll-Overtime	\$	892,103	\$ 847,921	\$	790,182	\$ 911,192	7.5%	15.3%
Health Insurance	\$	1,618,528	\$ 2,819,905	\$	2,588,331	\$ 2,933,922	4.0%	13.4%
FICA Taxes - Employers	\$	702,587	\$ 800,750	\$	782,725	\$ 859,905	7.4%	9.9%
Unemployment	\$	275	\$ 2,941	\$	2,716	\$ 2,990	1.7%	10.1%
Workers Comp.	\$	69,543	\$ 58,088	\$	68,588	\$ 83,291	43.4%	21.4%
Employer Pension Expense	\$	2,120,577	\$ 1,057,478	\$	1,082,806	\$ 1,156,142	9.3%	6.8%
Other Employee Benefits	\$	740,842	\$ 850,819	\$	838,067	\$ 918,261	7.9%	9.6%
Total	\$	14,301,763	\$ 16,203,451	\$	15,244,980	\$ 17,351,363	7.1%	13.8%

Supplies and Materials	F	Y20 Actual	FY21 Budget	F	Y21 Projected	FY22 Budget	BvB	BvP
Small Tools & Equipment	\$	292,028	\$ 327,431	\$	295,304	\$ 300,911	-8.1%	1.9%
Postage	\$	105,892	\$ 116,023	\$	158,979	\$ 168,829	45.5%	6.2%
Materials: Non-Stock	\$	1,086,807	\$ 843,485	\$	947,531	\$ 803,765	-4.7%	-15.2%
Office Supplies & Expenses	\$	115,410	\$ 204,492	\$	137,771	\$ 165,432	-19.1%	20.1%
Fuel	\$	177,516	\$ 179,453	\$	168,997	\$ 179,453	0.0%	6.2%
Board Expenses	\$	154	\$ 81	\$	109	\$ 92	13.6%	-15.6%
Total	\$	1,777,807	\$ 1,670,965	\$	1,708,691	\$ 1,618,482	-3.1%	-5.3%

Services	FY20 Actual	FY21 Budget	F	Y21 Projected	FY22 Budget	BvB	BvP
Outside Services	\$ 2,118,871	\$ 2,311,691	\$	2,217,447	\$ 2,881,263	24.6%	29.9%
Legal Services	\$ 79,347	\$ 77,017	\$	89,543	\$ 93,909	21.9%	4.9%
Public Information	\$ 342,659	\$ 411,132	\$	311,457	\$ 360,453	-12.3%	15.7%
Total	\$ 2,540,877	\$ 2,799,840	\$	2,618,447	\$ 3,335,625	19.1%	27.4%

Travel and Training	F	Y20 Actual	FY21 Budget	F	Y21 Projected	FY22 Budget	BvB	BvP
Education & Training	\$	79,866	\$ 234,143	\$	121,297	\$ 237,212	1.3%	95.6%
Trade Memberships/Dues	\$	268,338	\$ 334,330	\$	330,300	\$ 374,085	11.9%	13.3%
Employee Meals	\$	22,181	\$ 47,772	\$	18,011	\$ 52,072	9.0%	189.1%
Business Travel	\$	2,991	\$ 18,441	\$	11,646	\$ 38,743	110.1%	232.7%
Total	\$	373,376	\$ 634,686	\$	481,254	\$ 702,112	10.6%	45.9%

Equipment Maintenance	FY20 Actual	FY21 Budget	F	Y21 Projected	FY22 Budget	BvB	BvP
Equipment Maintenance	\$ 9,392	\$ 23,277	\$	16,317	\$ 19,833	-14.8%	21.5%
Software/Hardware Maint.	\$ 428,785	\$ 856,626	\$	541,392	\$ 708,659	-17.3%	30.9%
Total	\$ 438,177	\$ 879,903	\$	557,709	\$ 728,492	-17.2%	30.6%

Utilities	Y20 Actual	F	Y21 Budget	FY	21 Projected	FY22 Budget	BvB	BvP
Utilities	\$ 203,022	\$	247,054	\$	248,532	\$ 269,970	9.3%	8.6%
Total	\$ 203,022	\$	247,054	\$	248,532	\$ 269,970	9.3%	8.6%
Commodity	-Y20 Actual	F	Y21 Budget	FY	21 Projected	FY22 Budget	BvB	BvP
Purchased Gas	\$ 18,938,024	\$	19,036,084	\$	20,549,594	\$ 22,922,404	20.4%	11.5%
Total	\$ 18,938,024	\$	19,036,084	\$	20,549,594	\$ 22,922,404	20.4%	11.5%

Tax Equivalents	F	Y20 Actual	FY21 Budget	FY	21 Projected	FY22 Budget	BvB	BvP
Tax Equivalents	\$	2,652,790	\$ 2,657,886	\$	2,989,861	\$ 3,176,907	19.5%	6.3%
Total	\$	2,652,790	\$ 2,657,886	\$	2,989,861	\$ 3,176,907	19.5%	6.3%

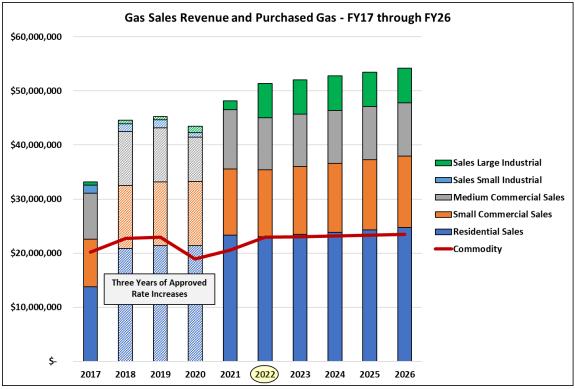
Expense Detail – Gas (Continued)

Debt Service	F	20 Actual	F	Y21 Budget	FY	21 Projected	FY22 Budget	BvB	BvP
Debt Service Expenses	\$	1,760,578	\$	2,345,205	\$	1,824,316	\$ 1,563,881	-33.3%	-14.3%
Total	\$	1,760,578	\$	2,345,205	\$	1,824,316	\$ 1,563,881	-33.3%	-14.3%

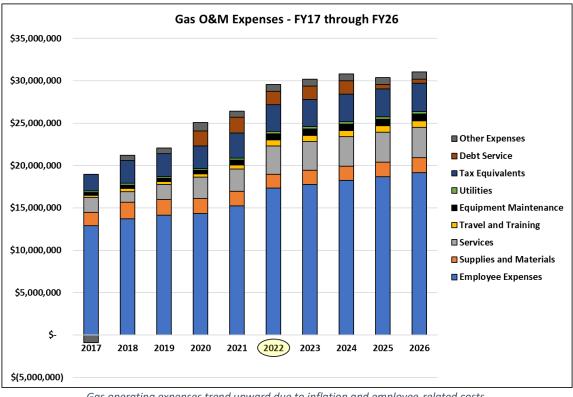
Other Expenses	F	Y20 Actual	FY21 Budget	F	Y21 Projected	FY22 Budget	BvB	BvP
Fiber Lease	\$	360,000	\$ 360,000	\$	360,000	\$ 360,000	0.0%	0.0%
Rentals	\$	210,378	\$ 247,208	\$	217,936	\$ 222,082	-10.2%	1.9%
Uncollectible Accounts	\$	129,109	\$ 19,819	\$	(35,245)	\$ 50,772	156.2%	-244.1%
Injuries & Damages	\$	82,587	\$ 6,800	\$	8,332	\$ 2,200	-67.6%	-73.6%
Cash Overages & Shortages	\$	(135)	\$ 132	\$	(22)	\$ 192	45.5%	-972.7%
Insurance	\$	66,360	\$ 81,078	\$	96,579	\$ 113,310	39.8%	17.3%
Customer Deposit Interest	\$	198,200	\$ 39,276	\$	76,779	\$ 63,000	60.4%	-17.9%
Propane	\$	-	\$ -	\$	-	\$ -	0.0%	0.0%
Total	\$	1,046,499	\$ 754,313	\$	724,359	\$ 811,556	7.6%	12.0%

Capital	F	Y20 Actual	FY21 Budget	F	Y21 Projected	FY22 Budget	BvB	BvP
Mat Operation & Maint.	\$	232,679	\$ 235,000	\$	155,946	\$ 215,000	-8.5%	37.9%
Mat New Construction	\$	976,747	\$ 915,000	\$	906,163	\$ 4,250,436	364.5%	369.1%
Greenbrier (MTM)	\$	3,949,957	\$ 2,300,000	\$	790,156	\$ 1,850,000	-19.6%	134.1%
AMI	\$	336,320	\$ 3,000,000	\$	800,000	\$ 3,950,000	31.7%	393.8%
Mat Renew & Replace	\$	152,085	\$ 7,212,500	\$	2,131,591	\$ 2,433,800	-66.3%	14.2%
Cast Iron Replacement	\$	607,711	\$ 1,800,000	\$	866,551	\$ 1,800,000	0.0%	107.7%
Land	\$	-	\$ -	\$	-	\$ -	0.0%	0.0%
Office Furniture/Equipment	\$	-	\$ -	\$	-	\$ -	0.0%	0.0%
Tools & Work Equipment	\$	-	\$ 21,000	\$	-	\$ 20,000	-4.8%	100.0%
Transportation Equipment	\$	1,029,823	\$ 714,956	\$	606,460	\$ 756,025	5.7%	24.7%
Communication Equipment	\$	-	\$ -	\$	-	\$ -	0.0%	0.0%
Computer Equipment	\$	37,862	\$ -	\$	-	\$ -	0.0%	0.0%
Metering Equipment	\$	548,176	\$ 475,000	\$	325,722	\$ 500,000	5.3%	53.5%
Regulators	\$	104,333	\$ 85,000	\$	47,535	\$ 100,000	17.6%	110.4%
Total	\$	7,975,693	\$ 16,758,456	\$	6,630,124	\$ 15,875,261	-5.3%	139.4%

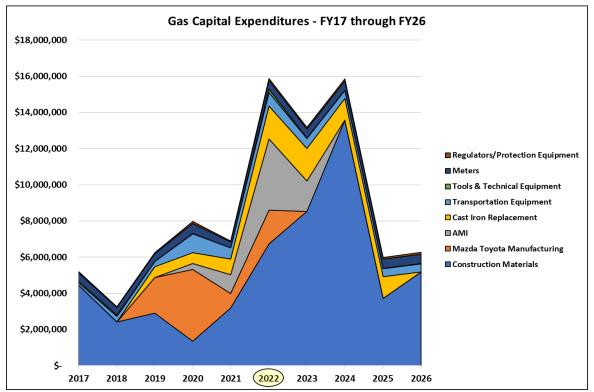
	F	Y20 Actual	F	Y21 Budget	F١	21 Projected	F	Y22 Budget	BvB	BvP
Sales Revenue	\$	44,094,176	\$	44,307,772	\$	49,831,010	\$	52,948,455	19.5%	6.3%
Other Revenue	\$	4,442,506	\$	10,709,786	\$	8,743,000	\$	6,637,933	-38.0%	-24.1%
Warrant Proceeds	\$	-	\$	7,100,000	\$	4,500,000	\$	-	-100.0%	-100.0%
Commodity	\$	18,938,024	\$	19,036,084	\$	20,549,594	\$	22,922,404	20.4%	11.5%
O&M Expenses	\$	20,681,521	\$	23,190,212	\$	21,583,972	\$	24,817,600	7.0%	15.0%
Debt Service	\$	1,760,578	\$	2,345,205	\$	1,824,316	\$	1,563,881	-33.3%	-14.3%
Taxes	\$	2,652,790	\$	2,657,886	\$	2,989,861	\$	3,176,907	19.5%	6.3%
Capital Expenses	\$	7,975,693	\$	16,758,456	\$	6,630,124	\$	15,875,261	-5.3%	139.4%
Net Cash Impact	\$	(3,471,924)	\$	(1,870,285)	\$	9,496,143	\$	(8,769,665)		



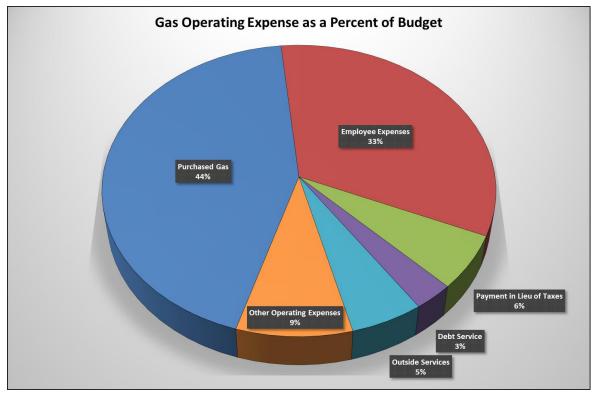
As Mazda Toyota moves into full production status, usage and revenue are expected to increase.



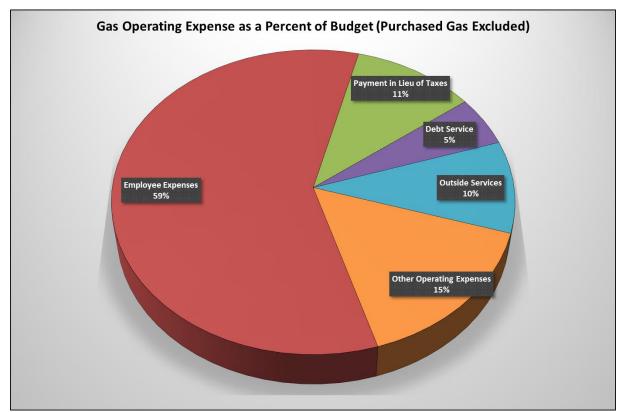
Gas operating expenses trend upward due to inflation and employee-related costs.



The AMI deployment, cast iron pipe replacement and system growth are the factors driving the gas capital budget.



Purchased gas or commodity costs, which includes pipeline expenses, are the most significant factor in the gas expense budget.



Employee expenses make up more than half of the remaining costs.



Natural gas customers continue to increase by around 3% annually. Shown above is an HU crew installing residential gas lines.

Revenues and Expenditures Summary – Electric

		FY19		FY20		FY21		FY21		FY22
REVENUE:		Actual		Actual		Budget		Projected		Budget
Residential Sales	¢	262 094 646	¢	252 015 952	\$	265 222 677	¢	267 771 579	\$	222 202 222
Small Commercial Sales	\$ \$	262,084,646	\$ \$	252,915,853	ъ \$		\$ \$	267,771,578	ъ \$	273,393,333
Medium Commercial Sales	э \$	42,286,445 140,764,231	э \$	39,767,463 134,044,769	э \$	40,285,733 134,782,198	э \$	40,595,134 135,078,810	э \$	42,194,756 141,760,564
Large Commercial Sales	ֆ \$	26,673,331	φ \$	25,657,105	φ \$	26,969,195	φ \$	24,295,801	ф \$	28,190,234
Small Industrial Sales	Ψ \$	18,538,860	Ψ \$	13,834,562	Ψ \$	18,455,285	Ψ \$	13,598,011	Ψ \$	15,167,824
Large Industrial Sales	Ψ \$	17,623,591	Ψ \$	18,602,503	Ψ \$	19,589,941	Ψ \$	21,135,567	Ψ \$	20,467,019
Other Sales	Ψ \$	5,111,686	Ψ \$	5,059,544	Ψ \$	4,946,249	Ψ \$	5,122,253	Ψ \$	5,018,896
Forefeited Discounts	Ψ \$	2,715,496	Ψ \$	1,627,483	Ψ \$	2,718,184	Ψ \$	2,772,990	Ψ \$	2,541,000
Aid-To-Construction	Ψ \$	9,120,168	Ψ \$	10,595,556	Ψ \$	8,575,478	Ψ \$	13,784,222	Ψ \$	10,600,000
Connection/Tap Fees	Ψ \$	2,412,762	Ψ \$	2,385,240	Ψ \$	2,520,507	Ψ \$	2,612,917	Ψ \$	2,325,000
Collection/Reconnection Fees	Ψ \$	1,656,716	Ψ \$	1,211,493	Ψ \$	1,656,716	Ψ \$	2,386,878	Ψ \$	1,838,000
Miscellaneous Revenue	Ψ \$	2,890,553	Ψ \$	2,385,357	Ψ \$	1,667,106	Ψ \$	2,341,502	Ψ \$	1,984,100
Interest Income	Ψ \$	1,844,055	Ψ \$	569,761	Ψ \$	427,716	Ψ \$	2,041,002	Ψ \$	300,000
Rental Income	\$	4,620,728	\$	4,525,030	\$	4,529,277	\$	4,703,600	\$	5,137,739
Water Fiber Lease Income	\$	840,000	\$	840,000	\$	840,000	\$	840,000	\$	840,000
Gas Fiber Lease Income	\$	360,000	\$	360,000	\$	360,000	\$	360,000	\$	360,000
COH Fiber Lease Income	\$	2,164,000	\$	2,496,000	\$	2,496,000	\$	2,496,000	\$	2,496,000
Google Fiber Lease Income	\$	4,603,651	\$	6,533,843	\$	7,211,616	\$	7,185,047	\$	7,407,500
Reimbursements	\$	1,939,794	\$	1,746,024	\$	1,406,058	\$	1,727,824	\$	1,421,530
IGSA Service Revenue	\$	-	\$	-	\$	1,127,124	\$	1,127,124	\$	3,449,006
Warrant Proceeds	\$	25,913,925	\$	5,054,000	\$	-	\$	-	\$	-
Cash Reserves Transfer	\$	(4,221,526)	\$	(17,315,823)	\$	1,818,839	\$	(34,573,919)	\$	(15,357,809)
	\$	569,943,112	\$	512,895,763	\$	547,615,899	\$	515,628,434	\$	551,534,692
	<u> </u>		-						<u> </u>	<u> </u>
EXPENDITURES:										
Employee Expenses	\$	40,680,082	\$	42,344,255	\$	47,424,097	\$	42,045,973	\$	50,541,705
Supplies and Materials	\$	5,842,235	\$	5,763,003	\$	4,953,662	\$	5,094,543	\$	5,877,728
Services	\$	13,259,088	\$	13,605,610	\$	15,745,119	\$	11,889,450	\$	15,288,253
Travel and Training	\$	884,992	\$	710,231	\$	1,265,674	\$	812,911	\$	1,303,731
Equipment Maintenance	\$	2,001,560	\$	2,064,310	\$	2,317,269	\$	1,640,253	\$	2,033,129
Utilities	\$	875,423	\$	834,158	\$	679,698	\$	749,340	\$	820,790
Commodity	\$	429,473,972	\$	392,788,003	\$	406,855,241	\$	395,560,240	\$	408,174,570
Tax Equivalents	\$	13,477,577	\$	15,437,942	\$	17,091,993	\$	17,739,820	\$	16,591,993
Debt Service	\$	4,801,365	\$	5,462,854	\$	6,591,600	\$	6,854,472	\$	6,590,850
Other Operating Expenses	\$	2,028,454	\$	2,941,102	\$	1,673,445	\$	1,458,601	\$	2,010,120
Capital Expenditures	\$	56,618,364	\$	30,944,295	\$	43,018,101	\$	31,782,831	\$	42,301,823
	\$	569,943,112	\$	512,895,763	\$	547,615,899	\$	515,628,434	\$	551,534,692

Revenue Detail – Electric

Sales Revenues	FY20 Actual	FY21 Budget	F	Y21 Projected	FY22 Budget	BvB	BvP
Residential Sales	\$ 252,915,853	\$ 265,232,677	\$	267,771,578	\$ 273,393,333	3.1%	2.1%
Small Commercial Sales	\$ 39,767,463	\$ 40,285,733	\$	40,595,134	\$ 42,194,756	4.7%	3.9%
Medium Commercial Sales	\$ 134,044,769	\$ 134,782,198	\$	135,078,810	\$ 141,760,564	5.2%	4.9%
Large Commercial Sales	\$ 25,657,105	\$ 26,969,195	\$	24,295,801	\$ 28,190,234	4.5%	16.0%
Small Industrial Sales	\$ 13,834,562	\$ 18,455,285	\$	13,598,011	\$ 15,167,824	-17.8%	11.5%
Large Industrial Sales	\$ 18,602,503	\$ 19,589,941	\$	21,135,567	\$ 20,467,019	4.5%	-3.2%
Lighting Sales	\$ 5,059,544	\$ 4,946,249	\$	5,122,253	\$ 5,018,896	1.5%	-2.0%
Total	\$ 489,881,799	\$ 510,261,278	\$	507,597,154	\$ 526,192,626	3.1%	3.7%

Other Operating Revenue	FY20 Actual	FY21 Budget	F	Y21 Projected	FY22 Budget	BvB	BvP
Forfeited Discounts	\$ 1,627,483	\$ 2,718,184	\$	2,772,990	\$ 2,541,000	-6.5%	-8.4%
Aid-To-Construction	\$ 10,595,556	\$ 8,575,478	\$	13,784,222	\$ 10,600,000	23.6%	-23.1%
Connection/Tap Fees	\$ 2,385,240	\$ 2,520,507	\$	2,612,917	\$ 2,325,000	-7.8%	-11.0%
Collection/Reconnect Fees	\$ 1,211,493	\$ 1,656,716	\$	2,386,878	\$ 1,838,000	10.9%	-23.0%
Miscellaneous	\$ 2,385,357	\$ 1,667,106	\$	2,341,502	\$ 1,984,100	19.0%	-15.3%
Total	\$ 18,205,129	\$ 17,137,991	\$	23,898,509	\$ 19,288,100	12.5%	-19.3%

Non Operating Revenue	FY20 Actual	FY21 Budget	F	Y21 Projected	FY22 Budget	BvB	BvP
Interest Income	\$ 569,761	\$ 427,716	\$	267,095	\$ 300,000	-29.9%	12.3%
Rental Income	\$ 4,525,030	\$ 4,529,277	\$	4,703,600	\$ 5,137,739	13.4%	9.2%
Reimbursements	\$ 1,746,024	\$ 1,406,058	\$	1,727,824	\$ 1,421,530	1.1%	-17.7%
Water Fiber Lease	\$ 840,000	\$ 840,000	\$	840,000	\$ 840,000	0.0%	0.0%
Gas Fiber Lease	\$ 360,000	\$ 360,000	\$	360,000	\$ 360,000	0.0%	0.0%
City Fiber Lease	\$ 2,496,000	\$ 2,496,000	\$	2,496,000	\$ 2,496,000	0.0%	0.0%
Google Fiber Lease	\$ 6,533,843	\$ 7,211,616	\$	7,185,047	\$ 7,407,500	2.7%	3.1%
IGSA Service Revenue	\$ -	\$ 1,127,124	\$	1,127,124	\$ 3,449,006	206.0%	206.0%
Total	\$ 17,070,658	\$ 18,397,791	\$	18,706,690	\$ 21,411,775	16.4%	14.5%

Warrant and Loan Proceeds	FY20 Actual	FY21 Budget	F	Y21 Projected	FY22 Budget	BvB	BvP
Warrant Procceds	\$ 5,054,000	\$ -	\$	-	\$ -	0.0%	0.0%
Total	\$ 5,054,000	\$ -	\$	-	\$ -	0.0%	0.0%

Total Revenues	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Total	\$ 530,211,586	\$ 545,797,060	\$ 550,202,353	\$ 566,892,501	3.9%	3.0%

The last two columns on this table and others like it compare the FY22 Budget amount for each line item to the FY21 Budget amount (BvB) and to the FY21 Projected amount (BvP).

Expense Detail – Electric

Employee Expenses	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Payroll-Straight Time	\$ 25,633,846	\$ 28,223,452	\$ 24,047,760	\$ 30,011,498	6.3%	24.8%
Payroll-Overtime	\$ 3,127,867	\$ 3,395,488	\$ 3,519,894	\$ 3,611,499	6.4%	2.6%
Health Insurance	\$ 3,993,041	\$ 6,941,275	\$ 6,053,118	\$ 7,269,615	4.7%	20.1%
FICA Taxes - Employers	\$ 2,237,653	\$ 2,390,060	\$ 2,182,841	\$ 2,542,871	6.4%	16.5%
Unemployment	\$ 972	\$ 5,880	\$ 5,669	\$ 6,240	6.1%	10.1%
Workers Comp.	\$ 100,845	\$ 132,032	\$ 181,766	\$ 187,776	42.2%	3.3%
Employer Pension Expense	\$ 5,113,020	\$ 3,901,895	\$ 3,876,519	\$ 4,299,741	10.2%	10.9%
Other Employee Benefits	\$ 2,137,011	\$ 2,434,015	\$ 2,178,406	\$ 2,612,465	7.3%	19.9%
Total	\$ 42,344,255	\$ 47,424,097	\$ 42,045,973	\$ 50,541,705	6.6%	20.2%
Supplies and Materials	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Small Tools & Equipment	\$ 1,326,617	\$ 1,538,281	\$ 1,342,640	\$ 1,348,165	-12.4%	0.4%

Supplies and Materials	TTZU Actual	1121 Duuget	1121 FIUJECLEU	TIZZ Duuget	DVD	DVF
Small Tools & Equipment	\$ 1,326,617	\$ 1,538,281	\$ 1,342,640	\$ 1,348,165	-12.4%	0.4%
Postage	\$ 723,272	\$ 764,511	\$ 576,239	\$ 603,167	-21.1%	4.7%
Materials: Non-Stock	\$ 2,226,802	\$ 1,510,964	\$ 2,224,911	\$ 2,817,557	86.5%	26.6%
Office Supplies & Expenses	\$ 950,992	\$ 572,530	\$ 422,127	\$ 492,380	-14.0%	16.6%
Fuel	\$ 530,444	\$ 559,334	\$ 525,772	\$ 615,267	10.0%	17.0%
Board Expenses	\$ 4,876	\$ 8,042	\$ 2,854	\$ 1,192	-85.2%	-58.2%
Total	\$ 5,763,003	\$ 4,953,662	\$ 5,094,543	\$ 5,877,728	18.7%	15.4%

Services	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Outside Services	\$ 12,952,340	\$ 14,981,332	\$ 11,217,728	\$ 14,421,692	-3.7%	28.6%
Legal Services	\$ 85,078	\$ 161,351	\$ 134,418	\$ 184,799	14.5%	37.5%
Public Information	\$ 568,192	\$ 602,436	\$ 537,304	\$ 681,762	13.2%	26.9%
Total	\$ 13,605,610	\$ 15,745,119	\$ 11,889,450	\$ 15,288,253	-2.9%	28.6%

Travel and Training	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Education & Training	\$ 226,676	\$ 652,483	\$ 295,198	\$ 649,190	-0.5%	119.9%
Trade Memberships/Dues	\$ 410,037	\$ 398,134	\$ 427,745	\$ 428,675	7.7%	0.2%
Employee Meals	\$ 52,451	\$ 135,179	\$ 62,390	\$ 142,271	5.2%	128.0%
Business Travel	\$ 21,067	\$ 79,878	\$ 27,578	\$ 83,595	4.7%	203.1%
Total	\$ 710,231	\$ 1,265,674	\$ 812,911	\$ 1,303,731	3.0%	60.4%

Equipment Maintenance	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Equipment Maintenance	\$ 52,655	\$ 52,524	\$ 46,420	\$ 49,209	-6.3%	6.0%
Software/Hardware Maint.	\$ 2,011,655	\$ 2,264,745	\$ 1,593,833	\$ 1,983,920	-12.4%	24.5%
Total	\$ 2,064,310	\$ 2,317,269	\$ 1,640,253	\$ 2,033,129	-12.3%	24.0%

Utilities	FY20 Ad	ctual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Utilities	\$ 834	,158	\$ 679,698	\$ 749,340	\$ 820,790	20.8%	9.5%
Total	\$ 834	,158	\$ 679,698	\$ 749,340	\$ 820,790	20.8%	9.5%

Commodity	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Purchased Power	\$ 392,788,003	\$ 406,855,241	\$ 395,560,240	\$ 408,174,570	0.3%	3.2%
Total	\$ 392,788,003	\$ 406,855,241	\$ 395,560,240	\$ 408,174,570	0.3%	3.2%

Tax Equivalents	FY20 Actual	FY21 Budget	FY21 Projected	FY22 Budget	BvB	BvP
Tax Equivalents	\$ 15,437,942	\$ 17,091,993	\$ 17,739,820	\$ 16,591,993	-2.9%	-6.5%
Total	\$ 15,437,942	\$ 17,091,993	\$ 17,739,820	\$ 16,591,993	-2.9%	-6.5%

Expense Detail – Electric (Continued)

O&M Expenses

Capital Expenses

Net Cash Impact

Debt Service

Taxes

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68,262,669 \$

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5,462,854

15,437,942

30,944,295

17,315,823

Debt Service		FY20 Actual		EV21 Dudget		EV21 Drojocted		EV22 Dudget	DVD	BvP
	ć		Ś	FY21 Budget	Ś	FY21 Projected	Ś	FY22 Budget	BvB	
Debt Service Expenses	\$ \$	5,462,854	· ·	6,591,600	<u>'</u>	6,854,472	<u> </u>	6,590,850	0.0%	-3.8%
Total	\$	5,462,854	\$	6,591,600	\$	6,854,472	\$	6,590,850	0.0%	-3.8%
Other Evpenses		EV20 Actual		EV21 Dudget		EV21 Droinstad		EV22 Dudget	DVD	DuD
Other Expenses	ć	FY20 Actual	ć	FY21 Budget	ć	FY21 Projected	ć	FY22 Budget	BvB	BvP
Rentals	\$	591,382	\$	693,392	\$	606,446	\$	682,909	-1.5%	12.6%
Uncollectible Accounts	\$	1,279,676	\$	281,850	\$	(198,041)	\$	362,301	28.5%	
Injuries & Damages	\$	46,644	\$	8,280	\$	25,844	\$	36,000	334.8%	39.3%
Cash Overages & Shortage	\$	(418)	\$	864	\$	(282)	\$	660	-23.6%	
Insurance	\$	468,648	\$	453,859	\$	379,417	\$	367,850	-19.0%	-3.0%
Interest on Customer Deposits	\$	555,170	\$	234,720	\$	645,057	\$	560,000	138.6%	-13.2%
Propane	\$	-	\$	480	\$	160	\$	400	-16.7%	150.0%
Total	\$	2,941,102	\$	1,673,445	\$	1,458,601	\$	2,010,120	20.1%	37.8%
Capital		FY20 Actual		FY21 Budget		FY21 Projected		FY22 Budget	BvB	BvP
Mat Operation & Maint.	\$	1,827,435	\$	1,280,000	\$	1,180,156	\$	2,850,000	122.7%	141.5%
Mat New Construction	\$	9,421,516	\$	9,798,303	\$	7,346,088	\$	20,453,194	108.7%	178.4%
AMI	\$	7,934,851	\$	10,200,000	\$	8,669,042	\$	-	-100.0%	-100.0%
Fiber Build Out	\$	3,658,468	\$	2,355,000	\$	1,721,043	\$	2,000,000	-15.1%	16.2%
Mat Renew & Replace	\$	907,939	\$	5,494,420	\$	1,572,037	\$	4,218,600	-23.2%	168.4%
Land	\$	-	\$	200,000	\$	150,618	\$	200,000	0.0%	32.8%
Office Furniture/Equipment	\$	18,069	\$	-	\$	-	\$	-	0.0%	0.0%
Tools & Work Equipment	\$	84,444	\$	269,000	\$	126,396	\$	168,000	-37.5%	32.9%
Transportation Equipment	\$	3,009,145	\$	4,243,378	\$	3,172,345	\$	4,784,773	12.8%	50.8%
Communication Equipment	\$	65,085	\$	30,000	\$	28,324	\$	58,000	93.3%	104.8%
Computer Equipment	\$	454,504	\$	1,918,000	\$	872,069	\$	1,605,500	-16.3%	84.1%
Metering Equipment	\$	622,474	\$	3,730,000	\$	1,082,254	\$	1,763,756	-52.7%	63.0%
Transformers	\$	2,940,365	\$	3,500,000	\$	5,862,459	\$	4,200,000	20.0%	-28.4%
Total	\$	30,944,295	\$	43,018,101	\$	31,782,831	\$	42,301,823	-1.7%	33.1%
				<u> </u>				· · ·		
		FY20 Actual		FY21 Budget		FY21 Projected		FY22 Budget	BvB	BvP
Sales Revenue	\$	489,881,799	\$	510,261,278	\$	507,597,154	\$	526,192,626	3.1%	3.7%
Other Revenue	\$	35,275,787	\$	35,535,782	\$	42,605,199	\$	40,699,875	14.5%	-4.5%
Warrant Proceeds	\$	5,054,000	\$	-	\$	-	\$	-	0.0%	0.0%
Commodity	\$	392,788,003	\$	406,855,241	\$	395,560,240	\$	408,174,570	0.3%	3.2%
,	· ·	, ,	<u> </u>		<u> </u>		· · ·			

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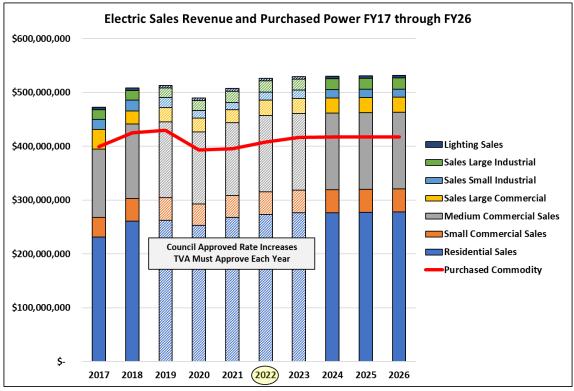
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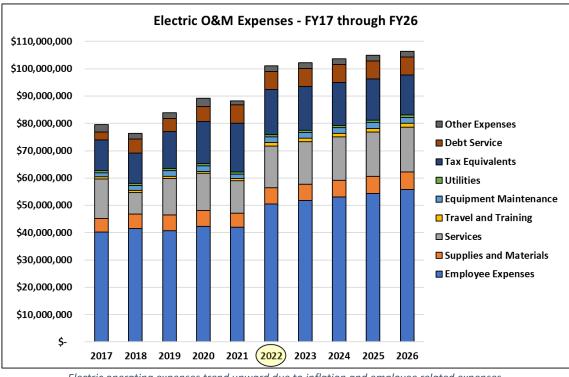
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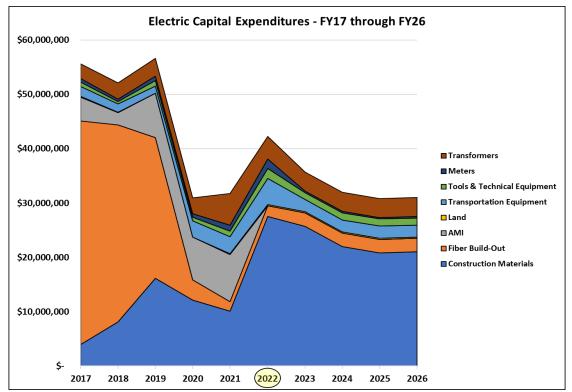
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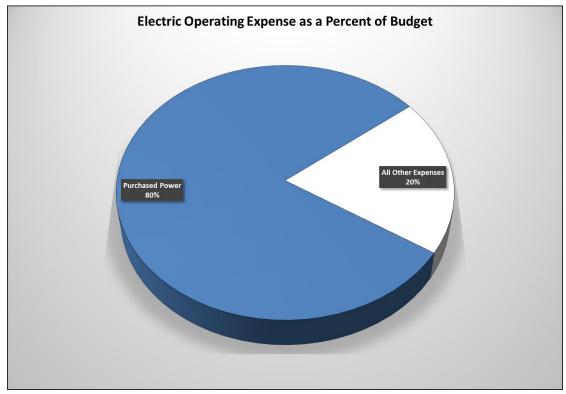
FY22 includes the fourth step of a five-step rate strategy approved by all governing bodies.



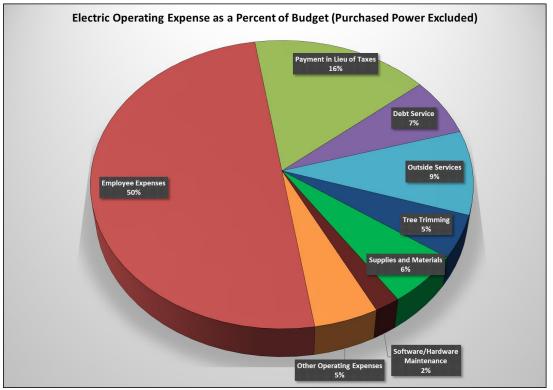
Electric operating expenses trend upward due to inflation and employee related expenses.



Substation construction and growth of the system are the most significant factors influencing FY22 electric capital costs.



Huntsville Utilities purchases all power from TVA. TVA has provided power credits that reduce the expense for FY22.



Excluding Purchased Power, employee expenses are the largest operating expense.



A major expense each year for the Electric department is line clearance or keeping power lines free of obstructions.

Departmental Budgets by Utility Service Compared to Prior Year

Department	Water	Gas	Electric	Total
Administration	\$ 811,009	\$ 644,332	\$ 1,357,047	\$ 2,812,388
Customer Care	\$ 6,614,875	\$ 3,383,875	\$ 9,891,780	\$ 19,890,530
Engineering	\$ 2,804,739	\$ 2,057,448	\$ 7,261,089	\$ 12,123,276
Finance	\$ 17,431,501	\$ 9,157,498	\$ 34,245,885	\$ 60,834,884
Employee Engagement	\$ 1,441,167	\$ 1,641,485	\$ 4,150,834	\$ 7,233,486
Information Technology	\$ 3,207,387	\$ 2,076,399	\$ 6,008,597	\$ 11,292,383
Water Operations	\$ 21,229,979	\$ -	\$ -	\$ 21,229,979
Gas Operations	\$ 204,132	\$ 10,202,395	\$ 51,033	\$ 10,457,560
Electric Operations	\$ 637,211	\$ 394,956	\$ 38,092,034	\$ 39,124,201
Purchased Commodity	\$ 36,000	\$ 22,922,404	\$ 408,174,570	\$ 431,132,974
Grand Total	\$ 54,418,000	\$ 52,480,792	\$ 509,232,869	\$ 616,131,661

FY22 Budget

FY21 Budget

Department	Water		Gas		Electric		Total
Administration	\$ 631,701	ć	584,635	ć	1 100 060	ć	2,404,404
		Ş		Ş	1,188,068	Ş	
Customer Care	\$ 4,246,688	\$	2,552,447	\$	12,085,848	\$	18,884,983
Engineering	\$ 2,710,111	\$	1,492,863	\$	6,197,554	\$	10,400,528
Finance	\$ 16,172,357	\$	9,256,501	\$	33,163,180	\$	58,592,038
Employee Engagement	\$ 1,262,384	\$	1,271,702	\$	3,641,023	\$	6,175,109
Information Technology	\$ 2,270,308	\$	2,206,211	\$	6,166,063	\$	10,642,582
Water Operations	\$ 20,477,960	\$	-	\$	-	\$	20,477,960
Gas Operations	\$ 503,406	\$	10,373,732	\$	125,851	\$	11,002,989
Electric Operations	\$ 570,273	\$	455,212	\$	35,174,970	\$	36,200,455
Purchased Commodity	\$ 40,000	\$	19,036,084	\$	406,855,241	\$	425,931,325
Grand Total	\$ 48,885,188	\$	47,229,387	\$	504,597,798	\$	600,712,373

These tables exclude revenue and any related credits and capital expenditures. The FY21 Budget includes the FY21 Redstone IGSA budget that was approved later in the fiscal year.

Department	FY20 Actual	FY21 Budget	FY22 Budget	FY23 Plan
·		U	0	
Administration	\$ 2,030,418	\$ 2,404,404	\$ 2,812,388	\$ 2,878,158
Customer Care	\$ 18,196,442	\$ 18,884,983	\$ 19,890,530	\$ 20,354,785
Engineering	\$ 7,962,627	\$ 10,400,528	\$ 12,123,276	\$ 12,406,568
Finance	\$ 47,822,681	\$ 58,592,038	\$ 60,834,884	\$ 61,889,506
Employee Engagement	\$ 4,628,905	\$ 6,175,109	\$ 7,233,486	\$ 7,269,327
Information Technology	\$ 8,861,750	\$ 10,642,582	\$ 11,292,383	\$ 11,546,623
Water Operations	\$ 18,254,545	\$ 20,477,960	\$ 21,229,979	\$ 21,715,961
Gas Operations	\$ 10,185,855	\$ 11,002,989	\$ 10,457,560	\$ 10,712,000
Electric Operations	\$ 34,988,977	\$ 36,200,455	\$ 39,124,201	\$ 40,046,277
Purchased Commodity	\$ 411,865,248	\$ 425,931,325	\$ 431,132,974	\$ 439,976,108
Grand Total	\$ 564,797,448	\$ 600,712,373	\$ 616,131,661	\$ 628,795,314

Multi-Year Summary of Expenditures by Functional Department

These tables exclude revenue and any related credits and capital expenditures.

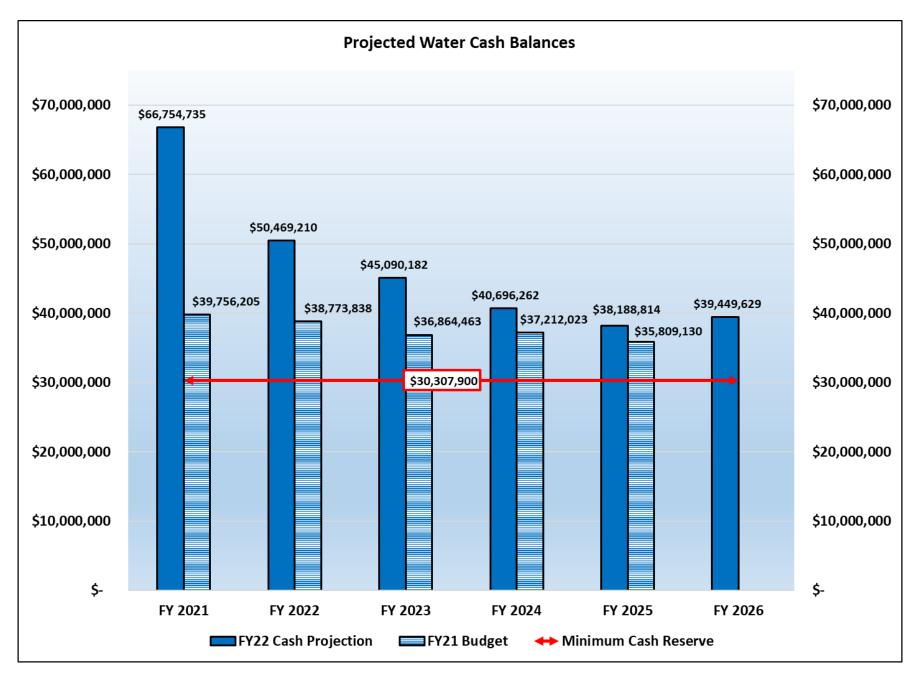
The FY21 Budget includes the FY21 Redstone IGSA budget that was approved later in the fiscal year.



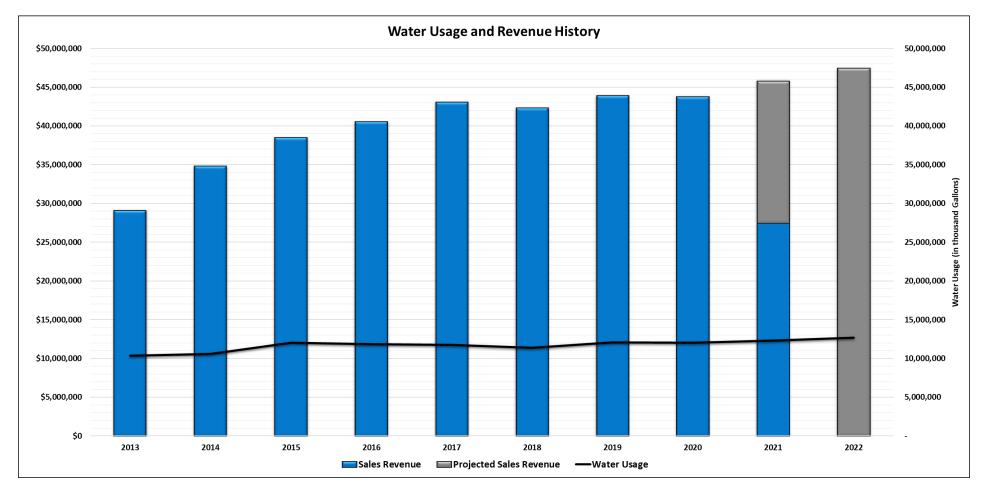
Huntsville Utilities, Seven States Power Corporation, and the U.S. Space & Rocket Center (USSRC) celebrated the opening of Project Liftoff, an educational exhibit at the USSRC that integrates solar power, battery storage and electric vehicle chargers.

Long-Term Financial Plan – Water

		Budget FY 2021		Projected FY 2021		Budget FY 2022		Forecast <u>FY 2023</u>		Forecast FY 2024		Forecast FY 2025		Forecast <u>FY 2026</u>
Beginning Cash Balances	\$	49,458,551	\$	53,224,439	\$	66,754,735	\$	50,469,210	\$	45,090,182	\$	40,696,262	\$	38,188,814
Sales Revenue	Ś	45,983,287	\$	46,131,240	\$	46,750,216	\$	50,021,306	Ś	53,361,421	Ś	56,829,045	\$	58,043,957
Limestone County Sales Revenue		609,399	\$	719,298	\$	719,776	\$	1,360,715	\$	1,407,443	\$	1,455,828	\$	1,472,830
Service Revenue		992,101	\$	992,101	\$	3,035,825	\$	3,096,540	\$	3,158,473	\$	3,221,642	\$	3,285,642
Other Operating Revenue	\$	6,632,607	\$	8,630,143	\$	7,309,606	\$		\$	7,394,901	\$	7,437,266	\$	7,479,855
Non Operating Revenue	\$	7,465,819	\$	4,371,417	\$	3,909,990	\$	4,582,010	\$	1,896,100	\$	7,446,261	\$	4,113,494
Greenbrier Tank Reimbursement	\$	-	\$	-	\$	-	\$	150,000	\$	600,000	\$	600,000	\$	600,000
Operating Revenue	\$	61,683,213	\$	60,844,199	\$	61,725,413	\$	66,562,916	\$	67,818,338	\$	76,990,042	\$	74,995,778
Purchased Water	ć	40,000	\$	29,037	\$	36,000	\$	36.000	\$	36,000	\$	36,000	\$	36,000
Employee Expenses		20,858,189	\$	18,663,113	ې \$	24,582,858	\$	25,197,429	ې \$	25,827,365	\$	26,473,049	ې \$	27,134,876
Supplies and Materials		4,796,225	\$	4,339,742	\$	5,079,471		5,181,060	\$	5,284,682	\$	5,390,375	\$	5,498,183
Services		4,136,367	\$	3,513,838	\$	4,202,823	\$	4,286,879	\$	4,372,617		4,460,069	Ś	4,549,271
Travel and Training		423,558	\$	216,846	\$	526,694	\$	537,228	\$	547,972		558,932		570,111
Equipment Maintenance		1,084,587	\$	989,639	\$	1,331,267	\$	1,357,892	\$	1,385,050	\$	1,412,751	\$	1,441,006
Utilities		3,926,749	\$	3,845,790	\$	3,932,783	\$	4,011,439	Ś	4,091,667	\$	4,173,501	\$	4,256,971
Other Expenses	\$	870,634	\$	960,885	\$	1,115,139	\$	1,137,442	\$	1,160,191	\$	1,183,394	\$	1,207,062
Payment to Fiber		840,000	\$	840,000	\$	840,000	\$	840,000	\$	840,000	\$	840,000	\$	840,000
Operating Expenses (Excludes Depreciation)	\$	36,976,309	\$	33,398,890	\$	41,647,035	\$	42,585,369	\$	43,545,544	\$	44,528,071	\$	45,533,480
Net Operating Income	\$	24,706,904	\$	27,445,309	\$	20,078,378	\$	23,977,547	\$	24,272,794	\$	32,461,971	\$	29,462,298
Debt Service (Principal & Interest)	\$	9,113,318	\$	9,229,918	Ś	9,922,766	\$	10,778,654	\$	11,530,583	\$	11,769,325	\$	11,767,477
Tax Equivalent	\$	2,795,561			\$	2,848,199	\$	3,082,921	•	3,286,132	•	3,497,092		3,571,007
New Materials - O&M	ć	400,000	\$	311,819	\$	400,000	\$	350,000	\$	350,000	\$	350,000	\$	350,000
New Materials - New Construction		400,000	ې \$	6,120,324	ې \$	400,000	ې \$	9,965,000	ې \$	6,985,000	ې \$	3,700,000	ې \$	2,500,000
Limestone County System		3,290,500	ې \$	272,913	ې \$	15,571,782	ې \$	9,905,000	ې \$	0,985,000	ې \$	3,700,000	ې \$	2,500,000
New Materials - R&R		10,773,000	ې \$	1,458,143	\$	7,455,000	\$	- 9,340,000	ې \$	6,680,000	ې S	13,648,000	ې \$	- 8,533,000
South Parkway Plant		3,650,000	ې \$	2,103,419	\$	12,000,000	\$	7,300,000	ې \$	3,150,000	\$	525,000	ې \$	-
Land		200,000	\$	-	Ś	200,000	\$	200,000	Ś	200,000	\$	200,000	Ś	200,000
Tools and Work Equipment		5,500	\$	5,468	\$	6,900	\$	30,000	\$	30,000	\$	30,000	\$	30,000
Transportation Budget		1,461,372	\$	1,276,947	\$	859,255	\$	1,015,000	\$	780,000	\$	750,000	\$	750,000
Metering Equipment	÷.	930,000	\$	925,030	\$	1,000,000	\$	930,000	\$	500,000	\$	500,000	\$	500,000
Capital Expenses	\$	33,315,372	\$	12,474,063	\$	37,492,937	\$	· · ·	\$	18,675,000	\$	19,703,000	\$	12,863,000
Borrowing Proceeds	\$	10,815,000	\$	10,600,000	\$	13,900,000	\$	13,635,000	\$	4,825,000	\$	-	\$	
FY22 Cash Projection	\$	39,756,205	\$	66,754,735	\$	50,469,210	\$	45,090,182	\$	40,696,262	\$	38,188,814	\$	39,449,629

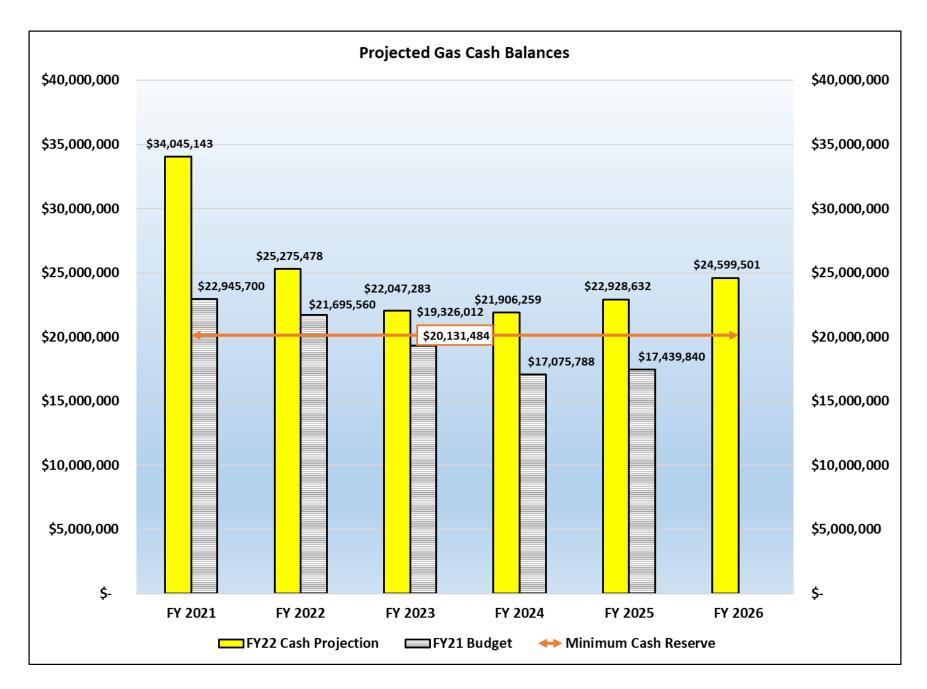


Each of the long-term financial plans attempts to balance the needs of a growing service area and rising operating costs with the objective of offering affordable, cost-based rates. One of the strategic organizational goals is to demonstrate prudent stewardship of ratepayer funds. To this end, the impact on existing cash balances from expected revenue and requested projects is evaluated throughout the budget process to ensure minimum cash reserve levels, which are required by company policy, are maintained. For the long-term water financial plan, the rehabilitation of the South Parkway water treatment plant, which is expected to last for four years, and other clean water related projects are being funded through low interest state revolving fund loans to mitigate the impact on revenue, but those loans do add to debt service costs. Service area growth pushes capital expansion and staffing costs upward for the foreseeable future. Consequently, rate increases are built into revenue projections for fiscal years 2023, 2024 and 2025 for planning purposes to provide adequate coverage. Should variables change that allow a strong cash position to be maintained, the rate increases may be deferred.

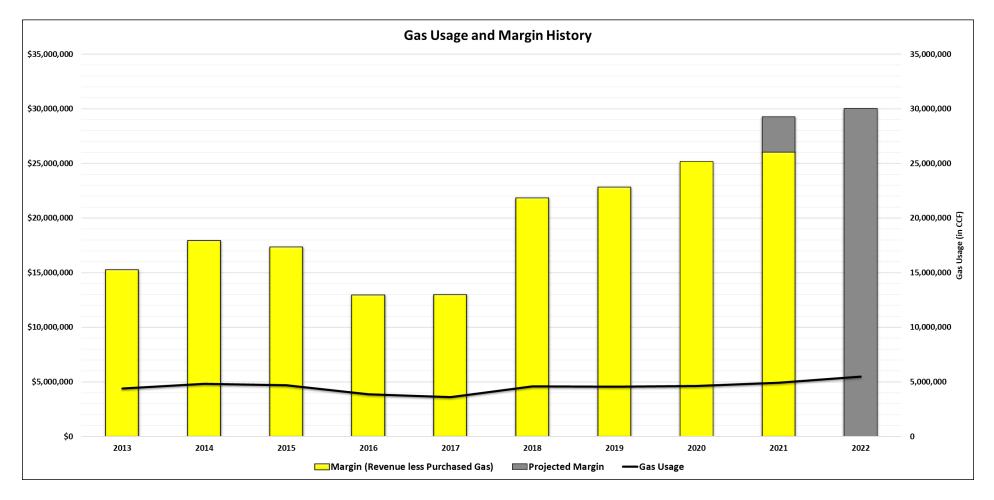


Long-Term Financial Plan – Gas

		Budget FY 2021	Projected FY 2021		Budget FY 2022		Forecast FY 2023	Forecast <u>FY 2024</u>		Forecast FY 2025	Forecast <u>FY 2026</u>
Beginning Cash Balances	\$	24,815,985	\$ 24,549,000	\$	34,045,143	\$	25,275,478	\$ 22,047,283	\$	21,906,259	\$ 22,928,632
Sales Revenue	Ś	44,307,772	\$ 48,416,649	Ś	48,336,986	\$	49,023,604	\$ 49,722,176	\$	50,432,830	\$ 51,155,802
Mazda Toyota Manufacturing		-	\$ 1,414,361	\$	4,611,469	\$	4,611,469	\$ 4,611,469	\$	4,611,469	\$ 4,611,469
Service Revenue		129,932	\$ 129,932	\$	397,595	\$	405,545	\$ 413,656	\$	421,929	\$ 430,229
Other Operating Revenue		3,487,856	\$ 3,963,233	\$	3,488,973	\$	3,510,815	\$ 3,532,799	\$	3,554,927	\$ 3,577,340
Non Operating Revenue	\$	7,091,998	\$ 4,649,835	\$	2,751,365	\$	5,822,379	\$ 11,448,452	\$	1,749,587	\$ 2,725,783
Operating Revenue	\$	55,017,558	\$ 58,574,010	\$	59,586,388	\$	63,373,812	\$ 69,728,552	\$	60,770,742	\$ 62,500,623
Purchased Gas	Ś	19,036,084	\$ 20,549,594	\$	22,922,404	\$	23,066,513	\$ 23,212,572	Ś	23,360,609	\$ 23,510,652
Employee Expenses	- ·	16,203,451	\$ 15,244,980	\$	17,351,363	\$	17,785,147	\$ 18,229,776	\$	18,685,520	\$ 19,152,658
Supplies and Materials		1,670,965	\$ 1,708,691	\$	1,618,482	\$	1,650,852	\$ 1,683,869	\$	1,717,546	\$ 1,751,897
Services		2,799,840	\$ 2,618,447	\$	3,335,625	\$	3,402,338	\$ 3,470,384	\$	3,539,792	\$ 3,610,588
Travel and Training	\$	634,686	\$ 481,254	\$	702,112		716,154	\$	\$	745,087	\$ 759,989
Equipment Maintenance	\$	879,903	\$ 557,709	\$	728,492	\$	743,062	\$ 757,923	\$	773,082	\$ 788,543
Utilities	\$	247,054	\$ 248,532	\$	269,970	\$	275,369	\$ 280,877	\$	286,494	\$ 292,224
Other Expenses	\$	394,313	\$ 364,359	\$	451,556	\$	460,587	\$ 469,799	\$	479,195	\$ 488,779
Payment to Fiber	\$	360,000	\$ 360,000	\$	360,000	\$	360,000	\$ 360,000	\$	360,000	\$ 360,000
Operating Expenses (Excludes Depreciation)	\$	42,226,296	\$ 42,133,566	\$	47,740,004	\$	48,460,022	\$ 49,195,677	\$	49,947,325	\$ 50,715,330
Net Operating Income	\$	12,791,262	\$ 16,440,444	\$	11,846,384	\$	14,913,790	\$ 20,532,875	\$	10,823,417	\$ 11,785,293
Debt Service (Principal & Interest)	\$	2,345,205	\$ 1,824,316	\$	1,563,881	\$	1,563,881	\$ 1,563,881	\$	503,387	\$ 503,387
Tax Equivalents	\$	2,657,886	\$ 2,989,861	\$	3,176,907	\$	3,218,104	\$ 3,260,019	\$	3,302,658	\$ 3,346,036
New Materials - O&M	Ś	235,000	\$ 155,946	\$	215,000	\$	215,000	\$ 215,000	\$	215,000	\$ 215,000
New Materials - New Construction		1,090,000	\$ 906,163	\$	4,250,436	\$	3,075,000	\$ 2,325,000	\$	2,175,000	\$ 2,675,000
Greenbrier (MTM)	•	2,300,000	\$ 790,156	\$	1,850,000		-	\$ -	\$	-	\$ -
Advance Metering Infrastructure (AMI)	\$	3,000,000	\$ 800,000	\$	3,950,000	\$	1,680,000	\$ -	\$	-	\$ -
Cast Iron Replacement	\$	1,800,000	\$ 866,551	\$	1,800,000	\$	1,800,000	\$ 1,200,000	\$	1,200,000	\$ -
New Materials - R&R	\$	7,037,500	\$ 2,131,591	\$	2,433,800	\$	5,415,000	\$ 11,035,000	\$	1,330,000	\$ 2,300,000
Tools and Work Equipment	\$	21,000	\$ -	\$	20,000	\$	25,000	\$ 25,000	\$	25,000	\$ 25,000
Transportation Budget	\$	714,956	\$ 606,460	\$	756,025	\$	550,000	\$ 450,000	\$	450,000	\$ 450,000
Metering Equipment	\$	475,000	\$ 325,722	\$	500,000	\$	500,000	\$ 500,000	\$	500,000	\$ 500,000
Regulators	\$	85,000	\$ 47,535	\$	100,000	\$	100,000	\$ 100,000	\$	100,000	\$ 100,000
Capital Expenses	\$	16,758,456	\$ 6,630,124	\$	15,875,261	\$	13,360,000	\$ 15,850,000	\$	5,995,000	\$ 6,265,000
Borrowing Proceeds	\$	7,100,000	\$ 4,500,000	\$	-	<u>\$</u>	-	\$ -	\$	-	\$
FY22 Cash Projection	\$	22,945,700	\$ 34,045,143	\$	25,275,478	\$	22,047,283	\$ 21,906,259	\$	22,928,632	\$ 24,599,501

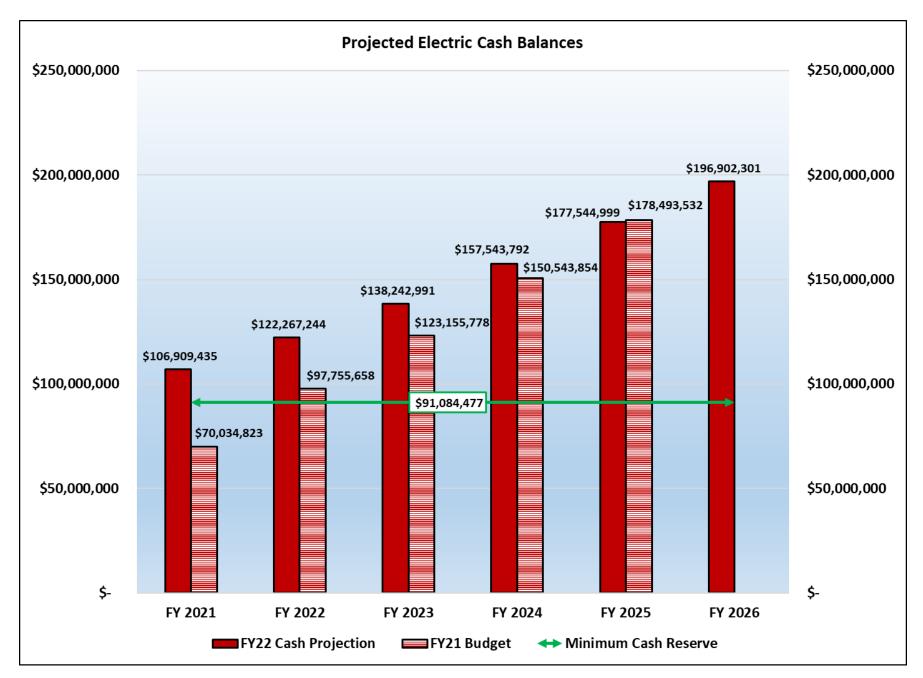


Each of the long-term financial plans attempts to balance the needs of a growing service area and rising operating costs with the objective of offering affordable, cost-based rates. One of the strategic organizational goals is to demonstrate prudent stewardship of ratepayer funds. To this end, the impact on existing cash balances from expected revenue and requested projects is evaluated throughout the budget process to ensure minimum cash reserve levels, which are required by company policy, are maintained. For the long-term gas financial plan, the significant cost drivers are the AMI meter deployment (FY22-FY23), the replacement of cast iron pipe (FY22-FY25), pipeline relocation projects (FY22-FY26) and rising staffing costs due to service area growth. The funding for these items will come from sales revenue, which is projected to increase substantially when the Mazda Toyota Manufacturing plant starts production, and reimbursements for shared projects. Sales revenue and commodity costs for the gas system are highly dependent on weather and market conditions. If projections prove incorrect, management will evaluate a variety of cost-cutting measures and consider rate increases, if needed, to maintain financial stability.

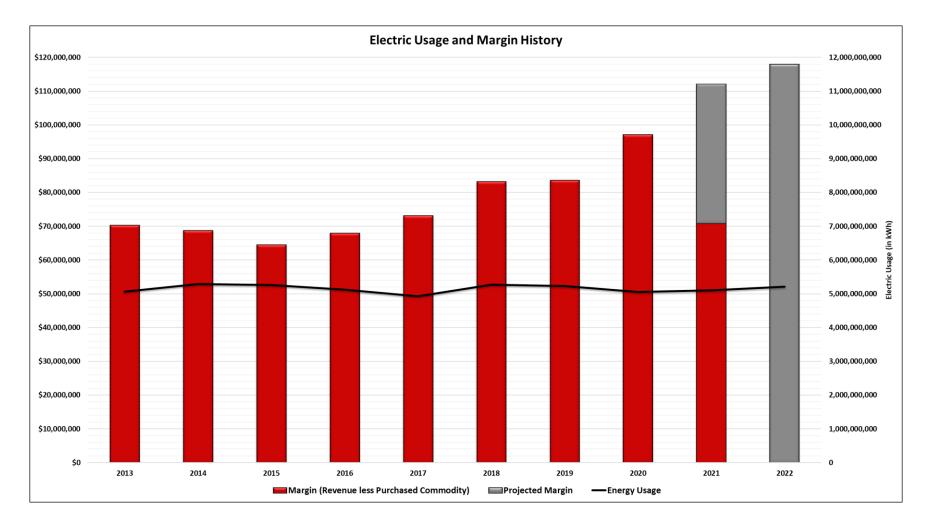


Long-Term Financial Plan – Electric

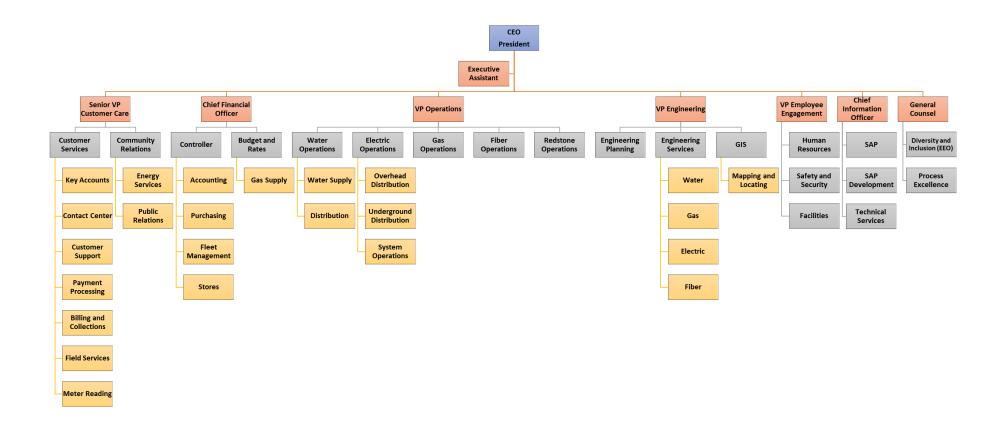
Beginning Cash Balances	Ś	Budget <u>FY 2021</u> 71,853,662	¢	Projected <u>FY 2021</u> 72,335,516	\$	Budget <u>FY 2022</u> 106,909,435	\$	Forecast <u>FY 2023</u> 122,267,244	\$	Forecast <u>FY 2024</u> 138,242,991	¢	Forecast <u>FY 2025</u> 157,543,792	¢	Forecast <u>FY 2026</u> 177,544,999
	Ŷ	, 1,000,00E	Ŷ	, 2,000,010	Ŷ	100,505,405	Ŷ	122,207,274	Ŷ	130,1-12,331	Ŷ	137,343,732	Ŷ	1,1,044,000
Electric Sales Revenue		510,261,278	\$	507,597,154	\$	526,192,626	\$	529,657,736	\$	530,389,785	\$	531,130,655	\$	531,899,140
Fiber Project Revenue		12,518,616	\$	12,681,047	\$	12,903,500	\$	13,032,535	\$	13,162,860	\$	13,294,489	\$	13,427,434
Additional Fiber Revenue		189,000		-	\$	-	\$	-	\$	-	\$	-	\$	-
Service Revenue	\$	1,127,124		1,127,124	\$	3,449,006	\$	3,517,987	\$	3,588,349	\$	3,660,117	\$	3,696,718
Other Operating Revenue	\$	17,137,991	\$	23,898,509	\$	19,288,100	\$	19,446,490	\$	19,605,773	\$	19,765,946	\$	19,963,606
Rent from 911		39,364	\$	39,364	\$	39,364	\$	39,364	\$	39,364	\$	39,364	\$	39,364
Non Operating Revenue	\$	6,323,687	\$	6,659,155	\$	6,819,905	\$	6,870,498	\$	6,921,597	\$	6,973,206	\$	7,025,332
Operating Revenue	\$	547,597,060	\$	552,002,353	\$	568,692,501	\$	572,564,610	\$	573,707,728	\$	574,863,777	\$	576,051,594
Purchased Power	\$	417,048,086	\$	413,972,695	\$	427,074,498	\$	427,278,396	\$	427,482,396	\$	427,686,497	\$	427,890,701
TVA Long-Term Partnership Credit	\$	(10,192,845)	\$	(10,032,660)	\$	(10,399,928)	\$	(10,404,801)	\$	(10,409,676)	\$	(10,414,553)	\$	(10,419,432)
TVA Pandemic Relief Credit	\$	-	\$	(8,379,795)	\$	(8,500,000)	\$	-	\$	-	\$	-		
Employee Expenses	\$	47,424,097	\$	42,045,973	\$	50,541,705	\$	51,805,248	\$	53,100,379	\$	54,427,888	\$	55,788,585
Supplies and Materials	\$	4,953,662	\$	5,094,543	\$	5,877,728	\$	5,995,283	\$	6,115,189	\$	6,237,493	\$	6,362,243
Services	\$	15,745,119	\$	11,889,450	\$	15,288,253	\$	15,466,518	\$	15,775,848	\$	16,091,365	\$	16,413,192
Travel and Training	\$	1,265,674	\$	812,911	\$	1,303,731	\$	1,329,806	\$	1,356,402	\$	1,383,530	\$	1,411,201
Equipment Maintenance	\$	2,317,269	\$	1,640,253	\$	2,033,129	\$	2,073,792	\$	2,115,268	\$	2,157,573	\$	2,200,724
Utilities	\$	679,698	\$	749,340	\$	820,790	\$	837,206	\$	853,950	\$	871,029	\$	888,450
Other Expenses	\$	1,673,445	\$	1,458,601	\$	2,010,120	\$	2,050,322	\$	2,091,328	\$	2,133,155	\$	2,175,818
Payment to Fiber	\$	1,800,000	\$	1,800,000	\$	1,800,000	\$	1,800,000	\$	1,800,000	\$	1,800,000	\$	1,800,000
Operating Expenses (Excludes Depreciation)	\$	482,714,205	\$	461,051,311	\$	487,850,026	\$	498,231,770	\$	500,281,084	\$	502,373,977	\$	504,511,482
Net Operating Income	\$	64,882,855	\$	90,951,042	\$	80,842,475	\$	74,332,840	\$	73,426,644	\$	72,489,800	\$	71,540,112
Debt Service (Principal & Interest)	\$	6,591,600	\$	6,854,472	\$	6,590,850	\$	6,582,600	\$	6,586,350	\$	6,581,600	\$	6,589,800
Tax Equivalent	\$		\$	17,739,820	\$	16,591,993			\$	15,591,993	\$		\$	14,593,010
New Materials - O&M	\$	1,280,000	\$	1,180,156	\$	2,850,000	\$	2,050,000	\$	2,050,000	\$	2,050,000	\$	2,050,000
New Materials - New Construction	\$	9,798,303	\$	7,346,088	\$	20,453,194	\$	17,717,500	\$	15,037,500	\$	16,240,000	\$	14,175,000
Advance Metering Infrastructure (AMI)		10,200,000	\$	8,669,042	\$	-	\$	-	\$	-	\$	-	\$	-
Fiber Build Out			\$	1,721,043	\$	2,000,000	\$	2,500,000	\$	2,500,000	Ś	2,500,000	\$	2,500,000
New Materials - R&R		5,494,420	\$	1,572,037	\$	4,218,600	\$	5,915,000	\$	4,860,000	\$	2,525,000	\$	4,775,000
Land	\$	200,000	\$	150,618	\$	200,000	\$	200,000	\$	200,000	\$	200,000	\$	200,000
Tools and Work Equipment	\$	269,000	\$	126,396	\$	168,000	\$	200,000	\$	200,000	\$	200,000	\$	200,000
Transportation Budget		4,243,378	\$	3,172,345	\$	4,784,773	\$	2,250,000	\$	2,250,000	\$	2,250,000	\$	2,250,000
Communication Equipment	\$	30,000	\$	28,324	\$	58,000	\$	100,000	\$	100,000	\$	100,000	\$	100,000
Computer Equipment	\$	1,918,000	\$	872,069	\$	1,605,500	\$	1,000,000	\$	1,000,000	\$	1,000,000	\$	1,000,000
Metering Equipment		3,730,000	\$	1,082,254	\$	1,763,756	\$	250,000	\$	250,000	\$	250,000	\$	250,000
Transformers	\$	3,500,000	\$	5,862,459	\$	4,200,000	\$	3,500,000	\$	3,500,000	\$	3,500,000	\$	3,500,000
Capital Expenses	\$	43,018,101	\$	31,782,831	\$	42,301,823	\$	35,682,500	\$	31,947,500	\$	30,815,000	\$	31,000,000
Borrowing Proceeds	\$		\$		\$	-	\$		\$		\$		\$	-
FY22 Cash Projection	\$	70,034,823	\$	106,909,435	\$	122,267,244	\$	138,242,991	\$	157,543,792	\$	177,544,999	\$	196,902,301



Each of the long-term financial plans attempts to balance the needs of a growing service area and rising operating costs with the objective of offering affordable, cost-based rates. One of the strategic organizational goals is to demonstrate prudent stewardship of ratepayer funds. To this end, the impact on existing cash balances from expected revenue and requested projects is evaluated throughout the budget process to ensure minimum cash reserve levels, which are required by company policy, are maintained. For the long-term electric financial plan, the single largest influence is purchased power which is closely tied to sales revenue, both of which are directly impacted by weather. All power is bought from TVA and significant credits are offered that reduce power cost by at least \$10 million each year of the plan. The service area continues to grow which boosts revenue but also brings higher capital in the form of infrastructure construction and higher labor costs. All expenses are funded through existing cash reserves and operating revenue with no immediate plans for additional borrowings. Additional rate actions are not anticipated beyond the already approved rate strategy that will result in minimal customer increases in FY22 and FY23.



Organizational Chart



Personnel Summary

Shown below is a five-year summary of Huntsville Utilities' staffing levels.

					Ũ		Planned	BUDGET
		2018	2019	2020	2021	Vacancies	Additions	2022
	Full-time	7	9	9	10	0	1	11
ADMINISTRATION	Part-time	0	0	0	0	0	0	0
	Temporary	0	0	0	0	0	0	0
	Full-time	134	132	132	120	26	1	147
CUSTOMER CARE	Part-time	0	0	0	0	0	0	0
	Temporary	0	1	0	0	0	0	0
	Full-time	60	57	60	58	7	6	71
ENGINEERING	Part-time	0	0	0	0	0	0	0
	Temporary	2	4	1	2	0	0	2
	I I				1			-
	Full-time	43	46	46	45	3	1	49
FINANCE	Part-time	0	0	0	0	0	0	0
	Temporary	0	0	0	0	0	0	0
	Full-time	19	22	22	24	1	1	26
EMPLOYEE ENGAGEMENT	Part-time	0	0	0	0	0	0	0
	Temporary	12	12	11	12	0	0	12
					1			
	Full-time	37	38	35	36	4	1	41
INFORMATION TECHNOLOGY		0	0	0	0	0	0	0
	Temporary	0	0	0	0	0	0	0
	Full-time	97	105	107	100	19	2	121
WATER OPERATIONS	Part-time	0	0	0	0	0	0	0
	Temporary	0	0	0	0	0	0	0
	1 1				1	1		
	Full-time	83	84	82	85	5	0	90
GAS OPERATIONS	Part-time	0	0	0	0	0	0	0
	Temporary	0	0	0	0	0	0	0
	Full-time	100	102	184	194	17	16	227
		188	183			1	16	-
ELECTRIC OPERATIONS	Part-time Temporary	0	0	0	0	0	0	0
	remporary	U	U	L T	1	U	U	1
ACTUAL POSITIONS		682	693	690	687*	82*	29	798
BUDGETED POSITIONS		696	707	729	763			798

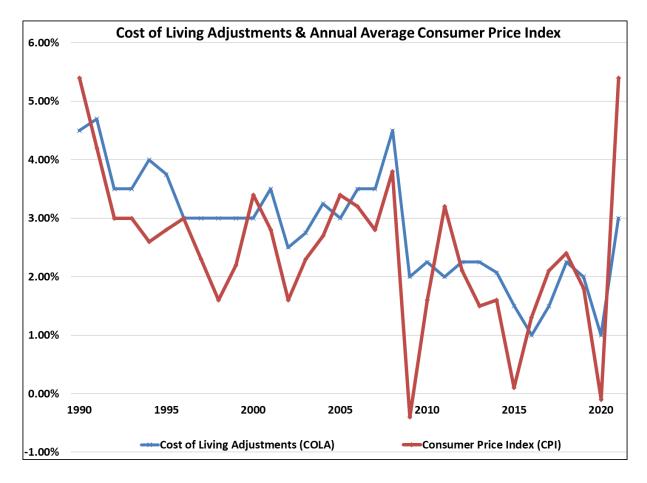
*The staffing total of 687 was as of May 7, 2021. The number of actual positions as of July 16, 2021 is 700. The 82 vacancies factored into the budget include the 13 employees that have been hired since May 7.

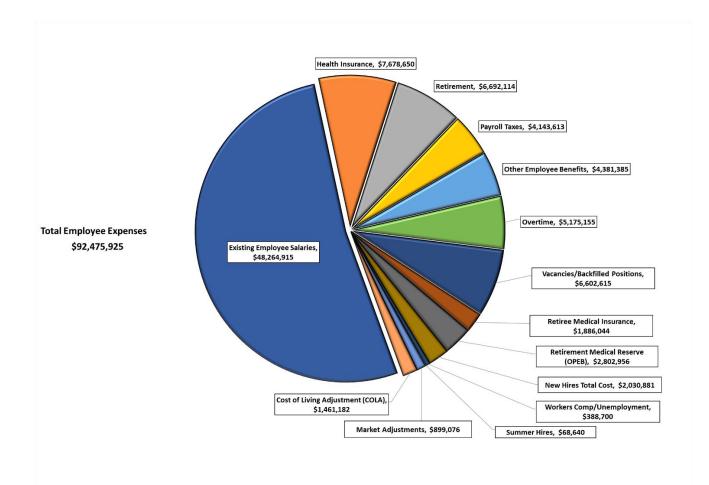
20 temporary summer hires have also been budgeted for 2022.

Employee Expenses

Second only to purchased commodity in size of projected costs, employee expenses are 13.0% of the total Huntsville Utilities budget. With operational and support staff of 700 employees, maintaining existing salaries and benefits is a challenge that grows in complexity each year. Performance-based merit increases are factored into the budget for exempt employees and step increases based on years of service for non-exempt employees that have not reached the top of their paygrade. The Boards also evaluate economic metrics and the financial position of the organization to determine if a cost of living adjustment (COLA) can be awarded. For fiscal year 2022 budget purposes, an average merit increase of 2.5% was applied to existing salaries for eligible employees and 3.0% was applied as a cost of of living increase pending Board approval.

Huntsville Utilities seeks to retain its skilled workforce by offering competitive pay and a strong benefit package. To this end, wages are continually evaluated by a dedicated compensation analyst within the human resources function using salary surveys and peer comparisons in an attempt to achieve market alignment. Pay adjustments proposals are submitted for approval to the Vice Presidents and CEO/President. The current budget includes market-based adjustments for specific job functions in both the operations and administrative portions of the organization.

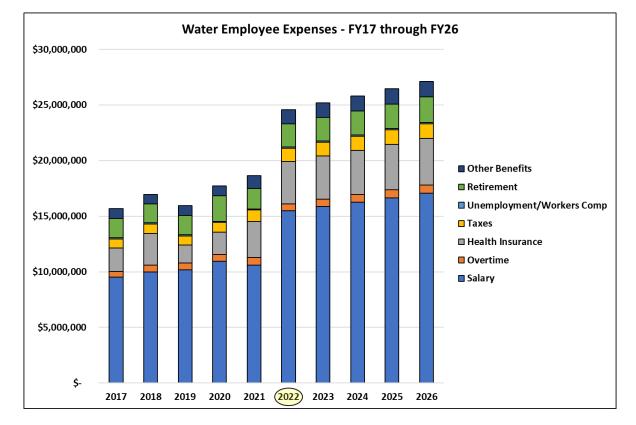




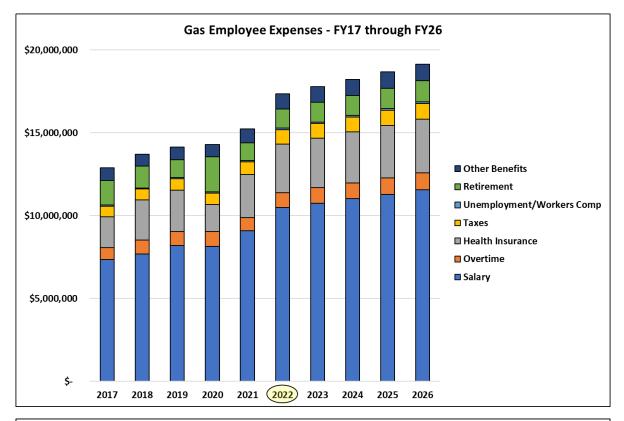
	Water	Gas	<u>Electric</u>	<u>Fiber</u>	<u>Total</u>
Existing Employee Salaries	\$13,090,969	\$ 9,280,408	\$25,047,320	\$ 846,217	\$ 48,264,915
Health Insurance	\$ 2,139,271	\$ 1,597,170	\$ 3,795,812	\$ 146,397	\$ 7,678,650
Retirement	\$ 1,806,487	\$ 1,061,960	\$ 3,686,795	\$ 136,873	\$ 6,692,114
Payroll Taxes	\$ 1,063,091	\$ 789,687	\$ 2,208,861	\$ 81,974	\$ 4,143,613
Other Employee Benefits	\$ 1,145,531	\$ 854,009	\$ 2,306,037	\$ 75,808	\$ 4,381,385
Overtime	\$ 652,464	\$ 911,192	\$ 3,411,654	\$ 199,845	\$ 5,175,155
Vacancies/Backfilled Positions	\$ 2,448,167	\$ 1,005,553	\$ 3,145,416	\$ 3,479	\$ 6,602,615
Retiree Medical Insurance	\$ 452,752	\$ 408,716	\$ 1,024,576	\$ -	\$ 1,886,044
Retirement Medical Reserve (OPEB)	\$ 652,248	\$ 724,284	\$ 1,426,424	\$-	\$ 2,802,956
New Hires Total Cost	\$ 411,402	\$ 166,309	\$ 1,138,858	\$ 314,312	\$ 2,030,881
Workers Comp/Unemployment	\$ 108,403	\$ 86,281	\$ 194,016	\$ -	\$ 388,700
Summer Hires	\$ 24,024	\$ 6,212	\$ 38,404	\$-	\$ 68,640
Market Adjustments	\$ 192,997	\$ 178,428	\$ 523,593	\$ 4,057	\$ 899,076
Cost of Living Adjustment (COLA)	<u>\$ 395,051</u>	\$ 281,155	<u>\$ 759,491</u>	<u>\$ 25,485</u>	<u>\$ 1,461,182</u>
Total Employee Expenses	\$ 24,582,858	\$17,351,363	\$48,707,258	\$1,834,447	\$ 92,475,925

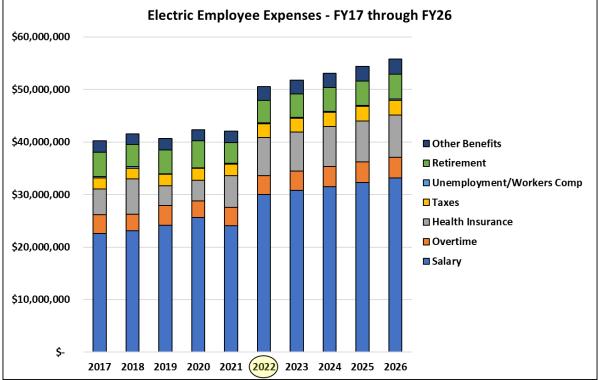
Huntsville Utilities is self-insured and uses Blue Cross Blue Shield of Alabama to manage the health insurance plan and claims. The organization jointly sponsors a local government employee health clinic with Madison County and Huntsville Emergency Medical Services, Inc. (HEMSI) that is free of charge for employees and their dependents. Huntsville Utilities promotes healthy lifestyles for employees by offering smoking cessation classes, incentivized wellness plans and biometric testing that can reduce employee insurance costs if certain parameters are met. Management recognizes the need for a balanced approach to health insurance that provides a strong benefit package for employees and that also keeps short and long-term expenses for the organization at a reasonable level. As a result, there is a 5% increase to employee premiums budgeted for fiscal year 2022, but there are no adjustments to employee copay and deductible amounts.

Huntsville Utilities is a participant in the Retirement System of Alabama. In 2021, the Board authorized changes to the retirement plans that give all participating employees equivalent benefits albeit at a slightly higher cost for newer employees. The company also provides health insurance for its retirees that have 20 or more years of service. This benefit is becoming less common within the industry and is something that management and the Boards evaluate regularly. The utility must also make annual required contributions to fund other post-employment benefits (OPEB) based on an actuarial review of the benefit plan's performance. Recent Board approval has given management more flexibility in investing to maximize yield while maintaining a conservative approach.



The following charts show five years of historical employee expenses for each utility service as well as the current budget year estimates and projections for the next four years.





Proposed New Positions

The new positions shown below are being proposed for fiscal year 2022. Following the tables is a business justification for the additional staff.

									Other		
				Health				En	nployee		
Position		<u>Salary</u>	In	<u>surance</u>	Re	<u>tirement</u>	FICA	B	enefits		<u>Total</u>
Customer Care Energy Technician	\$	34,348	\$	14,902	\$	3,253	\$ 2,628	\$	2,404	\$	57,535
EEO Vendor Diversity Specialist	\$	37,409	\$	11,177	\$	3,543	\$ 2,862	\$	2,618	\$	57,609
Electric Utility Worker (9)	\$	276,618	\$	134,121	\$	50,760	\$ 21,161	\$	19,363	\$	502,023
Engineer I (3)	\$	192,099	\$	40,981	\$	29,041	\$ 14,695	\$	13,447	\$	290,263
Engineering Aide I	\$	42,679	\$	14,902	\$	6,304	\$ 3,265	\$	2,987	\$	70,137
Environmental Safety Officer	\$	53,348	\$	14,902	\$	5,052	\$ 4,081	\$	3,735	\$	81,118
Fiber Operations Director	\$	81,306	\$	11,177	\$	14,920	\$ 6,220	\$	5,692	\$	119,315
Fiber Utility Worker (4)	\$	107,397	\$	52,158	\$	19,708	\$ 8,216	\$	7,518	\$	194,997
Fleet Technician I	\$	42,679	\$	14,902	\$	4,041	\$ 3,265	\$	2,988	\$	67,875
Installations Inspector (2)	\$	93,459	\$	29,805	\$	15,477	\$ 7,149	\$	6,542	\$	152,432
Line Clearance Planner	\$	40,215	\$	14,902	\$	7,379	\$ 3,077	\$	2,815	\$	68,388
Mapping Database/Applications Programmer	\$	85,274	\$	14,902	\$	8,075	\$ 6,524	\$	5,969	\$	120,744
System Administrator I	\$	56,877	\$	14,903	\$	5,386	\$ 4,351	\$	3,982	\$	85,499
Water Meter Technician II	\$	52,806	\$	14,902	\$	7,799	\$ 4,040	\$	3,696	\$	83,243
Water Supply Electrical Maintenance Tech I	\$	50,070	\$	14,903	\$	7,395	\$ 3,830	\$	3,505	\$	79,703
Total Costs	\$:	1,246,584	\$	413,539	\$	188,133	\$ 95,364	\$	87,261	\$2	2,030,881

Position	Water	Gas		<u>Electric</u>	Fi	iber		<u>Total</u>
Customer Care Energy Technician	\$ 16,685	\$ 9,206	\$	31,644	\$	-	\$	57,535
EEO Vendor Diversity Specialist	\$ 16,707	\$ 13,250	\$	27,652	\$	-	\$	57,609
Electric Utility Worker (9)	\$ -	\$ -	\$	502,023	\$	-	\$	502,023
Engineer I (3)	\$ 60,784	\$ 33,536	\$	195,943	\$	-	\$	290,263
Engineering Aide I	\$ 20,340	\$ 11,222	\$	38,575	\$	-	\$	70,137
Environmental Safety Officer	\$ 22,713	\$ 17,846	\$	40,559	\$	-	\$	81,118
Fiber Operations Director	\$ -	\$ -	\$	-	\$11	9,315	\$	119,315
Fiber Utility Worker (4)	\$ -	\$ -	\$	-	\$19	4,997	\$	194,997
Fleet Technician I	\$ 12,896	\$ 15,611	\$	39,368	\$	-	\$	67,875
Installations Inspector (2)	\$ 44,205	\$ 24,389	\$	83,838	\$	-	\$	152,432
Line Clearance Planner	\$ -	\$ -	\$	68,388	\$	-	\$	68,388
Mapping Database/Applications Programmer	\$ 30,186	\$ 24,149	\$	66,409	\$	-	\$	120,744
System Administrator I	\$ 23,940	\$ 17,100	\$	44,459	\$	-	\$	85,499
Water Meter Technician II	\$ 83,243	\$ -	\$	-	\$	-	\$	83,243
Water Supply Electrical Maintenance Tech I	\$ 79,703	\$ -	\$	-	\$	-	\$	79,703
Total Costs	\$ 411,402	\$ 166,309	\$1	L,138,858	\$31	4,312	\$2	2,030,881

Business Justification for Additional Staff

Customer Care Energy Technician – Construction in the Huntsville Utilities' service area continues at a feverish pace and shows no signs of slowing down. With increased workload and internal opportunities emerging for HU employees, Energy Services seeks adequate staffing levels to accommodate growth and establish succession planning.

EEO Vendor Diversity Specialist – This position will assist with the key processes and activities involved in growing relationships with diversely owned businesses, expanding Huntsville Utilities' diversity efforts, and helping mitigate any disparities in the awarding of contracts. A focus will be on identifying diverse supplier networks through the analysis of statistical data. This role will support the EEO Diversity, Equity, and Inclusion team in the development of outreach events and activities that will aid in achieving a viable, diverse vendor program.

Electric Utility Worker (9) – This request adds personnel to the Underground Section to stay abreast of a rapidly growing workload and to reduce necessary overtime. Two of these positions would result from lead positions being added for a new residential underground crew and a new underground service crew.

Engineer I (3) – This includes one Engineer for the Electric Operations section and two for the Engineering Planning section. The Electric Operations engineer will assist with daily job assignments including, but not limited to, SCADA issues and installation, substation equipment purchases and testing, and OMS implementation and support. Presently the Engineering Planning section has only two Engineers focused on water and gas projects, but four Engineers focused on electric distribution, transmission, and substation projects. These entry level positions will help prepare for any reduction in personnel and provide for better management of all systems.

Engineering Aide I – This entry level position will assist the three employees in this section with managing the fiber network. This is a small and newly formed group that manages all work orders related to fiber construction and maintenance and has been challenged by an increasing workload.

Environmental Safety Officer – This position will be a dedicated environmental officer, supporting the safety needs of the Downtown facility and serving as a backup to the Security Officer. The underlying goal is for the organization to maintain complete environmental compliance in all areas of waste generation and chemical disposal. The Safety Officer will also provide specialized training for the technical groups that reside at the Downtown location.

Fiber Operations Director – This position was vacated in July of 2019 and was not backfilled at that time due to the ongoing fiber project but also to allow time to determine the correct path forward with the Fiber Operations Department. This position oversees the daily operation of the Fiber Operation crews and handles all personnel issues, budgeting, work prioritization and staffing. The Fiber Operations Director will report to the VP of Operations.

Fiber Utility Worker (4) – These positions are needed to perform maintenance on existing fiber assets and for the construction of future fiber infrastructure. Maintenance will be crucial in Huntsville Utilities complying with fiber service level agreements.

Fleet Technician I – This position is needed to bring the vehicle to technician ratio in line with the industry average of 37.6 vehicles as recently reported in a Utilimarc benchmark study. The current ratio for Huntsville Utilities vehicles is 52 per technician, and the ratio for all fleet equipment is 83 to 1. This addition would evenly distribute the staffing for all fleet repair crews at 5 employees which allows for more efficient scheduling and enhanced productivity.

Installations Inspector (2) – These hires will increase the number of electric installation inspectors from three to four and the number of water installation inspectors from two to three. Inspection load has grown with the acquisition of a portion of the Limestone County water service area and new developments in Madison. The existing inspectors routinely work overtime and are not consistently able to meet developer needs.

Line Clearance Planner – This is a position that has been vacant for several years but is needed now to address vegetation issues around Water, Gas, and Fiber facilities and to assist with line auditing on Redstone Arsenal.

Mapping Database/Applications Programmer – This position will provide support to Engineering and Operations in the design, development, deployment, and data integrity of web-based and client server applications for Huntsville Utilities' GIS initiatives including base maps, Gas, Water, Electric and Fiber GTech conversions, Work Management (WMS), Asset Management (AMS), Advanced Metering Infrastructure (AMI), and InService and Outage Management Systems (OMS).

System Administrator I – This position will be an entry level administrative role that provides Help Desk technicians the opportunity to gain exposure to more advanced tasks such as troubleshooting hardware and software configuration issues, participating in server upgrades to strengthen cybersecurity, or developing disaster planning and data recovery procedures. The position will create opportunities for cross training and succession planning, contribute to better documentation of processes and allow senior employees to focus on more complex issues.

Water Meter Technician II – The water service area and customer base has grown considerably over the past 10 years which has created a need for additional leadership in the water meter shop. This position will assist with succession planning and help prepare for the eventual water AMI deployment.

Water Supply Electrical Maintenance Tech I – This position will perform preventative maintenance and repairs on water supply instrumentation and controls and electronic equipment for the water treatment plants. The additional employee will allow for a quicker and more effective response to electrical issues and is part of succession planning for the water supply group.

Capital Improvement Plan

Planned spending for fiscal year 2022 includes recurring capital expenditures of approximately \$37.8 million and non-recurring capital items of \$57.9 million. Recurring capital expenses are costs that the organization expects to have each year that meet the capitalization criteria set forth in the <u>Budget Policy</u>. This may include routine capital projects, certain tools and work equipment, vehicles, computer and communications systems, transformers or metering equipment. Non-Recurring capital expenses are typically construction projects that can be classified as having a defined timeline, even if the construction is expected to be completed outside of the five-year window for the capital improvement plan. The plan includes reimbursable projects as well as self-funded items and expenditures that will be funded through borrowing. Expected reimbursements are included in the budget as revenue. Shown below is a breakdown of capital expenditures for fiscal year 2022.

	Water	Gas	Electric	Total
Recurring Capital	\$ 9,071,155	\$ 3,191,025	\$25,525,029	\$37,787,209
Non-Recurring Capital	\$28,421,782	\$12,684,236	\$16,776,794	\$57,882,812
Total	\$37,492,937	\$15,875,261	\$42,301,823	\$95,670,021

Items are included in the capital improvement plan based on need and available resources. The Engineering group evaluates the age of existing infrastructure and monitors growth within the service area to determine where system improvements are needed to maintain reliability. Costs are estimated to perform the work and the resulting capital projects are added to the budget. The Water, Gas and Electric Operations groups will assess the condition of vehicles and work equipment and coordinate with the Fleet Management and Purchasing groups before budget requests for recurring capital items are submitted. The Budget and Rates group updates cash projection models for each service based on the expected capital needs, projected operating and maintenance expenses, and sales forecasts. The CEO/President and CFO will then assess cash impacts of the planned activities and adjust the capital improvement plan.

Some of the more notable projects included in the 2022 capital improvement plan include:

•	Rehabilitation of the South Parkway Water Treatment Plant	\$24,251,000
•	Construction of 8 new Electric substations	\$17,505,000
•	Cast iron pipe replacement for the Gas system	\$12,927,500
•	Construction of a new System Operations Center	\$11,000,000
•	Automated Meter Infrastructure (AMI) deployment for the Gas system	\$ 6,430,000
•	Green Mountain Improvements for the Water system	\$ 4,965,000

The following pages show the five-year capital improvement planned expenditures and funding sources for each utility service.



The two photos above show the South Parkway Water Treatment Plant, one of three Huntsville Utilities facilities that treat water taken directly from the Tennessee River. Over the next four years, nearly \$23 million will be spent to rehab this facility which has been in service since 1964. The project is being funded through low interest Alabama State Revolving Fund (SRF) loans and is expected to be complete in 2025.

Water Capital Improvement Plan

NON-RECURRING PROJECTS		2022	2023		2024		2025		2026	5-Y	ear Spending	Tota	l Project Cost	Strategic Focus
South Parkway Main Plant Rehab	\$ 1	2,000,000	\$ 7,300,000	\$:	3,150,000	\$	525,000	\$	-	\$	22,975,000	\$	24,251,000	System Reliability
AL Hwy 20 (Greenbrier to Mooresville Rd at Bibb Garrett)	\$ 3	3,315,000	\$ -	\$	-	\$	-	\$	-	\$	3,315,000	\$	3,665,000	System Reliability
Memorial Parkway Relocates (Mastin Lake to Winchester)	\$ 3	3,250,000	\$ -	\$	-	\$	-	\$	-	\$	3,250,000	\$	3,400,000	System Reliability
Greenbrier Tank (formerly MTM Tank)	\$ 3	2,800,000	\$ 1,600,000	\$	-	\$	-	\$	-	\$	4,400,000	\$	4,500,000	System Reliability
Swancott Rd East (3a)	\$ 3	2,200,000	\$ -	\$	-	\$	-	\$	-	\$	2,200,000	\$	3,015,000	System Reliability
Swancott Road West (Construction) (4)	\$:	1,200,000	\$ -	\$	-	\$	-	\$	-	\$	1,200,000	\$	1,335,000	System Reliability
Green Mountain Improvements	\$:	1,000,000	\$ 3,965,000	\$	-	\$	-	\$	-	\$	4,965,000	\$	4,965,000	System Reliability
Gunters Way	\$	750,000	\$ -	\$	-	\$	-	\$	-	\$	750,000	\$	895,000	System Reliability
AL Hwy 20 (County Line to Indian Springs) (1+2)	\$	700,000	\$ -	\$	-	\$	-	\$	-	\$	700,000	\$	2,310,000	System Reliability
Southwest Plant Plate Settlers and Sludge Vac Upgrades	\$	300,000	\$ 2,700,000	\$	-	\$	-	\$	-	\$	3,000,000	\$	3,000,000	System Reliability
Inservice Outage Management System (OMS)	\$	176,782	\$ -	\$	-	\$	-	\$	-	\$	176,782	\$	176,782	Org. Excellence
Engineering Services Work Order Tracking Software - Water Portion	\$	145,000	\$ -	\$	-	\$	-	\$	-	\$	145,000	\$	145,000	Org. Excellence
Mid City Area Improvements	\$	100,000	\$ -	\$	-	\$	-	\$	-	\$	100,000	\$	800,000	System Reliability
Emergency Interconnect with MU	\$	100,000	\$ -	\$	-	\$	-	\$	-	\$	100,000	\$	100,000	System Reliability
Northern Bypass Relocates (Pulaski Pk to Memorial Pkwy)	\$	95,000	\$ 655,000	\$	-	\$	-	\$	-	\$	750,000	\$	750,000	System Reliability
Martin Road Relocates Phase 2 (Old Jim Williams to Laracy)	\$	85,000	\$ 2,335,000	\$	-	\$	-	\$	-	\$	2,420,000	\$	2,525,000	System Reliability
Bailey Cove Phase 2 Construction (Hobbs to Green Mtn)	\$	75,000	\$ -	\$	-	\$	-	\$	-	\$	75,000	\$	2,300,000	System Reliability
Project Management Software - Water Portion	\$	65,000	\$ -	\$	-	\$	-	\$	-	\$	65,000	\$	65,000	Org. Excellence
GIS Software Implementation Project	\$	65,000	\$ -	\$	-	\$	-	\$	-	\$	65,000	\$	265,000	Org. Excellence
Pulaski Pike/NHIP (replace tie to County)	\$	-	\$ 1,350,000	\$	-	\$	-	\$	-	\$	1,350,000	\$	5,380,000	System Reliability
Major COH/ALDOT Road Projects for Utility Relocations	\$	-	\$ 1,000,000	\$	1,000,000	\$	1,000,000	\$ 1	L,000,000	\$	4,000,000	\$	4,000,000	System Reliability
Research Blvd New Main (Oakwood to Hwy 53)	\$	-	\$ 235,000	\$	2,265,000	\$	-	\$	-	\$	2,500,000	\$	2,500,000	System Reliability
Greenbrier Pkwy to Mooreville Rd Second Feed	\$	-	\$ 230,000	\$	2,070,000	\$	-	\$	-	\$	2,300,000	\$	2,300,000	System Reliability
I-565 Ramp SE at Greenbriar (8)	\$	-	\$ 100,000	\$	750,000	\$	-	\$	-	\$	850,000	\$	850,000	System Reliability
Kellner Rd to Lady Hawk Ln Tie	\$	-	\$ 85,000	\$	-	\$	-	\$	-	\$	85,000	\$	85,000	System Reliability
AL Hwy 20 (N I-565 & E of Greenbrier Parkway) (5) (Construction)	\$	-	\$ -	\$	1,950,000	\$	-	\$	-	\$	1,950,000	\$	2,165,000	System Reliability
Old Hwy 20 (County Line to East of Greenbrier Road)	\$	-	\$ -	\$	250,000	\$	3,675,000	\$	-	\$	3,925,000	\$	3,925,000	System Reliability
US 72 Relocates (County Line to Providence Main)	\$	-	\$ -	\$	180,000	\$	5,383,000	\$	-	\$	5,563,000	\$	5,563,000	System Reliability
Bob Wade Booster	\$	-	\$ -	\$	150,000	\$	1,200,000	\$	-	\$	1,350,000	\$	1,350,000	System Reliability
Slaughter Road Relocations (AL 20 to Old Madison Pike)	\$	-	\$ -	\$	-	\$	340,000	\$ 2	2,383,000	\$	2,723,000	\$	2,723,000	System Reliability
Southwest Water Treatment Plant VFD	\$	-	\$ -	\$	-	\$	-	\$ 3	3,000,000	\$	3,000,000	\$	3,000,000	System Reliability
NON-RECURRING CAPITAL	\$ 2	8,421,782	\$ 21,555,000	\$1	1,765,000	\$1	12,123,000	\$ 6	5,383,000	\$	80,247,782	\$	92,303,782	

Water Capital Improvement Plan (CONTINUED)

RECURRING CAPITAL	2022	2023	2024	2025	2026	5-Y	ear Spending	Total Project Cost	Strategic Focus
General Development and Main Extensions	\$ 3,200,000	\$ 2,200,000	\$ 2,200,000	\$ 2,200,000	\$ 2,200,000	\$	12,000,000	Not Applicable	Customer Satisfaction
Vehicles	\$ 859,255	\$ 1,015,000	\$ 780,000	\$ 750,000	\$ 750,000	\$	4,154,255	Not Applicable	System Reliability
CI/PVC/AC Replacement	\$ 900,000	\$ 900,000	\$ 900,000	\$ 900,000	\$ 900,000	\$	4,500,000	Not Applicable	System Reliability
Tank Maintenance and Repainting	\$ 1,200,000	\$ 1,200,000	\$ 1,200,000	\$ 1,900,000	\$ 800,000	\$	6,300,000	Not Applicable	System Reliability
Metering Equipment	\$ 1,000,000	\$ 930,000	\$ 500,000	\$ 500,000	\$ 500,000	\$	3,430,000	Not Applicable	System Reliability
Capitalized material for O&M construction	\$ 400,000	\$ 350,000	\$ 350,000	\$ 350,000	\$ 350,000	\$	1,800,000	Not Applicable	System Reliability
New Service Lines	\$ 880,000	\$ 300,000	\$ 300,000	\$ 300,000	\$ 300,000	\$	2,080,000	Not Applicable	Customer Satisfaction
Misc Road Relocations/Street Pavement	\$ 200,000	\$ 200,000	\$ 200,000	\$ 200,000	\$ 200,000	\$	1,000,000	Not Applicable	System Reliability
Land Purchases	\$ 200,000	\$ 200,000	\$ 200,000	\$ 200,000	\$ 200,000	\$	1,000,000	Not Applicable	System Reliability
Rerun Service Line Material	\$ 225,000	\$ 250,000	\$ 250,000	\$ 250,000	\$ 250,000	\$	1,225,000	Not Applicable	Customer Satisfaction
Tools and Work Equipment	\$ 6,900	\$ 30,000	\$ 30,000	\$ 30,000	\$ 30,000	\$	126,900	Not Applicable	System Reliability
RECURRING CAPITAL	\$ 9,071,155	\$ 7,575,000	\$ 6,910,000	\$ 7,580,000	\$ 6,480,000	\$	37,616,155		

TOTAL CAPITAL	\$ 37,492,937	\$ 29,130,000	\$18,675,000	\$19,703,000	\$12,863,000	\$ 117,863,937

FUNDING SOURCE	2022	2023	2024	2025	2026	5-Year Total
Pay As You Go	\$ 19,384,937	\$ 10,472,000	\$11,070,000	\$11,380,000	\$ 7,880,000	\$ 60,186,937
Transfers	\$-	\$-	\$-	\$-	\$-	\$-
Reimbursements	\$ 3,208,000	\$ 4,023,000	\$ 1,780,000	\$ 7,323,000	\$ 3,983,000	\$ 20,317,000
System Development Fees	\$ 1,000,000	\$ 1,000,000	\$ 1,000,000	\$ 1,000,000	\$ 1,000,000	\$ 5,000,000
State Revolving Fund	\$ 13,900,000	\$ 13,635,000	\$ 4,825,000	\$-	\$-	\$ 32,360,000
Other Borrowing Proceeds	\$-	\$-	\$-	\$-		\$-
TOTAL FUNDING	\$ 37,492,937	\$ 29,130,000	\$18,675,000	\$19,703,000	\$12,863,000	\$ 117,863,937

Gas Capital Improvement Plan

NON-RECURRING CAPITAL	2022	2023	2024	2025	2026	5	-Year Spending	Tota	l Project Cost	Strategic Focus
AMI Modules - Purchase and Install by Contractor	\$ 3,950,000	\$ 1,680,000	\$ -	\$ -	\$ -	\$	5,630,000	\$	6,430,000	Org. Excellence
Greenbrier Area Expansion (gate station)	\$ 1,850,000	\$ -	\$ -	\$ -	\$ -	\$	1,850,000	\$	9,500,000	Customer Satisfaction
Cast Iron Replacement	\$ 1,800,000	\$ 1,800,000	\$ 1,200,000	\$ 1,200,000	\$ -	\$	6,000,000	\$	12,927,500	System Reliability
AL Hwy 20 (Greenbrier to Mooresville) (w/water)	\$ 1,250,000	\$ -	\$ -	\$ -	\$ -	\$	1,250,000	\$	1,250,000	Customer Satisfaction
Martin Road Phase 2 (Wall Triana to Old Jim Williams)	\$ 1,100,000	\$ -	\$ -	\$ -	\$ -	\$	1,100,000	\$	1,100,000	System Reliability
Winchester Road Relocates (Naugher Rd to Dominion)	\$ 550,000	\$ -	\$ -	\$ -	\$ -	\$	550,000	\$	550,000	System Reliability
South Pointe Connector (Endeavor to Hwy 20)	\$ 525,000	\$ -	\$ -	\$ -	\$ -	\$	525,000	\$	525,000	Customer Satisfaction
Second Floor Buildout of the Triana Operations Center	\$ 400,000	\$ -	\$ -	\$ -	\$ -	\$	400,000	\$	500,000	Workplace Performance
Northern Bypass Relocates (Pulaski Pk to Memorial Pkwy)	\$ 325,000	\$ 2,900,000	\$ -	\$ -	\$ -	\$	3,225,000	\$	3,250,000	System Reliability
Oscar Patterson Road	\$ 250,000	\$ 1,350,000	\$ -	\$ -	\$ -	\$	1,600,000	\$	1,600,000	Customer Satisfaction
Blake Bottom Road (Tindall to Anslee Way)	\$ 175,000	\$ 1,550,000	\$ -	\$ -	\$ -	\$	1,725,000	\$	1,725,000	System Reliability
Inservice Outage Management System (OMS)	\$ 173,436	\$ -	\$ -	\$ -	\$ -	\$	173,436	\$	173,436	Customer Satisfaction
Green Mountain Improvements	\$ 100,000	\$ 350,000	\$ -	\$ -	\$ -	\$	450,000	\$	450,000	Customer Satisfaction
HVAC Equipment	\$ 83,800	\$ -	\$ -	\$ -	\$ -	\$	83,800	\$	87,500	Workplace Performance
Engineering Services Work Order Tracking Software - Gas	\$ 80,000	\$ -	\$ -	\$ -	\$ -	\$	80,000	\$	80,000	Org. Excellence
GIS Implementation Project	\$ 36,000	\$ -	\$ -	\$ -	\$ -	\$	36,000	\$	115,000	Org. Excellence
Project Management Software - Gas Portion	\$ 36,000	\$ -	\$ -	\$ -	\$ -	\$	36,000	\$	36,000	Org. Excellence
Jeff Road Relocates (CR-28 to Douglas Road)	\$ -	\$ 515,000	\$ 7,085,000	\$ -	\$ -	\$	7,600,000	\$	7,600,000	Customer Satisfaction
McMullen Regulator Station	\$ -	\$ 300,000	\$ -	\$ -	\$ -	\$	300,000	\$	300,000	System Reliability
Jeff Road Widening from Douglas to Hwy 53	\$ -	\$ 250,000	\$ 3,350,000	\$ -	\$ -	\$	3,600,000	\$	3,600,000	System Reliability
Kellner Rd to Lady Hawk Ln Tie	\$ -	\$ 175,000	\$ -	\$ -	\$ -	\$	175,000	\$	175,000	Customer Satisfaction
Walker Ln/Steger Rd Completion	\$ -	\$ -	\$ 750,000	\$ -	\$ -	\$	750,000	\$	750,000	Customer Satisfaction
Jeff Road (Will Raby to Pulaski/Toney)	\$ -	\$ -	\$ 675,000	\$ -	\$ -	\$	675,000	\$	675,000	System Reliability
US 72 Relocates (County Line to Providence Main)	\$ -	\$ -	\$ 400,000	\$ -	\$ -	\$	400,000	\$	400,000	System Reliability
Major Roadway Relocations	\$ -	\$ -	\$ -	\$ 1,000,000	\$ 1,000,000	\$	2,000,000	\$	2,000,000	System Reliability
Moores Mill (Shed Road to Oscar Patterson)	\$ -	\$ -	\$ -	\$ 775,000	\$ -	\$	775,000	\$	775,000	Customer Satisfaction
Cherry Tree Area (Regency to Eslinger)	\$ -	\$ -	\$ -	\$ 500,000	\$ -	\$	500,000	\$	500,000	Customer Satisfaction
Slaughter Rd Widening form Old Madison Pk to SR-20	\$ -	\$ -	\$ -	\$ 130,000	\$ 1,100,000	\$	1,230,000	\$	1,230,000	System Reliability
Old Big Cove Road (River Ridge to Wilson Mann)	\$ -	\$ -	\$ -	\$ -	\$ 1,000,000	\$	1,000,000	\$	1,000,000	Customer Satisfaction
Pulaski Pike (Toney Road to Morris Road)	\$ -	\$ -	\$ -	\$ -	\$ 775,000	\$	775,000	\$	775,000	System Reliability
NON-RECURRING CAPITAL	\$ 12,684,236	\$ 10,870,000	\$ 13,460,000	\$ 3,605,000	\$ 3,875,000	\$	44,494,236	\$	60,079,436	

Gas Capital Improvement Plan (CONTINUED)

RECURRING CAPITAL	2022	2023	2024	2025	2026	5	-Year Spending	Total Project Cost	Strategic Focus
Vehicles	\$ 756,025	\$ 550,000	\$ 450,000	\$ 450,000	\$ 450,000	\$	2,656,025	Not Applicable	System Reliability
General Development and Extensions	\$ 850,000	\$ 550,000	\$ 550,000	\$ 550,000	\$ 550,000	\$	3,050,000	Not Applicable	Customer Satisfaction
Metering Equipment	\$ 500,000	\$ 500,000	\$ 500,000	\$ 500,000	\$ 500,000	\$	2,500,000	Not Applicable	System Reliability
New Service Lines	\$ 550,000	\$ 350,000	\$ 350,000	\$ 350,000	\$ 350,000	\$	1,950,000	Not Applicable	Customer Satisfaction
Maintenance of Gas System	\$ 215,000	\$ 215,000	\$ 215,000	\$ 215,000	\$ 215,000	\$	1,075,000	Not Applicable	System Reliability
Misc Road Relocations/Street Pavement	\$ 200,000	\$ 200,000	\$ 200,000	\$ 200,000	\$ 200,000	\$	1,000,000	Not Applicable	System Reliability
Regulators	\$ 100,000	\$ 100,000	\$ 100,000	\$ 100,000	\$ 100,000	\$	500,000	Not Applicable	System Reliability
Tools and Work Equipment	\$ 20,000	\$ 25,000	\$ 25,000	\$ 25,000	\$ 25,000	\$	120,000	Not Applicable	System Reliability
RECURRING CAPITAL	\$ 3,191,025	\$ 2,490,000	\$ 2,390,000	\$ 2,390,000	\$ 2,390,000	\$	12,851,025		
TOTAL CAPITAL	\$ 15,875,261	\$ 13,360,000	\$ 15,850,000	\$ 5,995,000	\$ 6,265,000	\$	57,345,261]	

FUNDING SOURCE	2022	2023	2024	2025	2026	5-Year Total
Pay As You Go	\$ 13,725,261	\$ 8,145,000	\$ 5,015,000	\$ 4,865,000	\$ 4,165,000	\$ 35,915,261
Transfers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Reimbursements	\$ 2,150,000	\$ 5,215,000	\$ 10,835,000	\$ 1,130,000	\$ 2,100,000	\$ 21,430,000
Borrowing Proceeds	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL FUNDING	\$ 15,875,261	\$ 13,360,000	\$ 15,850,000	\$ 5,995,000	\$ 6,265,000	\$ 57,345,261

Electric Capital Improvement Plan

NON-RECURRING CAPITAL	2022		2023		2024	2025	2026	5-Ye	ear Spending	Tota	Project Cost	Strategic Focus
Moontown (46kV Line from Moontown to Chase)	\$ 2,000,00	0\$	-	\$	-	\$ -	\$ -	\$	2,000,000	\$	2,000,000	System Reliability
Old Monrovia Substation	\$ 1,567,39	9\$	-	\$	-	\$ -	\$ -	\$	1,567,399	\$	1,950,000	System Reliability
Capshaw Exit Circuits	\$ 1,300,00	0\$	-	\$	-	\$ -	\$ -	\$	1,300,000	\$	1,300,000	System Reliability
Capshaw - Complete Substation & Transmission Tap	\$ 1,250,66	9\$	-	\$	-	\$ -	\$ -	\$	1,250,669	\$	2,165,000	System Reliability
Walker Lane Substation	\$ 1,100,00	0\$	2,325,000	\$	-	\$ -	\$ -	\$	3,425,000	\$	3,425,000	System Reliability
Burwell Transformer and 25kV Conversion	\$ 1,075,00	0\$	-	\$	-	\$ -	\$ -	\$	1,075,000	\$	1,075,000	System Reliability
Systems Operations Center	\$ 1,000,00	0\$	5,000,000	\$ 5	5,000,000	\$ -	\$ -	\$	11,000,000	\$	11,000,000	Workplace Performance
Remodel of the Air Plant Facility for Fiber Use	\$ 1,000,00	0\$	-	\$	-	\$ -	\$ -	\$	1,000,000	\$	1,000,000	Workplace Performance
Green Mountain Reconductor	\$ 900,00	0\$	-	\$	-	\$ -	\$ -	\$	900,000	\$	900,000	System Reliability
Downtown Office Remodel - 2nd Floor	\$ 800,00	0\$	-	\$	-	\$ -	\$ -	\$	800,000	\$	800,000	Workplace Performance
Toyota Solar Generation Substation	\$ 800,00	0\$	-	\$	-	\$ -	\$ -	\$	800,000	\$	1,600,000	Customer Satisfaction
Big Cove 161kV/12kV Substation	\$ 585,00	0\$	1,755,000	\$	-	\$ -	\$ -	\$	2,340,000	\$	2,340,000	System Reliability
Old Monrovia Exit Circuits	\$ 500,00	0\$	-	\$	-	\$ -	\$ -	\$	500,000	\$	500,000	System Reliability
Martin Road Relocates (Wall Triana to Old Jim Williams)	\$ 450,00	0\$	-	\$	-	\$ -	\$ -	\$	450,000	\$	450,000	System Reliability
Hazel Green - replace 46/12 transformer	\$ 335,00	0\$	-	\$	-	\$ -	\$ -	\$	335,000	\$	335,000	System Reliability
Engineering Services Work Order Tracking Software - Electric	\$ 275,00	0\$	-	\$	-	\$ -	\$ -	\$	275,000	\$	275,000	Org. Excellence
Downtown Electric Switch Replacement	\$ 250,00	0\$	400,000	\$	400,000	\$ 400,000	\$ 400,000	\$	1,850,000	\$	4,000,000	System Reliability
Building renovations at Chase Operations Center (J building)	\$ 225,00	0\$	-	\$	-	\$ -	\$ -	\$	225,000	\$	225,000	Workplace Performance
Shed to protect underground equipment	\$ 220,00	0\$	-	\$	-	\$ -	\$ -	\$	220,000	\$	220,000	Workplace Performance
Memorial Parkway Relocates (Mastin Lake)	\$ 200,00	0\$	-	\$	-	\$ -	\$ -	\$	200,000	\$	200,000	System Reliability
Inservice Outage Management System (OMS)	\$ 165,12	6\$	-	\$	-	\$ -	\$ -	\$	165,126	\$	165,126	Org. Excellence
HVAC Units	\$ 128,60	0\$	-	\$	-	\$ -	\$ -	\$	128,600	\$	128,600	Workplace Performance
GIS Software Implementation - Electric Portion	\$ 115,00	0\$	-	\$	-		\$ -	\$	115,000	\$	750,000	Org. Excellence
Project Management Software - Electric Portion	\$ 115,00	0\$	-	\$	-	\$ -	\$ -	\$	115,000	\$	115,000	Org. Excellence
Corporate Drive Cable Replacement	\$ 100,00	0\$	-	\$	-	\$ -	\$ -	\$	100,000	\$	100,000	System Reliability
Chase Gate Redesign and Renovation	\$ 100,00	0\$	-	\$	-	\$ -	\$ -	\$	100,000	\$	100,000	Workplace Performance
Covered work area for Chase Garage	\$ 90,00	0\$	-	\$	-	\$ -	\$ -	\$	90,000	\$	90,000	Workplace Performance
Roofing for Warehouse building at Chase	\$ 70,00	0\$	-	\$	-	\$ -	\$ -	\$	70,000	\$	70,000	Workplace Performance
Replace substation battery banks	\$ 60,00	0\$	-	\$	-	\$ -	\$ -	\$	60,000	\$	60,000	System Reliability
Northern Bypass Relocates	\$-	\$	1,800,000	\$	-	\$ -	\$ -	\$	1,800,000	\$	1,800,000	System Reliability
Pegasus Substation	\$-	\$	1,462,500	\$	487,500	\$ -	\$ -	\$	1,950,000	\$	1,950,000	System Reliability
Winchester Road (Dominion to Naugher)	\$-	\$	850,000	\$	-	\$ -	\$ -	\$	850,000	\$	850,000	System Reliability
Walker Lane 12kV to 25kV Conversion	\$-	\$	675,000	\$	-	\$ -	\$ -	\$	675,000	\$	675,000	System Reliability
Osmose Pole Inspections	\$-	\$	500,000	\$	500,000	\$ 500,000	\$ 500,000	\$	2,000,000	\$	2,000,000	System Reliability
Walker Lane Exit Circuits	\$-	\$	400,000	\$	-	\$ -	\$ -	\$	400,000	\$	400,000	System Reliability
Blake Bottom Road (Tindall to Anslee Way)	\$ -	\$		\$	-	\$ -	\$ -	\$	400,000	\$	400,000	System Reliability
Jeff Road Relocates (CR-28 to Douglas Road)	\$ -	\$	340,000	\$	-	\$ -	\$ -	\$	340,000	\$	340,000	System Reliability
Cherrytree Area Substation	\$ -	\$	-	\$ 1	1,950,000	\$ -	\$ -	\$	1,950,000	\$	1,950,000	System Reliability
US 72 Relocates (County Line to Providence Main)	\$ -	\$	-	\$ 1	1,100,000	\$ -	\$ -	\$	1,100,000	\$	1,100,000	System Reliability

Electric Capital Improvement Plan (CONTINUED)

NON-RECURRING CAPITAL		2022	20	23		2024		2025		2026	5-Ye	ear Spending	Tota	l Project Cost	Strategic Focus
46kV to Cherrytree Area Substation	\$	-	\$	-	\$:	1,000,000	\$	-	\$	-	\$	1,000,000	\$	1,000,000	System Reliability
Stegers Transformer and 25kV Conversion	\$	-	\$	-	\$	725,000	\$	-	\$	-	\$	725,000	\$	725,000	System Reliability
Jeff Road Widening from Douglas to Hwy 53	\$	-	\$	-	\$	510,000	\$	-	\$	-	\$	510,000	\$	510,000	System Reliability
Flexible Generation Design	\$	-	\$	-	\$	500,000	\$	5,000,000	\$	5,000,000	\$	10,500,000	\$	10,500,000	System Reliability
Hobbs Island Road Substation 161/12	\$	-	\$	-	\$	-	\$	2,340,000	\$	-	\$	2,340,000	\$	2,340,000	System Reliability
46kV - Thornton to Pegasus	\$	-	\$	-	\$	-	\$	2,300,000	\$	-	\$	2,300,000	\$	2,300,000	System Reliability
Hobbs Island Road Substation Exit Circuits	\$	-	\$	-	\$	-	\$	500,000	\$	-	\$	500,000	\$	500,000	System Reliability
SE Delivery Substation	\$	-	\$	-	\$	-	\$	-	\$	1,950,000	\$	1,950,000	\$	1,950,000	System Reliability
VBC duct bank	\$	-	\$	-	\$	-	\$	-	\$	1,500,000	\$	1,500,000	\$	1,500,000	Customer Satisfaction
SE Delivery (46kV from SE Delivery to New Hope)	\$	-	\$	-	\$	-	\$	-	\$	1,125,000	\$	1,125,000	\$	1,125,000	System Reliability
Major Roadway Relocations	\$	-	\$	-	\$	-	\$	-	\$	750,000	\$	750,000	\$	750,000	System Reliability
NON RECURRING CAPITAL	\$1	6,776,794	\$15,90)7,500	\$12	2,172,500	\$1	11,040,000	\$1	11,225,000	\$	67,121,794	\$	72,003,726	

RECURRING CAPITAL	2022	2023	2024	2025	2026	5-Year Spending	Total Project Cost	Strategic Focus
Electric General Development and Extensions	\$ 6,600,000	\$ 6,000,000	\$ 6,000,000	\$ 6,000,000	\$ 6,000,000	\$ 30,600,000	Not Applicable	Customer Satisfaction
Metering Equipment	\$ 1,763,756	\$ 250,000	\$ 250,000	\$ 250,000	\$ 250,000	\$ 2,763,756	Not Applicable	System Reliability
Vehicles	\$ 4,784,773	\$ 2,250,000	\$ 2,250,000	\$ 2,250,000	\$ 2,250,000	\$ 13,784,773	Not Applicable	System Reliability
Distribution Transformers	\$ 4,200,000	\$ 3,500,000	\$ 3,500,000	\$ 3,500,000	\$ 3,500,000	\$ 18,200,000	Not Applicable	System Reliability
Maintenance of electric system/pole change outs	\$ 2,650,000	\$ 2,000,000	\$ 2,000,000	\$ 2,000,000	\$ 2,000,000	\$ 10,650,000	Not Applicable	System Reliability
Fiber General Development and Extensions	\$ 2,000,000	\$ 2,500,000	\$ 2,500,000	\$ 2,500,000	\$ 2,500,000	\$ 12,000,000	Not Applicable	Customer Satisfaction
Computer Equipment	\$ 1,605,500	\$ 1,000,000	\$ 1,000,000	\$ 1,000,000	\$ 1,000,000	\$ 5,605,500	Not Applicable	System Reliability
Replace Obsolete Breakers	\$ 295,000	\$ 225,000	\$ 225,000	\$ 225,000	\$ 225,000	\$ 1,195,000	Not Applicable	System Reliability
Misc Underground Cable Replacement	\$ 200,000	\$ 1,000,000	\$ 1,000,000	\$ 1,000,000	\$ 1,000,000	\$ 4,200,000	Not Applicable	System Reliability
Electric Misc Upgrades & COH/Roadway Relocations	\$ 300,000	\$ 300,000	\$ 300,000	\$ 300,000	\$ 300,000	\$ 1,500,000	Not Applicable	System Reliability
Materials for Maintenance of Fiber System	\$ 200,000	\$ 50,000	\$ 50,000	\$ 50,000	\$ 50,000	\$ 400,000	Not Applicable	System Reliability
Tools & Work Equipment	\$ 168,000	\$ 200,000	\$ 200,000	\$ 200,000	\$ 200,000	\$ 968,000	Not Applicable	System Reliability
Land Purchases for Substations	\$ 200,000	\$ 200,000	\$ 200,000	\$ 200,000	\$ 200,000	\$ 1,000,000	Not Applicable	System Reliability
Fiber Road Relocations	\$ 100,000	\$ 100,000	\$ 100,000	\$ 100,000	\$ 100,000	\$ 500,000	Not Applicable	System Reliability
Fiber New Tier 2 (COH, etc)	\$ 400,000	\$ 100,000	\$ 100,000	\$ 100,000	\$ 100,000	\$ 800,000	Not Applicable	Customer Satisfaction
Communication Equipment	\$ 58,000	\$ 100,000	\$ 100,000	\$ 100,000	\$ 100,000	\$ 458,000	Not Applicable	System Reliability
RECURRING CAPITAL	\$25,525,029	\$19,775,000	\$19,775,000	\$19,775,000	\$19,775,000	\$ 104,625,029		

TOTAL CAPITAL	\$42,301,823	\$35,682,500	\$31,947,500	\$30,815,000	\$31,000,000	\$ 171,746,823

Electric Capital Improvement Plan (CONTINUED)

FUNDING SOURCE	2022		2023		2024		2025		2026		5-Year Total	
Pay As You Go	\$42,30	1,823	\$35,68	2,500	\$31,9	947,500	\$30,8	315,000	\$31,0	000,000	\$	171,746,823
Transfers	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
Reimbursements	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
Borrowing Proceeds	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
TOTAL FUNDING	\$42,30	1,823	\$35,68	2,500	\$ 31,9	947,500	\$ 30,8	315,000	\$31,0	000,000	\$	171,746,823

Impacts of Capital Expenditures on Operating & Maintenance Expenses

Many times, capital and operating expenses are viewed exclusive of each other during the budget process. However, the two types of expenses are closely connected and devoting resources to one does not always mean that less resources are required of the other. To illustrate this, the notable projects identified in the current capital improvement plan are discussed below from a perspective of how they might impact operating and maintenance expenses.

Rehabilitation of the South Parkway Water Treatment Plant

- The treatment plant was constructed in 1964 and has been expanded 3 times which has driven up equipment maintenance, materials expense, and contracted repairs.
- Newer equipment throughout the facility will result in less maintenance expense allowing staff to be diverted to other activities and utilized more effectively.
- During the rehab of the plant, blowers will be added to bring impurities to the surface of the water, resulting in less downtime for cleaning and potentially less overtime expense.
- Reconfiguring workspaces will lead to increased efficiency in the labs but will require an initial increase in office supply and materials expense.
- Debt service expense will increase with borrowing required to finance the project.

Construction of 8 new Electric substations

- The substations are a product of customer growth in all areas of the electric system which also results in higher purchased power costs and additional sales revenue.
- Additional facilities across the service area will require long-term increases to material, equipment maintenance, and fuel costs.
- Converting circuits from 12kV to 25kV should reduce line loss, resulting in minor reductions to purchased power, and should allow for greater substation spacing which will reduce future capital costs.
- Payments in lieu of taxes (PILOT) to the City will increase since electric PILOT is based on asset values. Insurance premiums are also tied to asset values.

Cast iron pipe replacement for the Gas system

- The cast iron pipe was originally installed in the 1950s and 60s. Regulatory agencies are pushing for replacement to avoid corrosion and leaks.
- PE pipe should result in fewer gas leaks, leading to fewer maintenance calls.
- Preventative leak surveying, required by regulatory agencies, may be reduced due to the elimination of cast iron pipe.
- There will be a temporary increase in contracted labor for installation of the pipe.

Construction of a new System Operations Center

- The current operations center is too small and cannot accommodate additional personnel or equipment needed for expanding systems/infrastructure.
- The new Outage Management System (OMS) will allow more efficient response to system outages, reducing time spent analyzing prospective failures.

- Additional system operators will most likely be needed to staff the larger more advanced facility leading to additional onboarding and education and training costs.
- There will be additional facilities maintenance costs for cleaning, security, and utilities.

Automated Meter Infrastructure (AMI) deployment for the Gas system

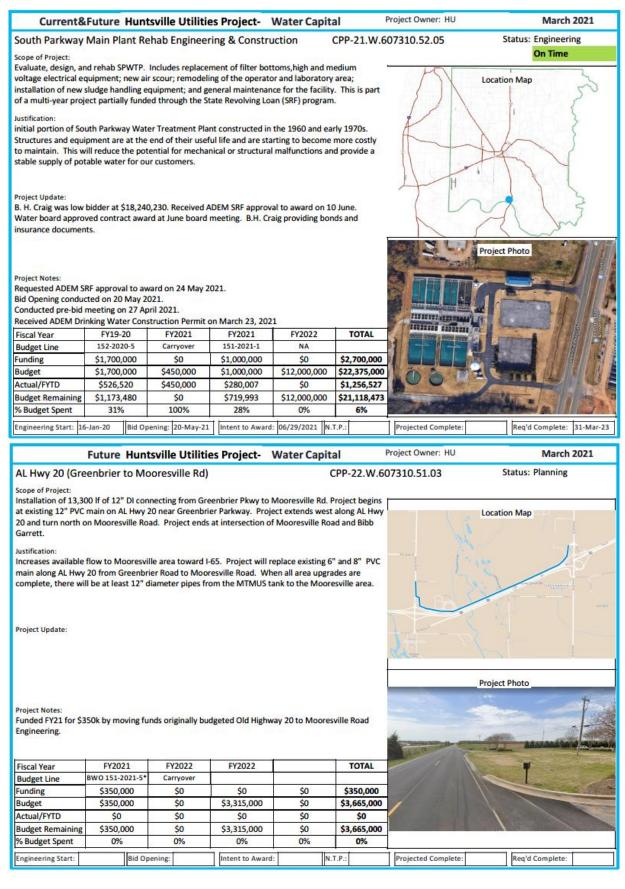
- Implementing AMI eliminates the need for in-person contracted meter reading costs. Those savings would apply to initial meter reads and re-reads.
- The advanced meters also provide usage data for system modelling which will result in more accurate pipe sizing, which will influence inventory levels, and rate design which could ultimately have impacts to both revenue and purchased gas.
- There will be a temporary increase in contracted labor for installation of the new equipment.

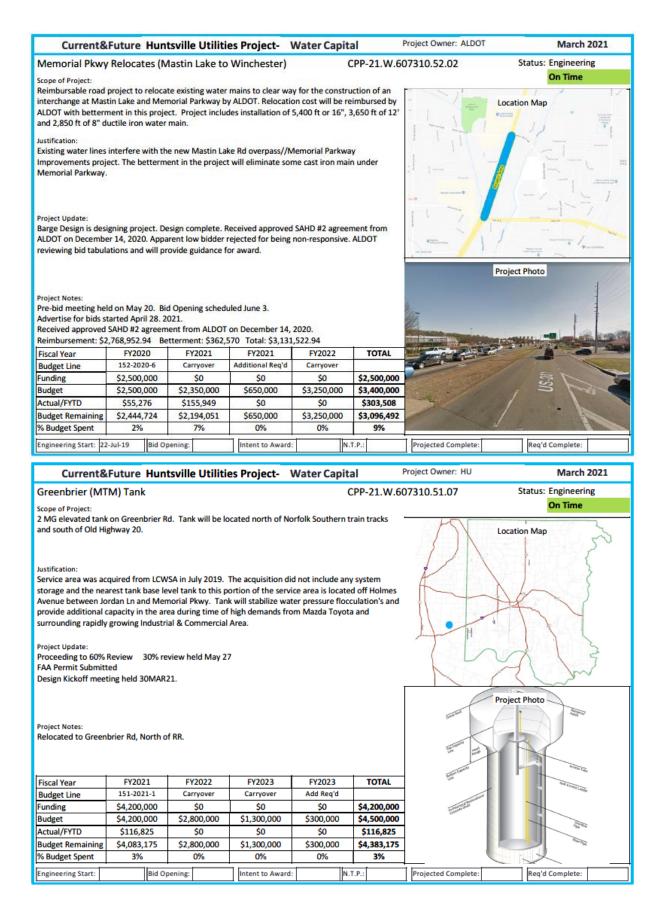
Green Mountain Improvements for the Water system

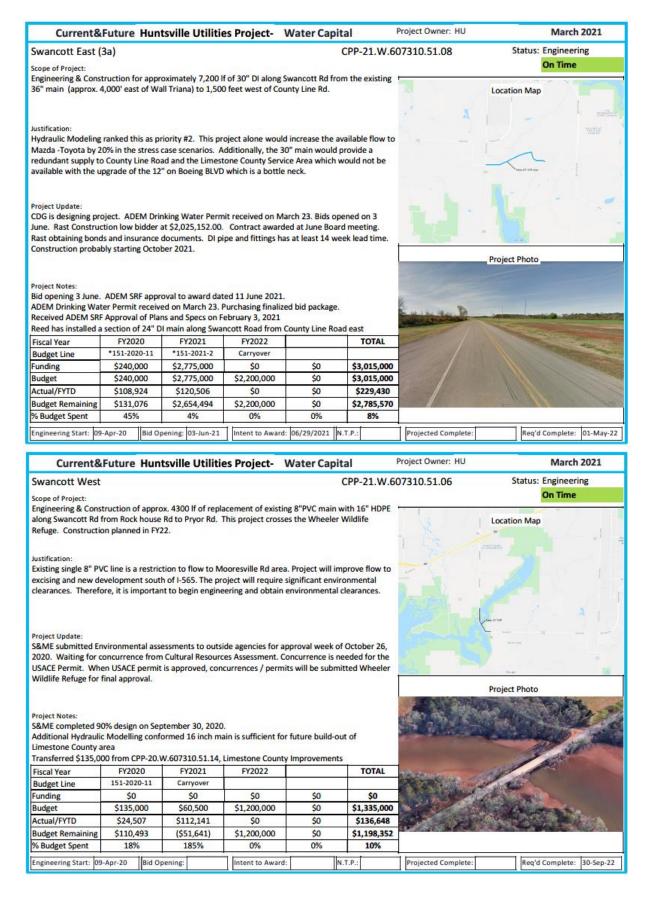
- These improvements, which are required to serve customers at a higher elevation, are also a result of customer growth which ultimately drives up all water treatment expense.
- Long-term operating and maintenance costs will increase with the addition of a booster pump station and roughly a mile of additional water main. Materials and employee expenses will go up as a result.
- There will be a temporary increase in contracted labor for installation of the required infrastructure.

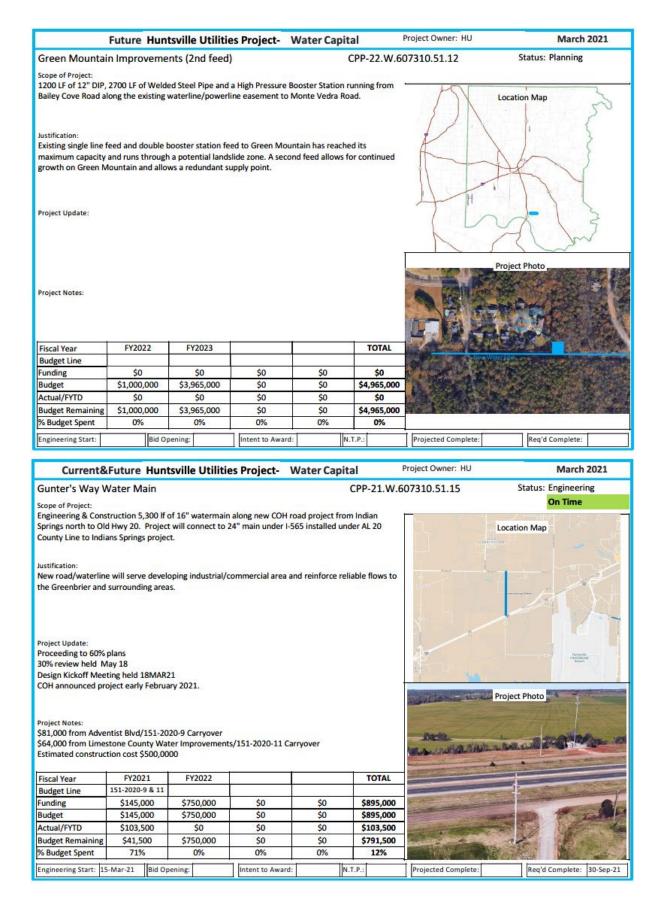
Engineering FY22 Capital Project Summaries - Water

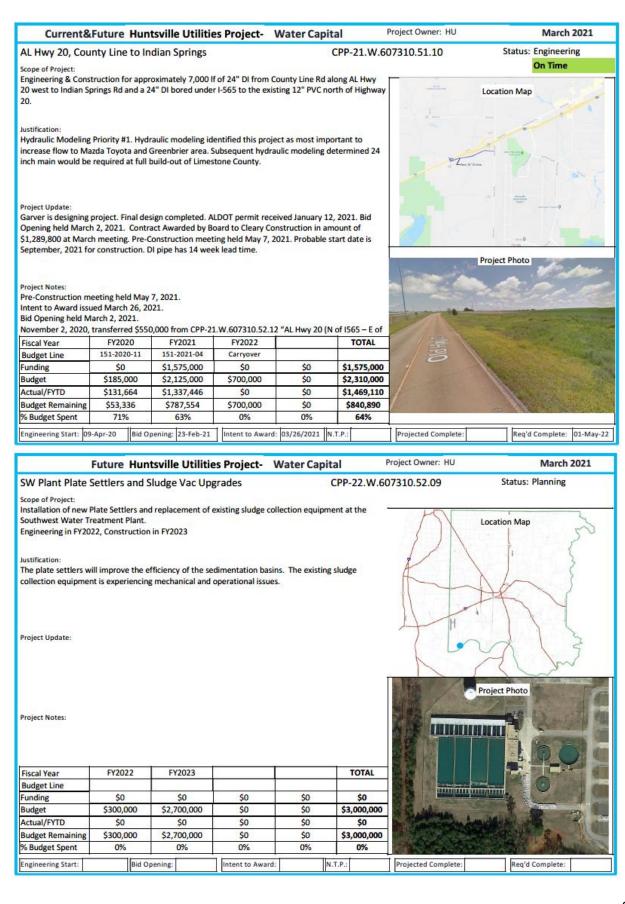
Note: Every item in the capital improvement plan will not have a project summary sheet. Only projects with work scheduled for FY22 that require design and planning by the Engineering section are included.



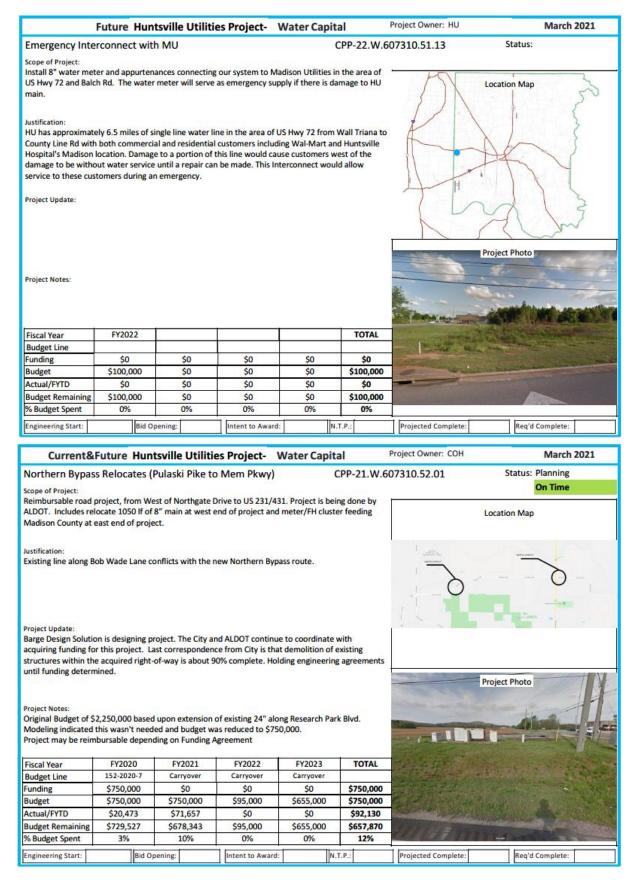


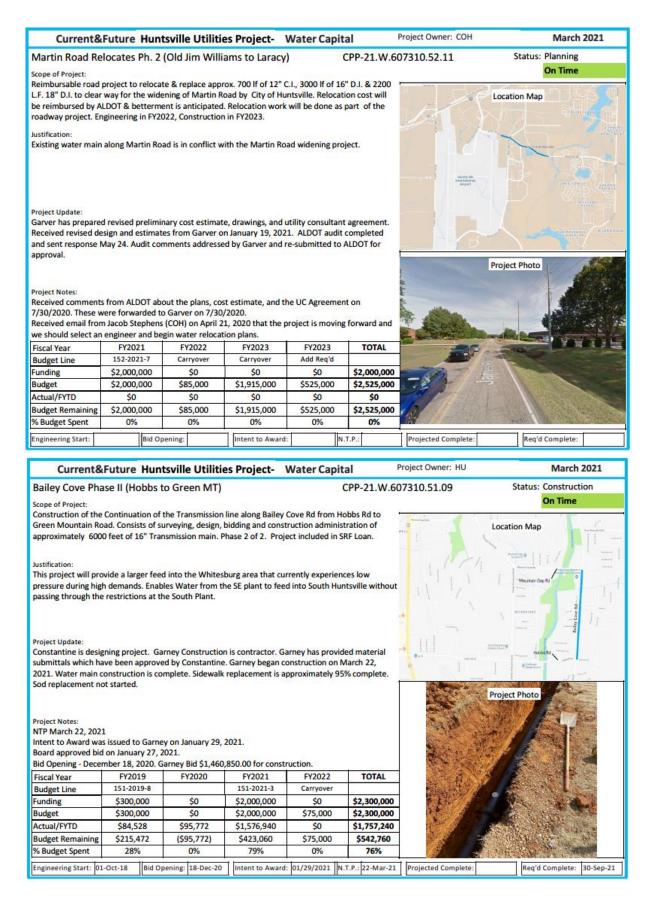


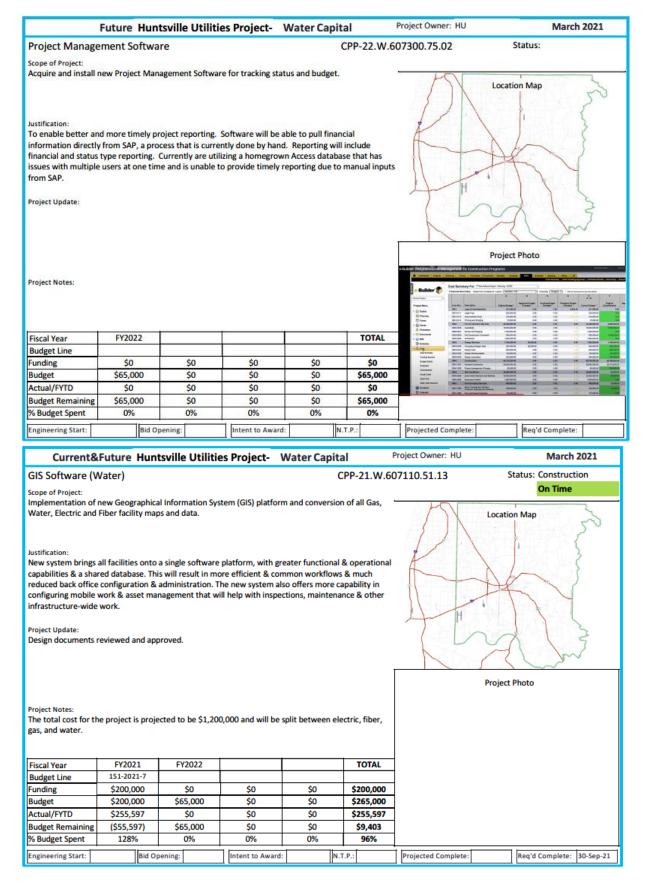


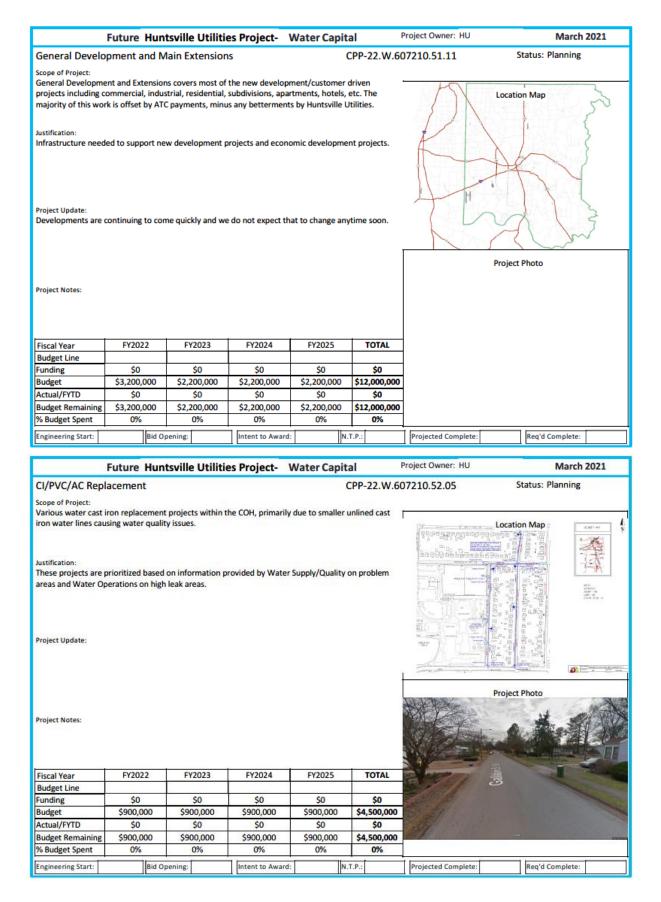


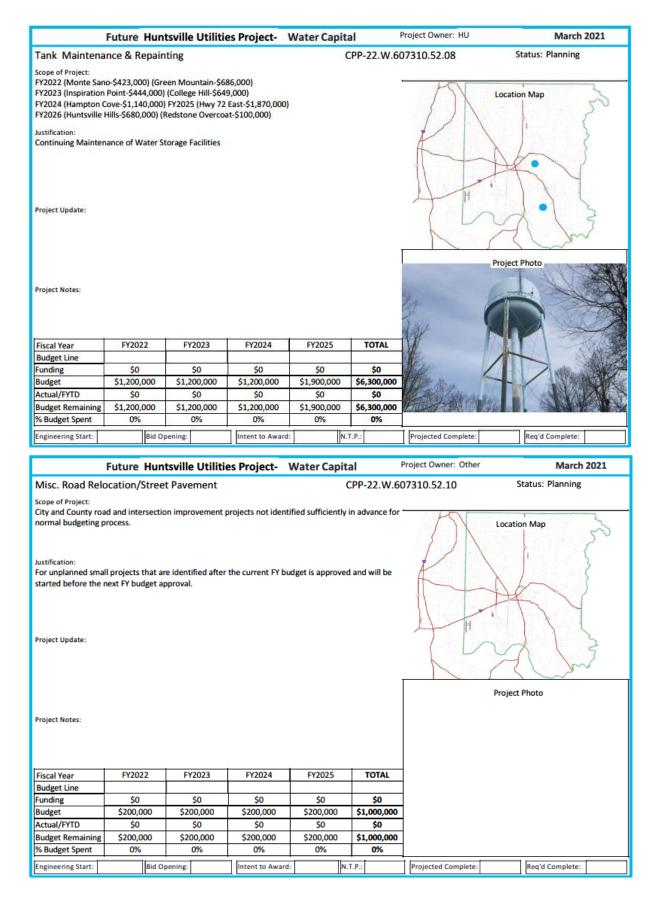
	Future H	untsville Utilitie	es Project- \	Nater Capit	al ^I	Project Owner: HU	March 2021
Engineering Se	rvices WO	Tracking Softwar	e	(CPP-22.W.60	07200.75.01	Status: Planning
Scope of Project: Engineering Service software solution f	es is working v	with our consultant, In ant driven projects, a y throughout the com	nflow Design, to a portal for custom				Location Map
Justification: Due to the number needed both intern		urrently underway an rnally					
		en and a short list is b s under review as wel					
Project Notes:							Project Photo
Fiscal Year	FY2022				TOTAL		
Budget Line							
Funding	\$0	\$0	\$0	\$0	\$0		
Budget	\$145,000	\$0	\$0	\$0	\$145,000		
Actual/FYTD	\$0	\$0	\$ 0	\$0	\$0		
Budget Remaining	\$145,000		\$0	\$0	\$145,000		
% Budget Spent	0%	0%	0%	0%	0%		
Engineering Start:	Bi	id Opening:	Intent to Award:	Ν.	T.P.:	Projected Complete:	Req'd Complete:
		untsville Utilitie	es Project-		ui	Project Owner: HU	March 2021
Mid City Area I		211	es Project-		ui	Project Owner: HU 07210.51.03	Status: Construction
Mid City Area I Scope of Project:	mproveme n Research Pa	ents irk to Mid City. Huntsy		(CPP-21.W.60	07210.51.03	
Mid City Area I Scope of Project: New 12" main fron the bore under SR- Justification:	mproveme n Research Pa 255 will be do d additional h	ents irk to Mid City. Huntsv one by blanket bid. nigh pressure feed to l	ville Utilities crews	(CPP-21.W.60	07210.51.03	Status: Construction On Time
Mid City Area I Scope of Project: New 12" main fron the bore under SR- Justification: This project will ad and loop the system Project Update: Final Design compl 255. ALDOT permit	mproveme n Research Pa 255 will be do d additional h m in the area. eted. HU crev t received, RO	ents irk to Mid City. Huntsv one by blanket bid. nigh pressure feed to l	ville Utilities crews Mid City, which is on-call contract t Bore and main ins	currently being being used for be	cPP-21.W.6C er main, and redeveloped	07210.51.03	Status: Construction On Time
Mid City Area I Scope of Project: New 12" main from the bore under SR- Justification: This project will ad and loop the system Project Update: Final Design compl 255. ALDOT permit of May. The bore is Project Notes: ALDOT Permit - Ma Engineering Startee This project needs	mproveme n Research Pa 255 will be do d additional h m in the area. eted. HU crev t received, RO s being comple arch 12, 2020 d - November to be comple	ents ink to Mid City. Huntso one by blanket bid. igh pressure feed to I ws to install main with W acquired by COH. I eted and the main is I	ville Utilities crews Mid City, which is on-call contract h 30re and main ins being installed.	currently being to being used for be tallation began to be a schedule of the tallation began to be a schedule of t	er main, and redeveloped ore under SR- the first week	07210.51.03	Status: Construction On Time
Mid City Area I Scope of Project: New 12" main fron the bore under SR- Justification: This project will ad and loop the system Project Update: Final Design compl 255. ALDOT permit of May. The bore is Project Notes: ALDOT Permit - Ma Engineering Startee This project needs	mproveme n Research Pa 255 will be do d additional h m in the area. eted. HU crev t received, RO s being comple arch 12, 2020 d - November to be comple	ents rk to Mid City. Huntso one by blanket bid. high pressure feed to f ws to install main with W acquired by COH. I eted and the main is l 14, 2019 ted prior to the end o	ville Utilities crews Mid City, which is on-call contract t Bore and main ins being installed. f 2021 to meet th preferred timelin FY2021	currently being to being used for be tallation began to be a schedule of the tallation began to be a schedule of t	er main, and redeveloped ore under SR- the first week	07210.51.03	Status: Construction On Time
Mid City Area I Scope of Project: New 12" main fron the bore under SR- Justification: This project will ad and loop the system Project Update: Final Design compl 255. ALDOT permit of May. The bore is Project Notes: ALDOT Permit - Ma Engineering Startes This project needs Amphitheater, but Fiscal Year Budget Line	mproveme n Research Pa 255 will be do d additional h m in the area. eted. HU crev t received, RO s being comple arch 12, 2020 d - November to be comple summer or fa FY2019 Carryover	ents rk to Mid City. Huntso one by blanket bid. high pressure feed to l ws to install main with W acquired by COH. I eted and the main is l 14, 2019 ted prior to the end o hill 2021 would be the FY2020 Carryover	ville Utilities crews Mid City, which is on-call contract f Bore and main ins being installed. f 2021 to meet th preferred timelin FY2021 Carryover	currently being currently being being used for be tallation began to tallation began to t	er main, and redeveloped ore under SR- the first week engoing to TOTAL	07210.51.03	Status: Construction On Time
Mid City Area I Scope of Project: New 12" main from the bore under SR- Justification: This project will ad and loop the system Project Update: Final Design compl 255. ALDOT permit of May. The bore is Project Notes: ALDOT Permit - Ma Engineering Starter This project needs Amphitheeter, but Fiscal Year Budget Line Funding	mproveme n Research Pa 255 will be do d additional h m in the area. eted. HU crev t received, RO s being comple arch 12, 2020 d - November to be comple summer or fa FY2019 Carryover \$0	ents rk to Mid City. Huntso one by blanket bid. high pressure feed to I vs to install main with W acquired by COH. I eted and the main is I 14, 2019 ted prior to the end o II 2021 would be the FY2020 Carryover \$0	ville Utilities crews Mid City, which is on-call contract t Bore and main ins being installed. f 2021 to meet th preferred timelin FY2021 Carryover \$0	e schedule of th e. Meetings are FY2022 Carryover \$0	er main, and redeveloped ore under SR- the first week engoing to TOTAL \$800,000	07210.51.03	Status: Construction On Time
Mid City Area I Scope of Project: New 12" main from the bore under SR- Justification: This project will ad and loop the system Project Update: Final Design compl 255. ALDOT permit of May. The bore is Project Notes: ALDOT Permit - Ma Engineering Starter This project needs Amphitheater, but Fiscal Year Budget Line Funding Budget	mproveme n Research Pa 255 will be do d additional h m in the area. eted, HU creve t received, RO s being comple arch 12, 2020 d - November to be comple summer or fa FY2019 Carryover \$0 \$800,000	Ints Int to Mid City. Huntso one by blanket bid. Interpretation of the send to be igh pressure feed to be vs to install main with W acquired by COH. If teted and the main is be 14, 2019 tet prior to the end on 12021 would be the FY2020 Carryover \$0 0 \$800,000	ville Utilities crews Mid City, which is on-call contract t Bore and main ins being installed. f 2021 to meet th preferred timelin FY2021 Carryover \$0 \$800,000	e schedule of th e. Meetings are FY2022 Carryover \$0 \$100,000	er main, and redeveloped ore under SR- the first week eongoing to TOTAL \$800,000	07210.51.03	Status: Construction On Time
Mid City Area I Scope of Project: New 12" main from the bore under SR- Justification: This project will ad and loop the system Project Update: Final Design compl 255. ALDOT permit of May. The bore is Project Notes: ALDOT Permit - Ma Engineering Startee This project needs Amphitheater, but Fiscal Year Budget Line Funding Budget Actual/FYTD	mproveme n Research Pa 255 will be do d additional h m in the area. eted, HU creve t received, RO s being comple arch 12, 2020 d - November to be comple summer or fa FY2019 Carryover \$0 \$800,000 \$0	ents rk to Mid City. Huntso one by blanket bid. high pressure feed to 1 ws to install main with W acquired by COH. I eted and the main is 1 14, 2019 ted prior to the end o ill 2021 would be the FY2020 Carryover \$0 \$800,000 \$35,700	ville Utilities crews Mid City, which is on-call contract t Bore and main ins being installed. f 2021 to meet th preferred timelin FY2021 Carryover \$0 \$800,000 \$15,490	e schedule of th e. Meetings are FY2022 Carryover \$0 \$100,000 \$0	er main, and redeveloped ore under SR- the first week eongoing to TOTAL \$800,000 \$51,190	07210.51.03	Status: Construction On Time
Mid City Area I Scope of Project: New 12" main from the bore under SR- Justification: This project will ad and loop the system Project Update: Final Design compl 255. ALDOT permit of May. The bore is Project Notes: ALDOT Permit - Ma Engineering Started This project needs Amphitheater, but Fiscal Year Budget Line Funding Budget Actual/FYTD Budget Remaining	mproveme n Research Pa 255 will be do d additional h m in the area. eted. HU crew t received, RO s being comple sumer or fa FY2019 Carryover \$0 \$800,000 \$0 \$800,000	ents rk to Mid City. Huntso one by blanket bid. sigh pressure feed to 1 ws to install main with W acquired by COH. 1 eted and the main is 1 14, 2019 ted prior to the end o ill 2021 would be the FY2020 Carryover \$0 \$800,000 \$35,700 \$764,300	ville Utilities crews Mid City, which is on-call contract t Bore and main ins being installed. f 2021 to meet th preferred timelin FY2021 Carryover \$0 \$800,000 \$15,490 \$784,510	e schedule of th e. Meetings are FY2022 Carryover \$0 \$100,000 \$0 \$100,000	e ongoing to TOTAL \$800,000 \$51,190 \$748,810	07210.51.03	Status: Construction On Time
Mid City Area I Scope of Project: New 12" main from the bore under SR- Justification: This project will ad and loop the system Project Update: Final Design compl 255. ALDOT permit of May. The bore is Project Notes: ALDOT Permit - Ma Engineering Startee This project needs Amphitheater, but Fiscal Year Budget Line Funding Budget	mproveme n Research Pa 255 will be do d additional h m in the area. eted, HU creve t received, RO s being comple arch 12, 2020 d - November to be comple summer or fa FY2019 Carryover \$0 \$800,000 \$0% 0%	ents rk to Mid City. Huntso one by blanket bid. high pressure feed to 1 ws to install main with W acquired by COH. I eted and the main is 1 14, 2019 ted prior to the end o ill 2021 would be the FY2020 Carryover \$0 \$800,000 \$35,700	ville Utilities crews Mid City, which is on-call contract t Bore and main ins being installed. f 2021 to meet th preferred timelin FY2021 Carryover \$0 \$800,000 \$15,490	e schedule of th e. Meetings are FY2022 Carryover \$0 \$100,000 \$0 0%	er main, and redeveloped ore under SR- the first week eongoing to TOTAL \$800,000 \$51,190		Status: Construction On Time







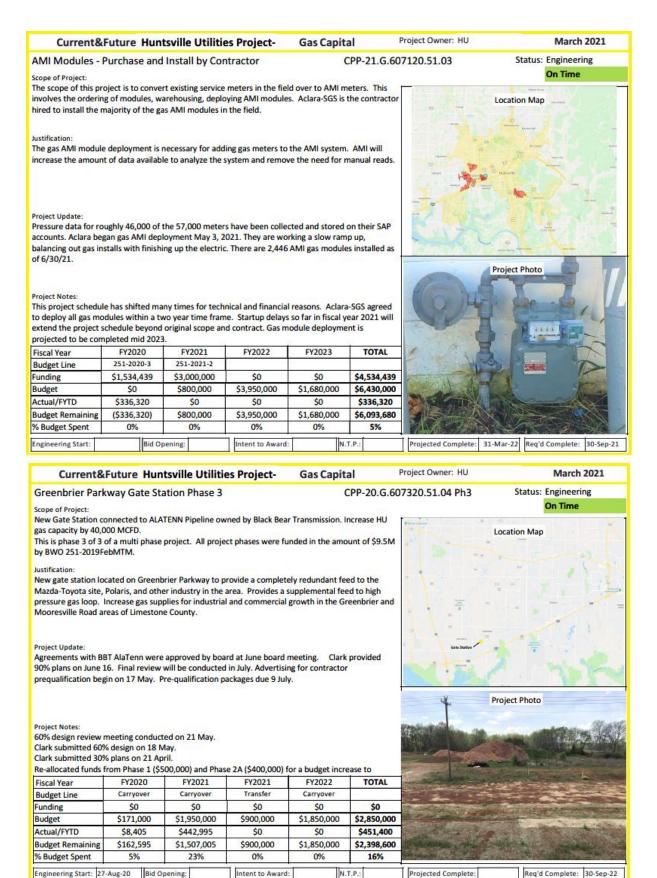


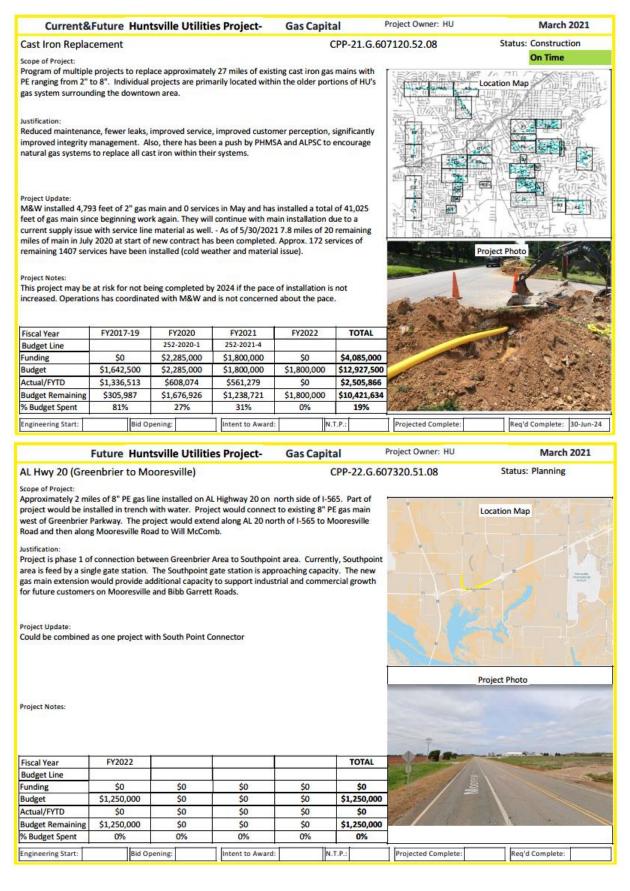


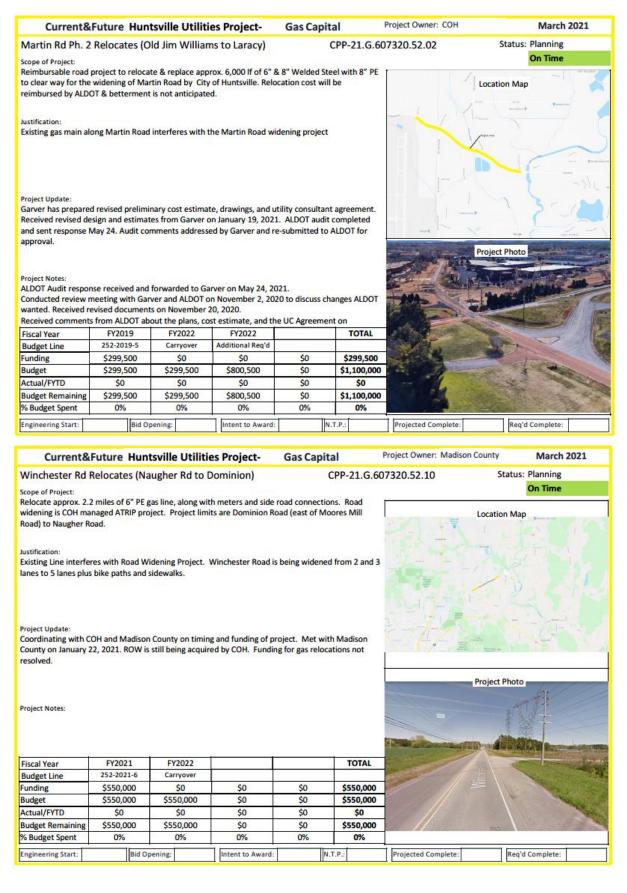
Engineering FY22 Capital Project Summaries - Gas

Note: Every item in the capital improvement plan will not have a project summary sheet. Only projects with work scheduled for FY22 that require design and planning by the Engineering section are included.

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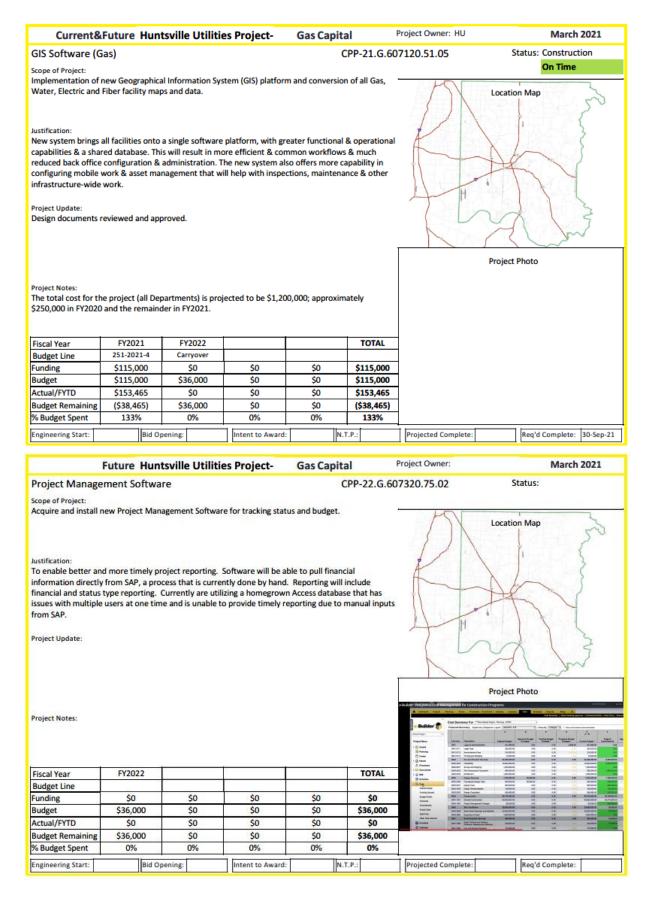


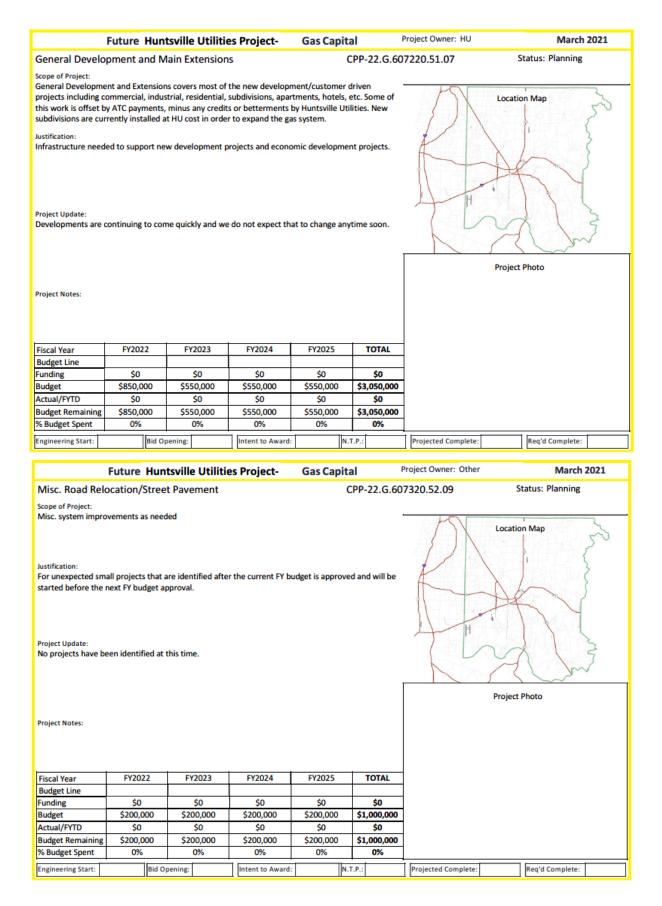


	Future Huntsville Utilities Project-				al	Project Owner: HU	March 2021
South Pointe C	onnector (End	leavor to Hwy	(20)	(CPP-22.G.60	07320.51.09	Status: Planning
Scope of Project: Install 1.6 miles of south to Will McCo					e Rd, then		Location Map
Justification: Provides service to (Greenbrier to Mo Bibb Garrett Road	oresville) provide	s redundant feed				$\langle \gamma \rangle$	
Project Update: Could be combined	d with AL Hwy 20	(Greenbrier to M	ooresville)				age to tree
Project Notes:						P	roject Photo
						A CONTRACTOR OF A CONTRACTOR O	
Fiscal Year	FY2022				TOTAL	ALL I	3 Visa Barrow
Budget Line	\$0	\$0	\$0	to.	\$0		3
Funding Budget	\$525,000	\$0	\$0	\$0 \$0	\$525,000		
Actual/FYTD	\$0	\$0	\$0	\$0	\$0		
Budget Remaining	\$525,000	\$0	\$0	\$0	\$525,000		
% Budget Spent	0%	0%	0%	0%	0%		
Engineering Start:	Bid O	pening:	Intent to Award	l: N.	T.P.:	Projected Complete:	Req'd Complete:
Current8	Future Hunt	tsville Utilitie	es Project-	Gas Capit	al	Project Owner: COH	March 2021
Northern Bypa:	ss Relocates (I	Pulaski Pike to	Mem Pkwy)	(CPP-21.G.60	7320.52.04	Status: Planning
Scope of Project:							On Time
Reimbursable road construction of the betterment is not a	Northern Bypass	by ALDOT. Reloc					Location Map manual
Justification: Existin <mark>g g</mark> as main al	long Bob Wade La	ane interferes wit	h the Northern B	ypass project		1. F. D	Project Area
Project Update: Barge Design Soluti acquiring funding fo structures within th until funding deter	or this project. La ne acquired right-	ast correspondent	e from City is that	at demolition of e	existing		
Project Notes: Most recent cost e:	stimate for gas re	location provided	l to Kathy Martin	on November 2,	2020.		roject Photo
						1 1/000 -	A State of the sta
Fiscal Year	FY2020	FY2021	FY2022	FY2023	TOTAL	TATE	A CONTRACTOR OF
Budget Line Funding	BWO 252-2020-3 \$1,500,000	Carryover \$0	Carryover \$0	Add Reg'd	\$1,500,000	All and a	
Budget	\$1,500,000	\$1,500,000	\$325,000	\$2,900,000	\$3,225,000	CALL L	Contra Real
Actual/FYTD	\$0	\$325,044	4020,000	\$0	40,220,000	12 6 2 30	1 Alerting
Budget Remaining	\$1,500,000	\$1,174,956		\$2,900,000			////
% Budget Spent	0%	22%		0%			leads
Engineering Start:	Bid Op	pening:	Intent to Award	- NI	T.P.:	Projected Complete:	Reg'd Complete:
						projected complete:	ince a complete.

Future Huntsville Utilities Project-			Gas Capit	al	Project Owner: HU March 2021			
Oscar Patterso	n Road				CPP-22.G.60	07320.51.10	Status: Planning	
Scope of Project:								
Approx. 4.4 miles of Engineering in FY22			erson Rd from Mo	oores Mi <mark>ll</mark> to Wir	nchester Rd.		ocation Map	
Justification: This project is a pair the Winchester Rd Walker Lane and to	area east of Hon	ner Nance Rd and	120 customers in	the Hwy 431 ar		和		
Project Update:								
Project Notes:						Pr	oject Photo	
Fiscal Year	FY2022	FY2023			TOTAL			
Budget Line	112022	TIEDES			IVIAL			
Funding	\$0	\$0	\$0	\$0	\$0			
Budget	\$250,000	\$1,350,000	\$0	\$0	\$1,600,000	- and -		
Actual/FYTD	\$0	\$0	\$0	\$0	\$0	Sand and the second	and the second	
Budget Remaining	\$250,000	\$1,350,000	\$0	\$0	\$1,600,000	The second second		
% Budget Spent	0%	0%	0%	0%	0%	Contraction of the second s		
Engineering Start:	Bid O	pening:	Intent to Award	: N	.T.P.:	Projected Complete:	Req'd Complete:	
Future Huntsville Utilities Project- Gas Capital Project Owner: Madison County March 2021								
Blake Bottom R					al ^P :PP-22.G.60		nty March 2021 Status:	
CONTRACT OF A DESCRIPTION OF A DESCRIPTI	oad (Tindall t ately 2.5 miles of	o Anslee Way 6" welded steel a)	c	PP-22.G.60	7320.52.10		
Blake Bottom R Scope of Project: Relocate approxima project	oad (Tindall t ately 2.5 miles of 122, Construction	O Anslee Way 6" welded steel a in FY2023) nd PE gas main as	c	PP-22.G.60	7320.52.10	Status:	
Blake Bottom R Scope of Project: Relocate approxima project Engineering in FY20 Justification:	oad (Tindall t ately 2.5 miles of 22, Construction terfere with road project with Mac s with HU to get t	o Anslee Way 6" welded steel a in FY2023 widening project dison County. The he gas main reloc) ind PE gas main as county's consulta	needed for road	iPP-22.G.60	7320.52.10	Status:	
Blake Bottom R Scope of Project: Relocate approxima project Engineering in FY20 Justification: Existing Facilities int Project Update: Reimbursable road will be coordinating	oad (Tindall t ately 2.5 miles of 22, Construction terfere with road project with Mac s with HU to get t	o Anslee Way 6" welded steel a in FY2023 widening project dison County. The he gas main reloc) ind PE gas main as county's consulta	needed for road	iPP-22.G.60	7320.52.10	Status:	
Blake Bottom R Scope of Project: Relocate approxima project Engineering in FY20 Justification: Existing Facilities int Project Update: Reimbursable road will be coordinating engineering design Project Notes:	oad (Tindall t ately 2.5 miles of 22, Construction terfere with road project with Mac with HU to get t reimbursements.	o Anslee Way 6" welded steel a in FY2023 widening project dison County. The he gas main reloc) ind PE gas main as county's consulta	needed for road	PP-22.G.60	7320.52.10	Status:	
Blake Bottom R Scope of Project: Relocate approxima project Engineering in FY20 Justification: Existing Facilities int Project Update: Reimbursable road will be coordinating engineering design	oad (Tindall t ately 2.5 miles of 22, Construction terfere with road project with Mac s with HU to get t	o Anslee Way 6" welded steel a in FY2023 widening project dison County. The he gas main reloc) ind PE gas main as county's consulta	needed for road	iPP-22.G.60	7320.52.10	Status:	
Blake Bottom R Scope of Project: Relocate approxima project Engineering in FY20 Justification: Existing Facilities int Project Update: Reimbursable road will be coordinating engineering design Project Notes: Fiscal Year	oad (Tindall t ately 2.5 miles of 22, Construction terfere with road project with Mac with HU to get t reimbursements.	o Anslee Way 6" welded steel a in FY2023 widening project dison County. The he gas main reloc) ind PE gas main as county's consulta	needed for road	PP-22.G.60	7320.52.10	Status:	
Blake Bottom R Scope of Project: Relocate approxima project Engineering in FY20 Justification: Existing Facilities int Project Update: Reimbursable road will be coordinating engineering design Project Notes: Fiscal Year Budget Line Funding Budget	reimbursements	o Anslee Way 6" welded steel a in FY2023 widening project dison County. The he gas main reloc) ind PE gas main as county's consulta rated. ALDOT to pr sated. ALDOT to pr \$0 \$0	needed for road	ineering and for TOTAL \$0 \$1,725,000	7320.52.10	Status:	
Blake Bottom R Scope of Project: Relocate approxima project Engineering in FY20 Justification: Existing Facilities int Project Update: Reimbursable road will be coordinating engineering design Project Notes: Fiscal Year Budget Line Funding Budget Actual/FYTD	reimbursements	o Anslee Way 6" welded steel a in FY2023 widening project dison County. The he gas main reloc FY2023 \$0 \$1,550,000 \$0) ind PE gas main as county's consulta sated. ALDOT to pr sated. ALDOT to pr \$0 \$0 \$0 \$0	nt is Mullins Eng rovide guidance so \$0 \$0 \$0	ineering and for TOTAL \$0 \$1,725,000 \$0	7320.52.10	Status:	
Blake Bottom R Scope of Project: Relocate approxima project Engineering in FY20 Justification: Existing Facilities int Project Update: Reimbursable road will be coordinating engineering design Project Notes: Fiscal Year Budget Line Funding Budget Actual/FYTD Budget Remaining	coad (Tindall t ately 2.5 miles of 122, Construction terfere with road project with Mac with HU to get reimbursements. FY2022 \$0 \$175,000 \$0 \$175,000	o Anslee Way 6" welded steel a in FY2023 I widening project dison County. The he gas main reloc FY2023 50 \$1,550,000 \$0 \$1,550,000) ind PE gas main as county's consulta ated. ALDOT to pr so \$0 \$0 \$0 \$0 \$0 \$0 \$0	nt is Mullins Eng ovide guidance so \$0 \$0 \$0 \$0 \$0 \$0	ineering and for TOTAL \$0 \$1,725,000 \$0	7320.52.10	Status:	
Blake Bottom R Scope of Project: Relocate approxima project Engineering in FY20 Justification: Existing Facilities int Project Update: Reimbursable road will be coordinating engineering design Project Notes: Fiscal Year Budget Line Funding Budget Actual/FYTD	reimbursements	o Anslee Way 6" welded steel a in FY2023 widening project dison County. The he gas main reloc FY2023 \$0 \$1,550,000 \$0) ind PE gas main as county's consulta sated. ALDOT to pr sated. ALDOT to pr \$0 \$0 \$0 \$0	needed for road	ineering and for TOTAL \$0 \$1,725,000 \$0	7320.52.10	Status:	

Future Huntsville Utilities Project-				Gas Capita	al	Project Owner: HU March 2021		
Green Mountai	in Extension (J	loint Trench v	vith Water)	C	PP-20.G.60	7320.51.05	Status: Planning	
Green Mountain Extension (Joint Trench with Water) CPP-20.G.603 Scope of Project: New gas line to be installed with new water line project from Green Cove to the top of Green Mountain. Green Mountain is not presently served by gas. This is phase 1 of multiple phase and runs from Green Cove Rd to Greentree Trail (approx. 2200 ft.) Justification: Will allow gas service to the rapidly growing residential areas on Green Mnt. Constructed scheduled with water in order to reduce costs. Future phases will add customers on Green Mountain. Project Update: Water project deferred by the board, thus this project will be deferred also. Project Notes:							On Time	
Budget moved to fu	und Eastern Loop	C.P.				(Leane		
Fiscal Year	FY2020	FY2022	FY2023		TOTAL	Care Marine Marine		
Budget Line	251-2020-5				a de la composición d	and the second		
Funding	\$100,000	\$0 \$100,000	\$0	\$0	\$100,000		and interesting the second	
Budget Actual/FYTD	\$100,000	\$100,000	\$350,000 \$0	\$0 \$0	\$450,000	and the second	and the second s	
Budget Remaining	\$100,000	\$100,000	\$350,000	\$0	\$450,000	AL AN	and the second star	
% Budget Spent	0%	0%	0%	0%	0%		the second s	
Engineering Start:	Bid Or	pening:	Intent to Award	N 1	T.P.:	Projected Complete:	Req'd Complete:	
	10000				12.15			
Future Huntsville Utilities Project- Gas Capital Project Owner: HU March 2021 Engineering Services WO Tracking Software CPP-22.G.607220.75.01 Status: Planning								
Scope of Project:		cking Softwar	e	С	PP-22.G.60	7220.75.01	Status: Planning	
	es is working with or development o	our consultant, l driven projects, a	nflow Design, to a portal for custom	nalyze and deter	mine a	7220.75.01	Status: Planning Location Map	
Scope of Project: Engineering Service software solution fo	es is working with or development of more visibility the of projects curre	our consultant, l driven projects, a roughout the con ntly underway ar	nflow Design, to a portal for custom npany.	nalyze and deter ers to check statu	mine a uses, submit	7220.75.01		
Scope of Project: Engineering Service software solution for requirements, and Justification: Due to the number	es is working with or development of more visibility the of projects curre hally and external	our consultant, I friven projects, a roughout the com ntly underway ar ly	nflow Design, to a portal for custom spany. Ind projected to be being determined	inalyze and deter ers to check statu gin, a better traci	mine a uses, submit king system is	7220.75.01		
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Scope of Project: Engineering Service software solution for requirements, and Justification: Due to the number needed both intern Project Update: Numerous demos H requirements. The Project Notes: Fiscal Year Budget Line Funding Budget	es is working with or development of more visibility the of projects curre hally and external have been given a bid package is un FY2022	our consultant, I driven projects, a roughout the com ntly underway ar ly and a short list is I der review as we der review as we \$0 \$0	nflow Design, to a portal for custom spany. Ind projected to be being determined II.	along with a list of solution of the solution	mine a uses, submit king system is of TOTAL \$0 \$80,000	7220.75.01	Location Map	
Scope of Project: Engineering Service software solution for requirements, and Justification: Due to the number needed both intern Project Update: Numerous demos H requirements. The Project Notes: Fiscal Year Budget Line Funding Budget Actual/FYTD	es is working with or development of more visibility the of projects curre hally and external have been given a bid package is un FY2022 \$0 \$80,000 \$0	our consultant, I driven projects, a roughout the com ntly underway ar ly and a short list is I der review as we der review as we so \$0 \$0 \$0	nflow Design, to a portal for custom spany. Ind projected to be being determined II.	along with a list of \$0 \$0 \$0	mine a uses, submit king system is of TOTAL \$0 \$80,000 \$0	7220.75.01	Location Map	
Scope of Project: Engineering Service software solution for requirements, and Justification: Due to the number needed both intern Project Update: Numerous demos h requirements. The Project Notes: Fiscal Year Budget Line Funding Budget Actual/FYTD Budget Remaining	es is working with or development of more visibility the of projects curre hally and external have been given a bid package is un FY2022 \$0 \$80,000 \$0 \$80,000	our consultant, I driven projects, a roughout the com ntly underway ar ly and a short list is I der review as we der review as we so \$0 \$0 \$0 \$0 \$0	nflow Design, to a portal for custom spany. Ind projected to be being determined II. \$0 \$0 \$0 \$0 \$0 \$0	along with a list of \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	mine a uses, submit king system is of TOTAL \$0 \$80,000 \$0 \$80,000	7220.75.01	Location Map	
Scope of Project: Engineering Service software solution fi requirements, and Justification: Due to the number needed both intern Project Update: Numerous demos H requirements. The Project Notes: Fiscal Year Budget Line Funding Budget Actual/FYTD	es is working with or development of more visibility the of projects curre hally and external have been given a bid package is un FY2022 \$0 \$80,000 \$0 \$80,000 0%	our consultant, I driven projects, a roughout the com ntly underway ar ly and a short list is I der review as we der review as we so \$0 \$0 \$0	nflow Design, to a portal for custom spany. Ind projected to be being determined II.	along with a list of \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$	mine a uses, submit king system is of TOTAL \$0 \$80,000 \$0 \$80,000	7220.75.01	Location Map	

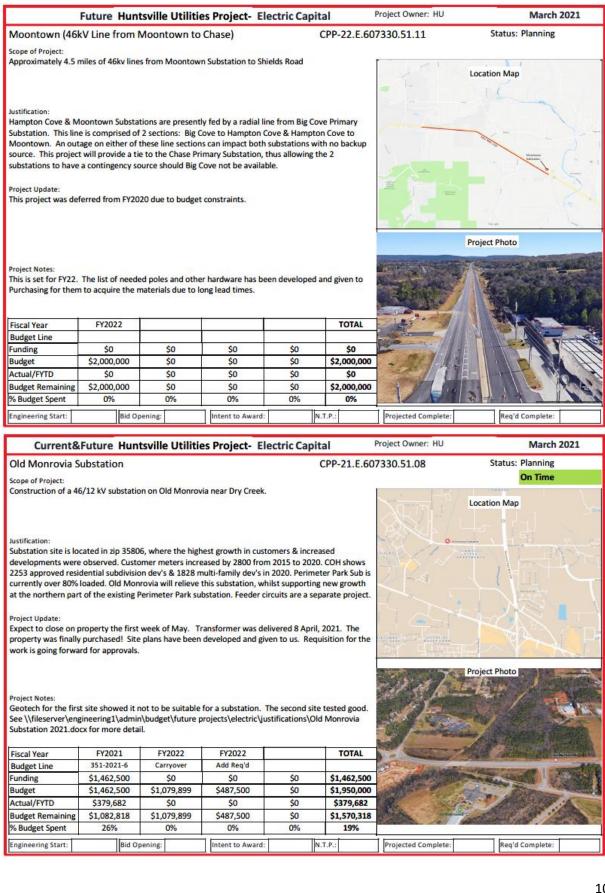


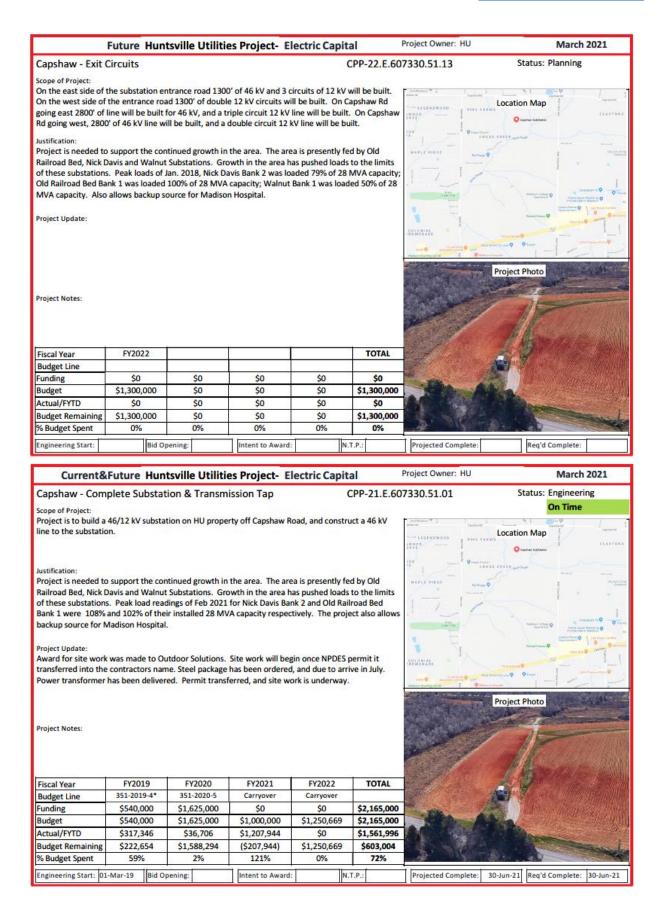


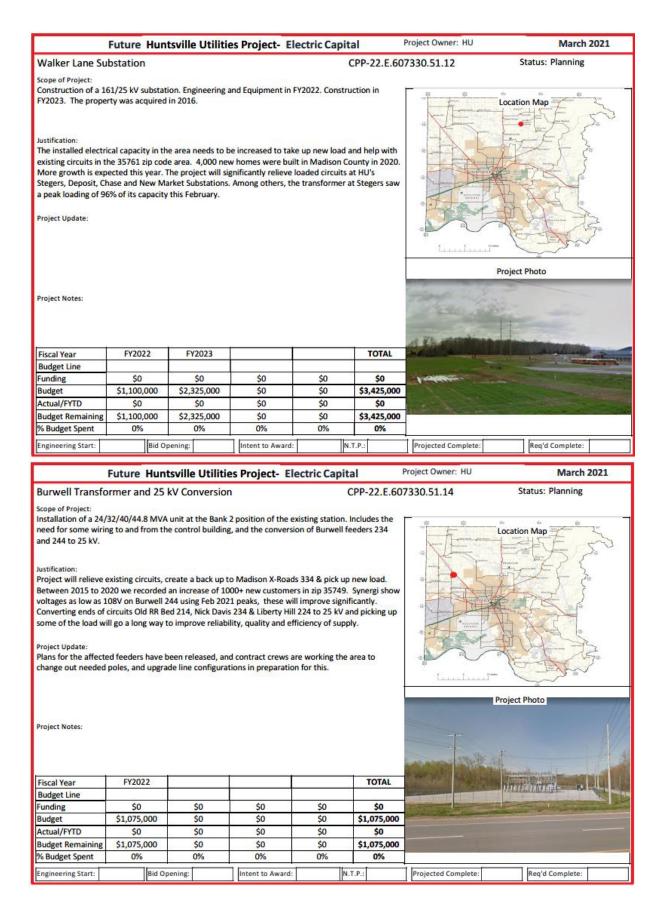
Engineering FY22 Capital Project Summaries - Electric

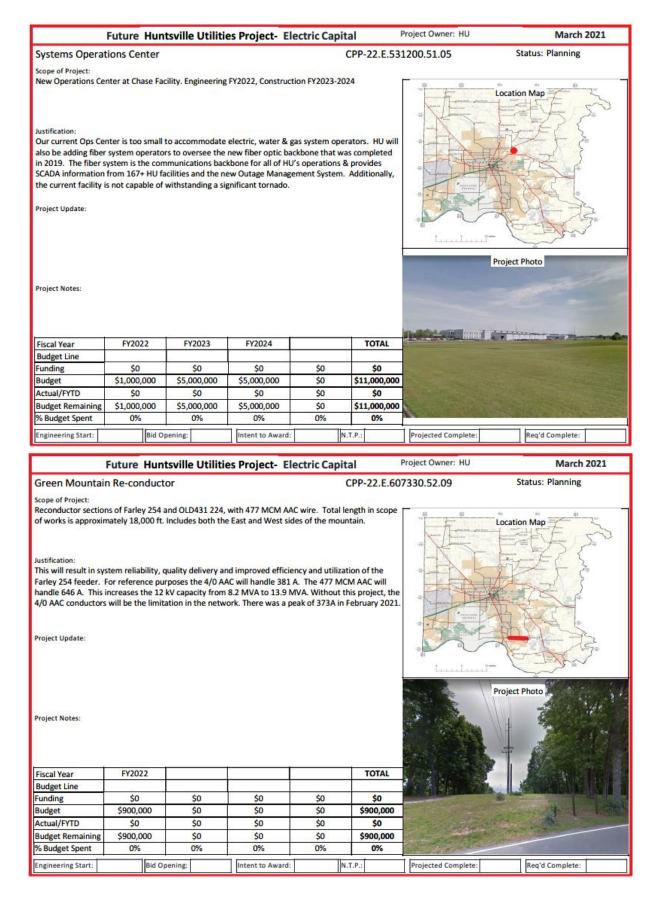
Note: Every item in the capital improvement plan will not have a project summary sheet. Only projects with work scheduled for FY22 that require design and planning by the Engineering section are included.

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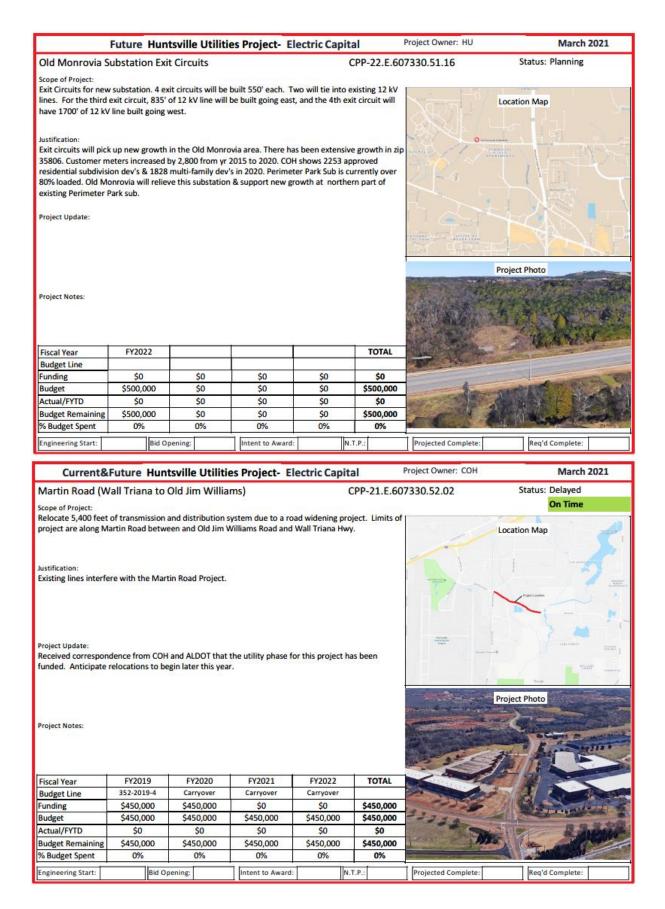


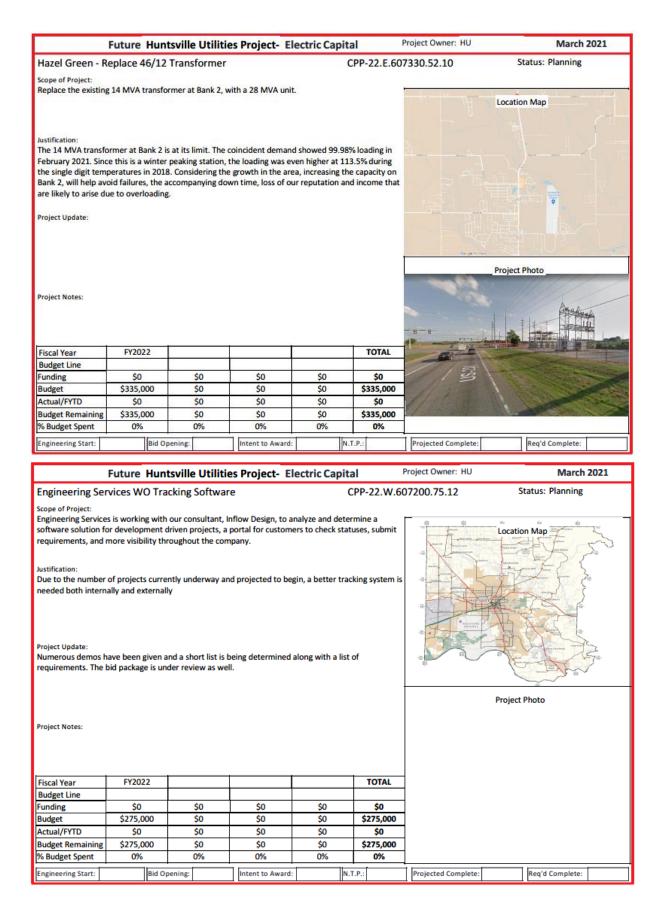




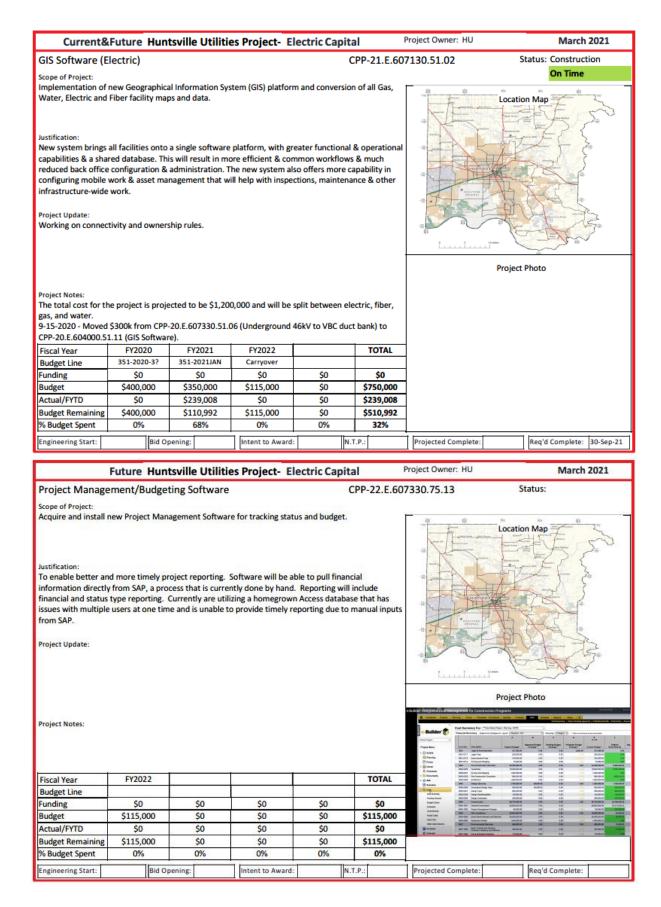


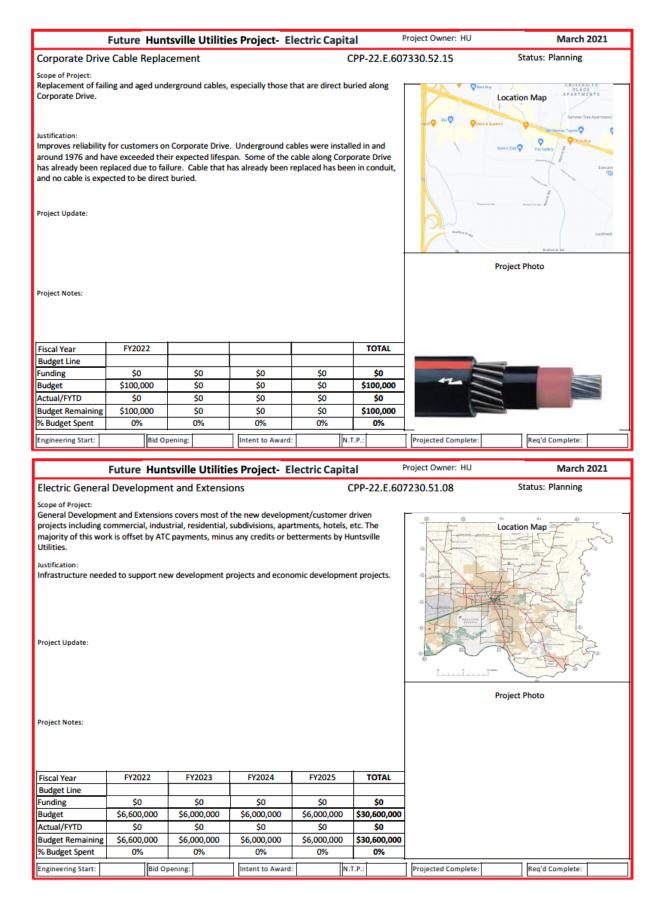
	Future Hunt	tsville Utilitie	es Project- El	lectric Capita	al	Project Owner: HU	March 2021	
Toyota Solar Ge	eneration Sub			C	CPP-22.E.60	7330.51.03 Status: Planning		
Scope of Project: Construction of a 46/12 kV substation to take delivery of Toyota's 30 MW solar power farm, in the vicinity of the Toyota Engine Plant. Includes transformers, breakers, steel, and relaying, including relaying upgrades at our Northwest and Charity Lane Delivery Points. It also includes the necessary 46 kV line work to fold the 46 kV lines into this new substation. Justification: This project will afford HU about \$1,000,000 a year in revenue for the savings in purchased power (compared to our TVA rate).							to the second se	
Project Notes:							roject Photo	
Fiscal Year	FY2021	FY2022 Carryover			TOTAL		and the second second	
Budget Line Funding	\$1,600,000	\$0	\$0	\$0	\$1,600,000	- Although		
Budget	\$1,000,000	\$800,000	\$0	\$0	\$1,000,000	HALF BREAK	Marte All	
Actual/FYTD	\$0	\$0	\$0	\$0	\$0	A MARCEN	in the internet	
Budget Remaining	\$0	\$800,000	\$0	\$0	\$0	A SANGE		
% Budget Spent	0%	0%	0%	0%	#Num!		A Charles and the second secon	
			16	1 ller	T.P.:	Projected Complete:		
Engineering Start:	Bid Op	pening:	Intent to Award:	IN.		Projected Complete:	Reg'd Complete:	
				1				
	Future Hun		11	1 11		Project Owner: HU	March 2021	
Big Cove 161 k		tsville Utiliti	es Project- El	lectric Capit		Project Owner: HU		
	V/12 kV Subst g 46/12 kV substa uipment in FY202 is located in zip 3 st 5 years we have meant to relieve i ty of supply. A 16	tsville Utilitie ation ation with a 161/: 22. Construction i 15763, a high grov a seen an 18% inc Big Cove circuits, 51/12 kV substatio	es Project- El 12 kV substation, a n FY2023 wth area, & reflect trease in the numb the relief is not er on frees up capaci	lectric Capita and adding exit of ted in the Big Cor per of billed cust nough to improv	al CPP-22.E.60 circuits (2). ve feeder omers. Even e on the	Project Owner: HU 7330.52.10	March 2021 Status: Planning	
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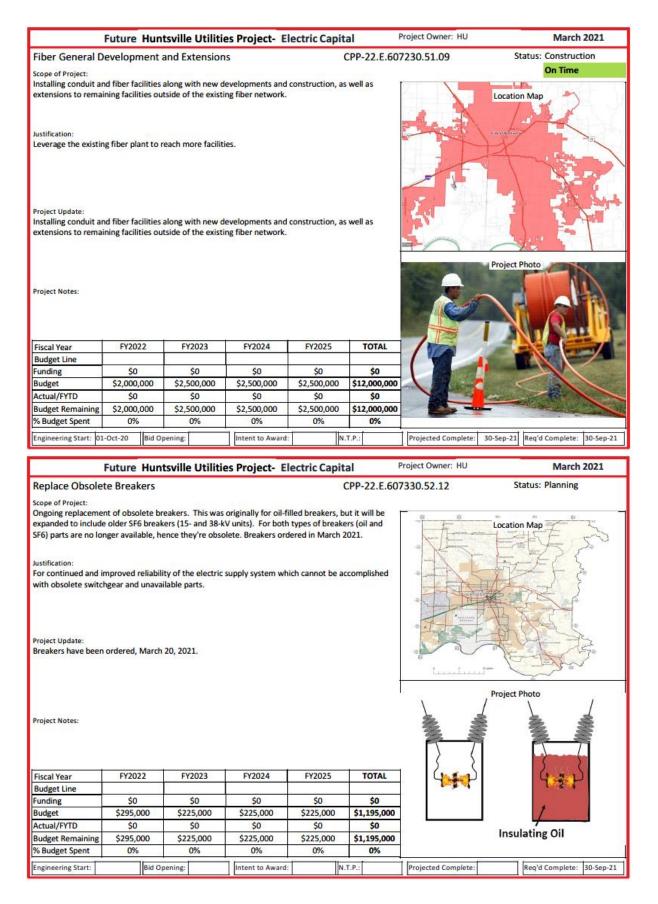


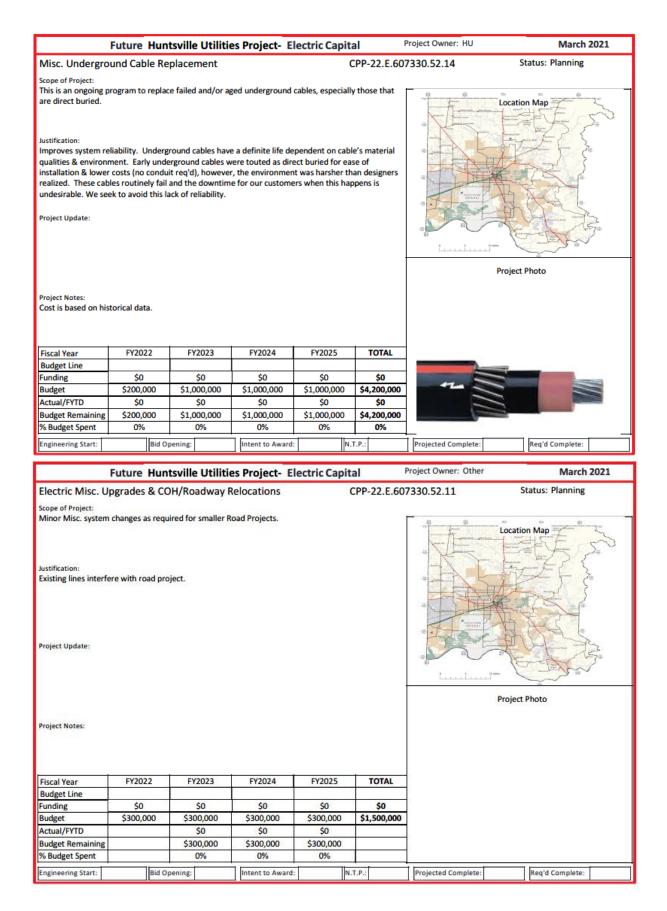


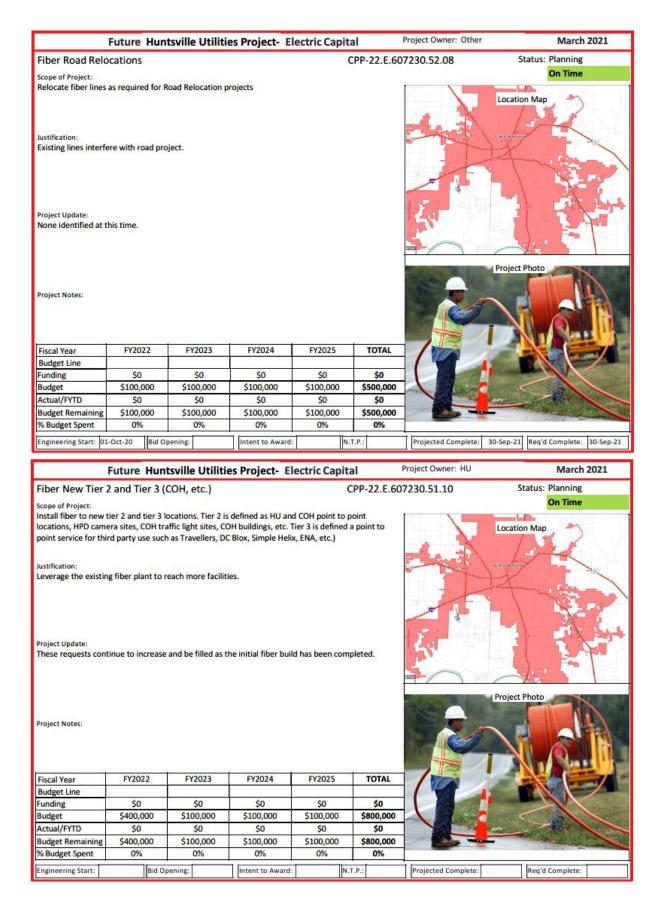
	Future Hun	tsville Utiliti	es Project- El	lectric Capit	al	Project Owner: HU	March 2021
Downtown Elec	tric Switch R	eplacement		(CPP-22.E.60	7330.52.13	Status: Planning
Scope of Project: Replacement of obs Randolf. Approxima This is a multi-year p Justification:	tely 20 switches	need to be repla	In and	Hartsville O Depot Museum O Veteram	Cocation Map		
The Underground switchgear we have in our downtown area is old. It is becoming less reliable and more dangerous. Several of them leak, and when they fail they often times fail catastrophically and blow apart.							Huntsville Onlich of The Constitution full that Q Strate Mark Haddy Makan
Project Update: FY22.							Project Photo
Project Notes:							
Fiscal Year	FY2022	FY2023	FY2024	FY2025	TOTAL	LE LEE	GTRIC
Budget Line	10	60	60	60	t 0		
Funding Budget	\$0 \$250,000	\$0 \$400,000	\$0 \$400,000	\$0 \$400,000	\$0 \$1,850,000	A BASSIE	
Actual/FYTD	\$0	\$0	\$0	\$0	\$0		
Budget Remaining	\$250,000	\$400,000	\$400,000	\$400,000	\$1,850,000	A HERE	
% Budget Spent	0%	0%	0%	0%	0%		
Engineering Start:	Bid O	pening:	Intent to Award:	N.	T.P.:	Projected Complete:	Req'd Complete: 30-Sep-21
Current&Future Huntsville Utilities Project- Electric Capital							
						Project Owner: ALDOT	March 2021
Memorial Parky						Project Owner: ALDOT 7330.52.01	Status: Engineering
	way Relocate	es (Mastin Lake y 2 miles of 46 kV	e) and 12 kV lines ald	(ong Memorial Pa	CPP-21.E.60	7330.52.01	
Memorial Parks Scope of Project: Replace and re-rout	way Relocate te approximatel te Road to Wincl	es (Mastin Lake y 2 miles of 46 kV hester Road includ	e) and 12 kV lines ald	(ong Memorial Pa	CPP-21.E.60	7330.52.01	Status: Engineering On Time
Memorial Parky Scope of Project: Replace and re-rout south of Mastin Lak	way Relocate te approximatel re Road to Wincl ere with road pro rough for appro	es (Mastin Lake y 2 miles of 46 kV hester Road includ oject. vals. The City is c	e) and 12 kV lines ak ding associated sid	ong Memorial Pa le streets.	CPP-21.E.60	7330.52.01	Status: Engineering On Time
Memorial Parky Scope of Project: Replace and re-rout south of Mastin Lak Justification: Existing lines interfe Project Update: Designed. Going th	way Relocate te approximatel ere work to Wind ere with road pro rough for appro relocations. Sta	es (Mastin Lake y 2 miles of 46 kV hester Road includ oject. vals. The City is c te has yet to relea	e) and 12 kV lines ald ding associated sid urrently acquiring use construction.	ong Memorial Pa le streets. an easement fro	CPP-21.E.60	7330.52.01	Status: Engineering On Time
Memorial Parky Scope of Project: Replace and re-rout south of Mastin Lak Justification: Existing lines interfe Project Update: Designed. Going th for a portion of the Project Notes: Project Notes: Project has been re	way Relocate te approximatel e Road to Wincl ere with road pr rough for appro relocations. Sta designed which FY2019	es (Mastin Lake y 2 miles of 46 kV hester Road includ oject. vals. The City is c te has yet to relea reduced cost from	e) and 12 kV lines ak ling associated sid urrently acquiring use construction. n \$1.2M to \$200k. FY2021	ong Memorial Pa le streets. an easement fro	CPP-21.E.60	7330.52.01	Status: Engineering On Time
Memorial Parky Scope of Project: Replace and re-rout south of Mastin Lak Justification: Existing lines interfe Project Update: Designed. Going th for a portion of the Project Notes: Project Notes: Project has been re Fiscal Year Budget Line	way Relocate te approximatel e Road to Wincl ere with road pr rough for appro relocations. Sta designed which FY2019 352-2019-6	es (Mastin Lake y 2 miles of 46 kV hester Road includ oject. vals. The City is c te has yet to relea reduced cost from FY2020 352-2020-2	e) and 12 kV lines ald ling associated sid urrently acquiring use construction. n \$1.2M to \$200k. FY2021 Carryover	ong Memorial Pa le streets. an easement fro FY2022 Carryover	m Rural King	7330.52.01	Status: Engineering On Time
Memorial Parky Scope of Project: Replace and re-rout south of Mastin Lak Justification: Existing lines interfe Project Update: Designed. Going th for a portion of the Project Notes: Project Notes: Project has been re Fiscal Year Budget Line Funding	vay Relocate te approximatel te Road to Winci ere with road pr rough for appro relocations. Sta designed which FY2019 352-2019-6 \$850,000	es (Mastin Lake y 2 miles of 46 kV hester Road includ oject. vals. The City is c te has yet to relea reduced cost from FY2020 352-2020-2 \$1,200,000	e) and 12 kV lines ald ling associated sid urrently acquiring ise construction. n \$1.2M to \$200k. FY2021 Carryover \$0	ong Memorial Pa le streets. an easement fro FY2022 Carryover \$0	m Rural King	7330.52.01	Status: Engineering On Time
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Memorial Parky Scope of Project: Replace and re-rout south of Mastin Lak Justification: Existing lines interfe Project Update: Designed. Going th for a portion of the Project Notes: Project Notes: Project has been re Fiscal Year Budget Line Funding	vay Relocate te approximatel re Road to Winci ere with road pr rough for appro relocations. Sta designed which FY2019 352-2019-6 \$850,000 \$850,000	es (Mastin Lake y 2 miles of 46 kV hester Road includ oject. vals. The City is c te has yet to relea reduced cost from FY2020 352-2020-2 \$1,200,000 \$1,200,000	e) and 12 kV lines ald ling associated sid urrently acquiring ise construction. n \$1.2M to \$200k. FY2021 Carryover \$0 \$200,000	ong Memorial Pa le streets. an easement fro FY2022 Carryover \$0 \$200,000	m Rural King	7330.52.01	Status: Engineering On Time











Debt and Debt Service

Capital spending to maintain and expand major infrastructure is an integral part of the budget cycle each year. The <u>Debt Policy</u> establishes criteria that will protect the utilities' financial integrity while providing a funding mechanism to meet capital needs. Huntsville Utilities' approach towards debt is to borrow only for capital improvements that cannot be funded on a pay-as-you-go basis. No long-term debt will be issued to finance current operations. All debt issued for Huntsville Utilities will be issued in the name of the City of Huntsville and debt issuance for Huntsville Utilities must be approved by the appropriate Board and Huntsville City Council.

Debt financing is primarily provided by revenue bonds, local borrowings, or state revolving loans. Revenue bonds are not subject to voter or customer approval nor are they subject to the City of Huntsville's statutory debt limit but there are debt covenants in place.

Bond Ratings	Moody's	Standard & Poor's
Water	Aa1	AAA
Gas	No Rating	No Rating
Electric	Aa1	AA-

To the left are the current bond ratings. Moody's and S&P both issued rating statements in July 2021 that left the ratings unchanged. Huntsville Utilities has no outstanding gas bonds so there is no rating.

Debt limitations are also imposed by policy for each utility. Debt service payments can be no more than 30% of total operating revenue for Water or operating margin for Electric and Gas. For all three services, the ratio of operating revenue to operating expenses minus depreciation plus debt service must be at least 110%.

Debt Limitations Compliance

	<u>Water</u>	Gas	<u>Electric</u>
Operating Revenue (FY20 Audited)	\$ 46,507,000	\$ 47,592,000	\$ 510,735,000
Operating Margin (FY20 Audited)	\$ 46,507,000	\$ 28,654,000	\$ 117,947,000
30% of Margin	\$ 13,952,100	\$ 8,596,200	\$ 35,384,100
FY22 Debt Service	\$ 9,922,766	\$ 1,563,881	\$ 6,590,850
Is debt service Less than 30% of margin?	Yes	Yes	Yes
Operating Revenue (FY20 Audited)	\$ 46,507,000	\$ 47,592,000	\$ 510,735,000
Operating Expenses - Depreciation (FY20 Audited)	\$ 25,125,000	\$ 34,024,000	\$ 449,025,000
FY22 Debt Service	\$ 9,922,766	\$ 1,563,881	\$ 6,590,850
Operating Expense + Debt Service	\$ 35,047,766	\$ 35,587,881	\$ 455,615,850
Ratio of Sales to Operating Expense + Debt Service	133%	134%	112%
Is the ratio greater than 110%	Yes	Yes	Yes

Huntsville Utilities' projected debt as of September 30, 2021 is \$178,324,734 consisting of \$152,000,000 in revenue bonds, \$10,720,000 in Alabama state revolving fund loans and \$15,604,374 of other debt. The projected debt service for fiscal year 2021 is \$17,385,399. A breakdown of debt by utility service is shown below:

Transaction	Water	Gas	Electric
Revenue Bonds	\$84,045,000	-	\$71,835,000
Private Placements	\$8,964,000	\$6,640,734	-
AL State Revolving Fund Loans	\$10,720,000	-	-
Projected FY21 Debt Service	\$9,229,918	\$1,563,881	\$6,591,600
Projected FY22 Debt Service	\$9,922,766	\$1,563,881	\$6,590,850

Financial ratios are used to measure and assist in recommending proper debt levels. Debt to equity ratios are calculated and compared to an acceptable range between 30%-40% of total equity. A capital spending ratio is also used to measure the amount of capital spending compared to the amount of depreciation. The goal is for capital spending to be in a range between 100% and 120% of depreciation. A third ratio, degree of asset depreciation, is also used to measure the useful lives of infrastructure assets that remain. The goal is to maintain a percentage of 50% of useful lives remaining.

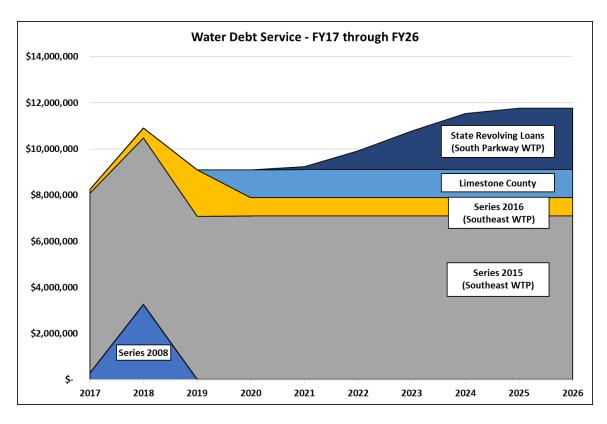
The Water system currently has the highest debt levels due to construction of the Southeast water treatment plant, the purchase of additional service area from the Limestone County Water Authority, and rehabilitation of the South Parkway water treatment plant. The amount of outstanding debt for this utility is \$103,729,000 with annual debt service of \$9,922,766. Budgeted debt service is approximately 20.9% of budgeted sales revenue for FY22.

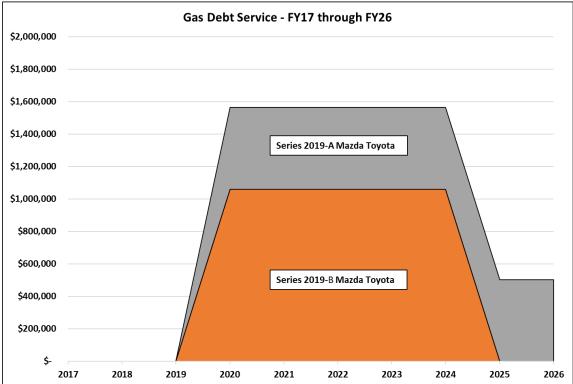
The Gas system has outstanding debt of \$6,640,734 with annual debt service of \$1,563,881 or 5.2% of FY22 gross profit margin. This debt, which includes both a taxable and non-taxable portion, is to fund infrastructure improvements in Limestone County that are needed to serve Mazda Toyota Manufacturing and the surrounding area.

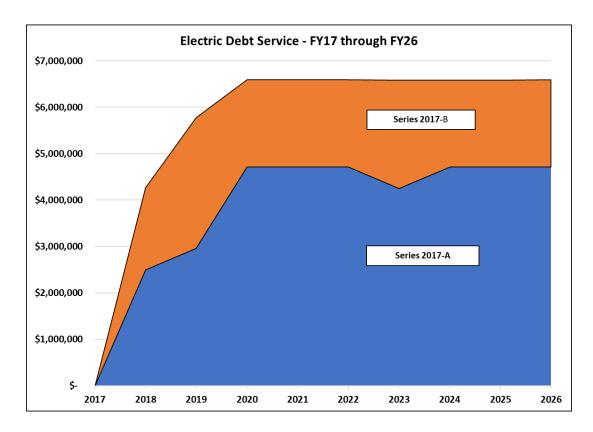
The Electric system has outstanding debt of \$71,835,000 with annual debt service of \$6,590,850 representing 6.0% of FY22 gross profit margin. This debt is used primarily to fund distribution infrastructure such as AMI deployment and substation builds.

Amortization schedules for current debt are provided in the footnotes to the audited financial statements. Links to the financial statements for the last three years are provided on the last page of this document. Note 4 – Long Term Debt begins on page 32 of the <u>2020 Huntsville Utilities Audited Financial Statements</u>.

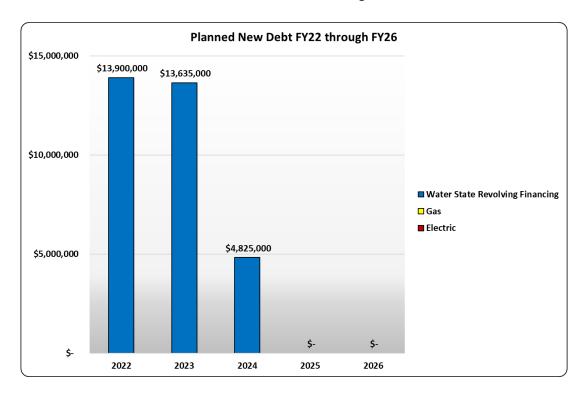
The current and projected debt service is expected to peak in fiscal year 2024 at \$19.7 million. The charts on the following pages show debt service payments for the past five years and projections for the next five years for each utility service.







Huntsville Utilities expects to issue approximately \$32.4 million in additional debt over the next five years to fund the capital improvement plan. As shown below, all the expected new debt will be for the water system and will be issued in the form of Alabama state revolving fund loans.



Functional Area Budgets

The following pages present summary budget information for Huntsville Utilities by business function. Each functional area contains multiple cost centers.

Functional Areas	Cost Centers Included
Administration	CEO, Legal, EEO Diversity and Inclusion, Process Excellence
Customer Care	SVP Customer Care, Customer Care Director, Applications, Billing, Collections, Commercial and Industrial, Key Accounts, Community Relations/Public Relations, Contact Center, Energy Services, Field Services, Meter Reading, Payment Processing, Customer Support
Engineering	Engineering Management, Engineering Planning, Engineering Services, GIS and Mapping, Facility Mapping, Facility Locating
Finance	CFO, Budget and Rates, Financial Services, Stores and Warehouse, Purchasing, Fleet Management
Employee Engagement	VP Employee Engagement, Human Resources, Safety and Security, Facilities
Information Technology	CIO, Management Information Systems, Technical Services
Water Operations	Water Management, Meter Shop, New Services, Maintenance, Large Construction, Small Construction, Valve/Fire Hydrant, Pump Station Maintenance, Water Quality, Water Treatment Plants, IGSA
Gas Operations	Gas Management, Meter Shop, New Services, Maintenance, Corrosion, Heavy Construction, Boring, Landscaping, IGSA
Electric Operations	VP Operations, Meter Shop, Operations Center, Overhead Distribution, Underground Distribution, Substation, SCADA Operations, Fiber Operations, IGSA

As mentioned previously, all cost centers, except for those specific to one utility service, will have costs that are allocated between water, gas and electric. Financial Services updates these percentages annually in October. The percentages used for allocating costs in preparation of this budget are shown below.

Allocation Area	Water	Gas	Electric
Fleet	19.00%	23.00%	58.00%
Stores and Purchasing	12.00%	7.00%	81.00%
Facilities	1.00%	26.00%	73.00%
Administrative and Finance	29.00%	23.00%	48.00%
Safety	28.00%	22.00%	50.00%
Customer Care	29.00%	16.00%	55.00%
Engineering	29.00%	23.00%	48.00%
Dispatch	11.00%	4.00%	85.00%
Technical Services	28.00%	20.00%	52.00%
Mapping	25.00%	20.00%	55.00%
Meter Reading	81.00%	19.00%	0.00%
Landscaping	32.00%	60.00%	8.00%
Water Operations	100.00%	0.00%	0.00%
Gas Operations	0.00%	100.00%	0.00%
Electric and Fiber Operations	0.00%	0.00%	100.00%

Administration

Wes Kelley, CEO/President

Warne Heath, General Counsel

Organizational Function

The **CEO/President** has the overall management responsibility for operation of the water, gas, and electric utility systems. This includes ensuring adequate reliable service, proper collection and disbursement of revenues, effective system maintenance and improvements and the appointment and direction of personnel, all subject to the general policies and budgets approved by the Boards. The Executive Assistant works closely with the CEO/President handling any administrative duties related to the management of the organization and support for the Boards.

The **Legal** group works to prevent and manage any legal issues that arise during operation of the utilities. General Counsel and the Legal Assistant serve a critical role in drafting or reviewing contracts, policies and other official documents. The group coordinates with outside legal representation for litigation or other specialized services. General Counsel works closely with Human Resources, HU management, and the CEO/President by offering guidance in legal matters to ensure compliance with any relevant laws or regulatory requirements.

The **Equal Employment Opportunity / Diversity and Inclusion** office ensures HU operates in a nondiscriminatory manner and promotes diversity and inclusion throughout the organization. This section holds several training meetings for employees educating them on their rights and how to report problems or concerns. The EEO/DI group is active in employment investigations and all employment interviews.

Process Excellence recommends proper controls, governance, and risk management to protect our employees, processes, records, and assets. Beyond after-the-fact reviews, this group also promotes performance improvements that add value to utility operations and minimize risk in all aspects of business.

Departmental Overview

Performance Indicators	Prior Year	Current	Goal	Strategic Focus
Employees reported as "promoters" in annual workplace survey	71%	80%	60%	Workplace Performance
Recent customers "very satisfied" with the ease of doing business with HU	93.7%	94%	90%	Customer Satisfaction
Community "very satisfied" with the ease of doing business with HU	85%	N/A	80%	Customer Satisfaction
Ensure strong Electric average system availability and average customer outage duration	99.9% 60.7 min.	99.9% 50 min.	99.9% < 60 min.	System Reliability
Ensure strong Gas average system availability and average customer outage duration	100% 10.0 min.	100% 5.6 min.	99.9% < 60 min.	System Reliability
Ensure strong Water average system availability and average customer outage duration	100% 5.5 min.	100% 7.3 min.	99.9% < 60 min.	System Reliability
Provide competitive Electric, Gas, and Water rates	15% 50% 13%	15% 50% 13%	< 25%	Customer Satisfaction
Maintain reasonable utility bills compared to Madison County median household incomes	4.9%	4.9%	< 5%	Customer Satisfaction
Participate in industry award programs	APPA RP3- Diamond Level SOAR-Silver AWWA/AWPC	APPA RP3- Diamond APGA Soar- Silver TNCPE/ALPEx Commitment	APPA-RP3 APGA-SOAR AWWA/AWPC Best	Organizational Excellence

Goals for FY21 Budget Year	Status	Strategic Focus	Timeframe
Advance incorporation under PA 175	Complete	Organizational Excellence	June 2021
Implement a contract document system	In progress	Workplace Performance	Dec. 2021
Implement investigative software	In progress	Workplace Performance	Sept. 2022
Develop electronic signature solutions	Complete	Workplace Performance	Dec. 2021
Develop effective handoffs between HR and EEO	In progress	Workplace Performance	Dec. 2021
Improve pole administration processes	In progress	Organizational Excellence	Sept. 2022

Goals for FY21 Budget Year	Status	Strategic Focus	Timeframe
Establish a data governance committee	Complete	Organizational Excellence	June 2021
Implement consistent documentation retention and destruction processes	Complete	Organizational Excellence	Dec. 2021

Goals for FY22 Budget Year	Strategic Focus	Timeframe
Update HU strategic plan and provide alignment with goals	Workforce Performance	Mar. 2022
Develop distributed energy resource opportunities	System Reliability	Sept. 2022
Review contracting and outsourcing solutions	Financial Stability	Sept. 2022
Research community support funding opportunities	Customer Satisfaction	Mar. 2022
Coordinate economic development engagements	System Reliability	Mar. 2022
Investigate water territory options	System Reliability	Sept. 2022
Implement improved contract management system	Financial Stability	Mar. 2022
Update ordinances related to utility services	Customer Satisfaction	Sept. 2022
Implement an improved process for handling easements and deeds	Workplace Performance	Sept. 2022
Coordinate the potential transfer of street light assets for the City of Madison		
Implement vendor diversity tracking and outreach	Organizational Excellence	Sept. 2022
Establish regular ethics and other legal training	Organizational Excellence	Sept. 2022

Departmental Budget Summary

	FY21 Budget	FY22 Budget
Water Operating Expenses	\$631,701	\$811,009
Gas Operating Expenses	\$584,635	\$644,332
Electric Operating Expenses	\$1,188,068	\$1,357,047
Total Operating Expenses	\$2,404,404	\$2,812,388
Electric Capital Expenses	\$40,000	\$75,000
Grand Total	\$2,444,404	\$2,887,388

Customer Care

John Olshefski, Senior Vice President Customer Care

Organizational Function

The **Customer Care Department** is comprised of Customer Operations, Customer Services, Key Accounts, Community Relations, and Public Relations. The department's goal is to deliver an excellent customer experience and provide accurate information. Customer Care provides services with the focus on the customers' needs to transact business with Huntsville Utilities easily and conveniently.

Customer Operations:

Field Services representatives utilize Bobcat computers to handle service tickets issued by Applications, Collections, Billing, and Contact Center. They are available 8 hours daily for field service with one Field Services Representative on call 24 hours per day. Field Services Representatives worked on the Advanced Metering Infrastructure (AMI) Project by installing AMI meters at apartment complexes in addition to completing inspections on AMI meters. They assist with field audits to investigate theft of services.

Meter Reading oversees a third-party vendor that reads approximately 23,679 electric, 137,971 water (includes New Hope and Madison County meters) and 58,544 gas meters monthly. For billing purposes, our service area is divided into 20 portions with each portion containing 30 MRUs (routes). This allows our contract meter readers to complete the full read cycle monthly. The number of electric meters read decreased due to AMI deployment (approximately 175,528 AMI meters installed). Customers contact this office to obtain their meter reading date to allow meter readers accessibility to the meters.

Billing serves as the focal point from which all customer utility billing originates. Billing processes adjustments, investigates inquiries, and is responsible for quality control of a customer's bill. A third-party vendor handles the bill print and mailing process for Huntsville Utilities. Bills are rendered the day after meter readings are received. Additionally, Huntsville Utilities serves as the billing agent for the City of Huntsville, Madison County, and New Hope.

Payment Processing is responsible for processing all customer utility payments and returned items. Payment Processing Representatives (PPRs) rotate between the Downtown Office, Pulaski Pike, and the Mail Room. They answer general inquiries, assist customers with using the payment kiosks. They also promote Project Share, Roundup, and various payment options. In addition, they work with other departments to resolve customer payment issues. Eight self-service payment kiosks are available to customers, four are available 24/7. Self-service payment kiosks accept cash, check, debit cards, and most major credit cards.

Collections processes funds received from utility assistance agencies to assist customers. Unauthorized usage is handled in this area with the assistance of Field Services Representatives. This group contacts customers to collect past due balances, submit claims to the Court, and performs the necessary steps in bankruptcy cases to recover money owed to Huntsville Utilities, e.g., bad debt, unauthorized usage, and damage work orders. Huntsville Utilities collection activities are approved by a Federal Court Order and include the customer's right to an Account Review Process. Collections utilizes a third-party vendor to issue overdue final bill letters.

Customer Services:

Residential Applications processes applications for utility services and assists with walk-in customer account inquiries. On average, Applications handles 1,900 customer account inquiries and 1,500 service applications monthly. Customers can apply online to Start, Stop, or Transfer residential service. For new residential customers, the online application process utilizes a consumer reporting agency to perform ID verification and to quote security deposits based on the customer's credit score. On average, 1,460 online applications are processed monthly.

Contact Center handles the majority of calls to Huntsville Utilities. On average, 28,000 calls are handled monthly. All calls are recorded for quality assurance and training purposes. Additional channels of customer communications include CHAT (online portal) and email. Self-service channels are available 24/7 via Huntsville Utilities Interactive Voice Response system (IVR). Options available when using the IVR include debit, credit card payments, bank drafts, general bill inquiries (account balance and due dates), service status, office hours, and payment locations. Contact Center offers extended hours for customers to transact business at their convenience, Monday-Friday 7:00 a.m. – 6:00 p.m.

Commercial and Industrial (C&I) handles all inquiries from non-residential customers regarding security deposit requirements, application procedures for different business entities, contracts for utility services, and legal documents required to establish an account. Channels of communication include in-person, fax, mail, telephone, online, and email. A Senior C&I Specialist coordinates all new construction requests for both C&I customers and Apartments. Activities include, but are not limited to, new residential apartment construction, existing service, security deposits, services orders, billing, and general account inquiries.

Customer Support gathers information, analyzes data, solves problems related to all Customer Care Departments, and makes recommendations to management regarding improvements in the overall customer experience. A Customer Care Training Specialist is responsible to create and maintain job manuals, job aides, department procedures for various jobs within Customer Care, design training, and conduct training for new hires and existing employees. A Quality Assurance Specialist provides quality oversight, measures, and evaluates the performance of employees who come in direct contact with customers. This Specialist monitors all customer communication channels to assess employee's demeanor, technical accuracy, customer experience, and compliance to company policies and procedures.

Key Accounts:

Key Accounts cultivates and maintains vital relationships with Huntsville Utilities' most influential and impactful customers. Utilizing business connections with the Tennessee Valley Authority (TVA), Key Accounts has the capability to transform the customer's experience from a one-stop shop to a more customized experience. Regular communication and site visits enable customer education regarding TVA incentives and programs. Key Accounts is knowledgeable about TVA's Comprehensive Services Program (a complimentary program for Huntsville Utilities customers); and has enrolled many businesses to take advantage of this service. Key Accounts specializes in multi-level project management within all facets of Huntsville Utilities. This group focuses on and values being proactive to the needs of the customer. Key Account Representatives are active in dealings with the Chamber of Commerce and play an integral role in providing sample billing information to potential commercial & industrial customers. This group aims to provide an excellent customer service experience for all.

Community & Public Relations:

Community and Public Relations is comprised of Communications, Public Relations, and Energy Services; this group helps with image branding for Huntsville Utilities through public communications and energy programs.

Communications/Public Relations representatives regularly attends an array of meetings on behalf of Huntsville Utilities, including Huntsville City Council, Madison County Commission, Huntsville Planning Commission, Energy Huntsville, Huntsville/Madison County Chamber of Commerce, North Alabama African American Chamber of Commerce, APPA, APGA, AWWA, TVPPA, Electric Cities of Alabama, AL/MS Section of AWWA, NAPRCA, etc. This area publishes the annual report and maintains Huntsville Utilities' presence in social media, the community, legislative, and governmental affairs. The group has developed and is deploying a new logo brand, and is working with MIS, Purchasing, and Customer Care to revamp Huntsville Utilities' website.

Energy Services administers the New Homes Program, which provides State of Alabama Energy Code certification for new construction. Other programs include the Home Efficiency Survey Program, High Bill Inspections, Customer Renewable Programs, and TVA EnergyRight Residential Services (formerly eScore). It also administers low-income programs such as Uplift and the Project Share Improvement Program. The team is also responsible for presenting Education Days, which is an energy education program. They host an average of 2,640 individuals comprised of students, chaperones, and educators. These individuals come from different school districts, private schools, and home-schooled students in the Huntsville and Madison County areas.

Departmental Overview

Performance Indicators	Prior Year	Current	Goal	Strategic Focus
Recent customers satisfaction level = "very satisfied"	95.0%	97.0%	90%	Customer Satisfaction
Calls answered by Contact Center within 60 seconds	97.1%	65.2%	≥ 85%	Customer Satisfaction
Calls answered by C&I within 60 seconds	89.1%	37.9%	≥ 80%	Customer Satisfaction
Completion of set orders on scheduled date	100%	100%	100%	Customer Satisfaction
Completion of cut orders within 3 days of scheduled date	79.4%	93.2%	70%	Customer Satisfaction
Bills requiring correction-misread meter	0.9%	1.4%	< 2%	Customer Satisfaction
Bills are mailed the business day following the meter reading	81.0%	91.9%	> 85%	Customer Satisfaction
Payments posted properly	100%	100%	≥ 98%	Customer Satisfaction
Increase kiosk payments	15.2%	11.9%	> 10%	Organizational Excellence
Maintain electronic payments	75.7%	79.2%	> 50%	Organizational Excellence
Increase customer receiving e-bill	9.3%	20.2%	> 20%	Organizational Excellence
Contact Center call hold time < 3 min.	0.6%	15.43%	≤ 10%	Organizational Excellence
C&I call hold time < 3 minutes	5.4%	47.2%	≤ 10%	Organizational Excellence

Goals for FY21 Budget Year	Status	Strategic Focus	Timeframe
Review and update customer service policies	In Progress	Customer Satisfaction	Sept. 2021
Redesign Website	In Progress	Customer Satisfaction	Oct. 2021
Develop updated customer material	Completed	Customer Satisfaction	July 2021
Review customer service fees	Completed	Financial Stability	June 2021
Complete integration of AMI into the daily workflow	In progress	Workplace Performance	Ongoing
Produce regular Key Account & Legislative/Regulatory activities	Completed	Organizational Excellence	July 2021
Define business and marketing plan for Energy Services	Completed	Financial Stability	Jan. 2021

Goals for FY22 Budget Year	Strategic Focus	Timeframe
Define post-AMI (Electric & Gas) deployment work requirements	Workforce Performance	Sept. 2022
Develop alternative-fuel vehicle strategy (EV, CNG, etc.)	System Reliability	Mar. 2022
Coordinate C&I interactions and process flows	Customer Satisfaction	Mar. 2022
Investigate customer combined heat and power (CHP) opportunities	Customer Satisfaction	Sept. 2022
Expand chat and other digital customer communication tools	Customer Satisfaction	Mar. 2022
Identify infrastructure grant opportunities	Financial Stability	Sept. 2022

Departmental Budget Summary

	FY21 Budget	FY22 Budget
Water Operating Expenses	\$4,246,688	\$6,614,875
Gas Operating Expenses	\$2,552,447	\$3,383,875
Electric Operating Expenses	\$12,085,848	\$9,891,780
Total Operating Expenses	\$18,884,983	\$19,890,530
Electric Capital Expenses	\$155,077	\$35,000
Grand Total	\$19,040,060	\$19,925,530

Engineering

Stacy Cantrell, Vice President Engineering

Organizational Function

The **Engineering** department is responsible for handling the daily interaction with customers regarding new construction, planning, engineering, and service reliability projects. Additionally, incorporated into the Engineering department are the GIS, Mapping, and Locating sections. Engineering coordinates with Huntsville Utilities operations departments regarding work order schedules on short- and long-term projects.

It is the **Vice President of Engineering's** responsibility to represent, manage, and direct the operation of all engineering functions, and to prepare the annual budget for large capital projects and new construction projects related to customer growth. It is also the responsibility of the VP of Engineering to improve daily processes for efficiency, while documenting solid policies and procedures.

Engineering Planning is responsible for general system planning, engineering and design of large capital projects. Large capital projects include electrical substations, water plants, water booster stations, water tanks, natural gas gate stations, and associated transmission and distribution infrastructure. These projects are typically individual budget line items. This group runs modelling software to determine where system improvement projects are most needed and to determine the impact of projected growth. The Engineering Planning group works closely with Operations to stay connected to current issues and ensure efforts on both sides are coordinated. This group also handles field inspection of contractor work and project coordination.

Engineering Services is responsible for the engineering and design of electric distribution systems and fiber optics routing for new development, water distribution systems, and natural gas distribution systems, as well as maintenance, upgrade, and relocation projects. This group also handles field inspection or facilities installed by developers. Engineering Services must work closely with operations to ensure projects are completed to meet customer timelines. Engineering Services and Engineering Planning also work closely on system planning and on projects that overlap both sections.

Geographic Information (GIS) and Mapping Services consists of three sections: GIS, Facilities Mapping, and Facilities Locating. The GIS section is responsible for administering mapping software system(s), managing the database integrity, and handling any complex database queries. This group also maintains the base maps and addressing, plats, facilitates the aerial photography collection each year, and fits the imagery to our base maps.

Facility Mapping and Locating consists of a Facility Mapping section and a Facility Locating section. The Facility Mapping section is responsible for maintaining and updating all facility maps, posting completed work orders to the map, and ensuring accuracy and connectivity. This group also has the responsibility of handling all pole attachment preparations and pole attachment agreements. The Facility Locating section handles all requests for facility locating due to excavation projects and is a member of the Alabama One Call per the Public Service Commission mandate. This group also manages a contractor that works the locate tickets in a specified part of the service territory.

Departmental Overview

Performance Indicators	Prior Year	Current	Goal	Strategic Focus
Maintain Compliance with state and federal utility regulations	100%	100%	100%	Workplace Performance
Projects completed under or within +15% of budget estimate	Water: 96% Gas: 92% Electric: 92%	Projects on Target: Water: 21 of 21 Gas: 12 of 12 Electric: 20 of 203 Through April 2021	80%	Customer Satisfaction
Projects completed within target fiscal year	Water: 87% Gas: 83% Electric: 69%	Projects on Target: Water: 15 of 17 Gas: 8 of 8 Electric: 16 of 17 Through April 2021	80%	System Reliability
Report estimated to actual costs for work orders	Water 62/Gas 65/Electric 61	Water 75/Gas 35/ Electric 33 Through May 2021	Water 40/Gas 20/Electric 60	Financial Stability
Electric AMI deployment	61,937 meters deployed (goal = 60,000)	177,031 completed as of 06/01/2021; expect substantial completion 07/31/2021.	Substantial completion of electric meters in FY21	Organizational Excellence

Goals for FY21 Budget Year	Status	Strategic Focus	Timeframe
Update ATC fees	In progress	Financial Stability	Jan. 2022
Review customer requirements and specifications	In progress and on going	Customer Satisfaction	July 2021
Define transparent and trackable construction processes	In progress	Organizational Excellence	July 2021
Improve pole administration processes	Complete	Organizational Excellence	Mar. 2021
Develop a plan for incremental fiber network expansion	Complete	Organizational Excellence	Mar. 2021
Support potential LED streetlight changes	Complete	Organizational Excellence	Mar. 2021
Ensure GIS data integrity	In progress and on going	System Reliability	July 2021
Identify single points of failure in work processes	In progress	Organizational Excellence	Sept. 2021

Goals for FY22 Budget Year	Strategic Focus	Timeframe
Launch developer project portal tracking system	Customer Satisfaction	Sept. 2022
Develop long-term water and electric infrastructure studies	System Reliability	Sept. 2022
Evaluate distributed energy resources and grid modernization training and resource needs	System Reliability	Sept. 2022
Validated pole transfer and administration processes	Workforce Performance	Mar. 2022
Evaluate Madison fiber expansion	System Reliability	Mar. 2022
Develop processes for fiber construction prints and work orders	Workforce Performance	Mar. 2022

Departmental Budget Summary

	FY21 Budget	FY22 Budget
Water Operating Expenses	\$2,710,111	\$2,804,739
Gas Operating Expenses	\$1,492,863	\$2,057,448
Electric Operating Expenses	\$6,197,554	\$7,261,089
Total Operating Expenses	\$10,400,528	\$12,123,276
Water Capital Expenses	\$30,045,265	\$34,058,000
Gas Capital Expenses	\$14,840,000	\$13,155,000
Electric Capital Expenses	\$31,119,959	\$28,403,068
Total Capital Expenses	\$76,005,224	\$75,616,068
Grand Total	\$86,405,752	\$87,739,344

Finance

Ted Phillips, Chief Financial Officer

Organizational Function

The **Finance** functional area plans, organizes and directs the overall financial management of the organization. The department provides strategic, innovative, and proactive financial direction to the CEO/President, Boards and management team regarding financial planning and analysis, natural gas supply, financial reporting, accounting, investments, debt management, fleet management, insurance and risk management, and supply chain.

It is the responsibility of the office of the **Chief Financial Officer** to administer and direct personnel for financial planning and analysis, financial reporting, accounting, treasury management, debt management, and ensuring access to financial markets.

Budget and Rates section is responsible for the long-term rate modeling and financial forecasting which include long-term financial plans, capital project funding plans, rates and cost of service studies, and budget preparation. This section monitors the organization's spending and assists the organization's leadership in meeting goals and objectives. The Budget and Rates section is also responsible for the natural gas purchasing and supply function.

Financial Services section prepares monthly and annual reports, which reflects each unit's financial position for our stakeholders. Financial Services conducts financial analysis of operations and provide appropriate guidance to management and our Boards. The group processes over 1,600 accounts payable invoices in a month and handles non-utility accounts receivable, plant accounting, and all the financial reporting as required by the state of Alabama or TVA.

Stores and Warehouse section is responsible for maintaining inventory and providing material handling support for all the operations departments. Stores provides on-call services for operations for after-hours emergency repair work. The group is also responsible for maintaining compliance with EPA regulations regarding PCB's (CFR 761). Stores continues to monitor ADEM's Universal Waste Standards for the proper storage and disposal of mercury lamps, batteries, lead in computer monitors and the disposal of electronic equipment.

Purchasing section is responsible for the bidding and procurement of labor, services, work, materials, equipment, supplies and construction in accordance with applicable State laws and Huntsville Utilities' Purchasing Policies and Procedures. The Purchasing section manages and administers all contracts and agreements for the company. The Purchasing section's objective is to reduce the cost of doing business and directly improve the quality and timeliness of services rendered. The procurement process is a service function, supporting programs and departments through the acquisition of goods and services, including the construction of public works.

The **Fleet Management** section make repairs to all of Huntsville Utilities' fleet vehicles, equipment, trailers, and other motorized devices. Fleet Management diagnoses complex vehicle and equipment malfunctions, ensures appropriate repairs are made at scheduled times and ensures safety devices are operational.

Departmental Overview

Performance Indicators	Prior Year	Current	Goal	Strategic Focus
Provide Competitive Rates Among Regional Peers	Electric 15% Water 13% Gas 50%	Electric 15% Water 13% Gas 50%	≤ 25% Electric ≤ 25% Water ≤50% Gas	Workplace Performance
Maintain reasonable utility bills compared to Madison County median household incomes	4.9%	4.9%	< 5%	Customer Satisfaction
Achieve Electric Target Margins	16.3%	23%	> 17%	System Reliability
Achieve Gas Target Margins	50.1%	53%	> 50%	Financial Stability
Achieve Water Target Margins	\$43.9M	\$31.8M	> \$45.5M	Organizational Excellence
Maintain Electric Cash Reserve	\$63.5M	\$45.8M	> \$40.3M	Financial Stability
Maintain Gas Cash Reserve	\$21.9M	\$29.4M	> \$13.3M	Financial Stability
Maintain Water Cash Reserve	\$49.9M	\$46.7M	> \$31.2M	Financial Stability
Grow Electric and Water Systems	Electric 2.2% Water 2.9%	Electric 2.7% Water 1.8%	Increase customers by > 1.5%	System Reliability
Grow Gas System	Gas 2.5%	Gas 2.4%	Increase customers by ≥ 3%	System Reliability
Weighted Avg Cost of Gas	\$2.48	\$2.50	<\$3.50	Financial Stability
Gas Pipeline Capacity	50.8%	13.0%	5% over Peak Demand	System Reliability
Gas Storage	1,224,028	1,357,577	>700,000 Dth	System Reliability
Report Estimate to Actual Cost for Capital Infrastructure Projects	100% of Projects	100% of Projects	100% of Projects	Financial Stability

Goals for FY21 Budget Year	Status	Strategic Focus	Timeframe
Improve ancillary billing process	Postponed	Workforce Performance	Sept. 2022
Define fiber lease rates	Complete	Financial Stability	Mar. 2021
Expedite vehicle purchases	Complete	Financial Stability	Nov. 2020
Review fleet maintenance and replacement	Postponed	Workforce Performance	Sept. 2022
Update inventory levels	Ongoing	Workforce Performance	Sept. 2021
Develop budget and accounts for Redstone IGSA	Complete	Financial Stability	June 2021
Identify single points of failure in work processes	Complete	Organizational Excellence	Jan. 2021

Goals for FY22 Budget Year	Strategic Focus	Timeframe
Migrate legacy fiber agreements	Organizational Excellence	Mar. 2022
Improve ad-hoc/ancillary billing and integrate into SAP	Financial Stability	Sept. 2022
Review deposit amounts and policy language	Financial Stability	Sept. 2022
Adjust processes known for single points of failure	Workforce Performance	Mar. 2022
Evaluate centralized management of specialized equipment	Workforce Performance	Sept. 2022
Define and document gas purchasing processes	Organizational Excellence	Mar. 2022

Departmental Budget Summary

	FY21 Budget	FY22 Budget
Water Operating Expenses	\$16,172,357	\$17,431,501
Gas Operating Expenses	\$9,256,501	\$9,157,498
Electric Operating Expenses	\$33,163,180	\$34,245,885
Total Operating Expenses	\$58,592,038	\$60,834,884
Electric Capital Expenses	\$135,877	\$173,000
Grand Total	\$58,727,915	\$61,007,884

Employee Engagement

Harry Hobbs, Vice President Employee Engagement

Organizational Function

It is the responsibility of the Vice President Employee Engagement (VPEE) to facilitate an effective human resources program, safety and security program, and facilities preventive maintenance program. The VPEE must establish and maintain a proactive working relationship with other departments, employees and the public. Huntsville Utilities is a public utility company and does not have an assigned union officer to represent employees to upper management. The VPEE is responsible to be a bridge and communication conduit to carry the message and concerns from the lowest level employee to the CEO/President's office. It is incumbent upon the VPEE to be an advocate for all employees.

The job of the Vice President of Employee Engagement is to display transformational leadership, positive characteristics and the ability to be present, focused, and energized at all times. The daily mission is to communicate to employees in a way that will keep them engaged, because engaged people go above and beyond expectations with a sense of purpose that is bigger than themselves. The purpose of engagement is to build a foundation that allows employees to feel an important part of the organization they work for and, in many cases, spend many years of their lives supporting. The result of positive engagement is employee buy-in during the good and bad times experienced as individuals, as a company and even now as a nation.

Human Resources (HR) is responsible for balancing the organization's people and processes to best achieve the goals and strategies of the organization, as well as those of employees. Essentially the HR group is responsible for five critical functions: payroll, recruitment, training and professional development, benefits and compensation, and employee relations. Some of the specific responsibilities of the group include administration of the performance appraisal program, fair compensation, benefits, training, succession planning, pre-employment and background check programs, coordination and execution of disciplinary action, providing consultation and assistance to all employees to ensure understanding of equal opportunity, FMLA, ADA and FLSA laws, as well as other applicable human resources management rules, regulations, and policies.

Safety and Security is responsible for developing, organizing, and enforcing safety programs. The safety team assesses, develops and implements safety policies and procedures to keep employees safe from any hazards they may be exposed to in their work environments. They develop strong safety procedures and manuals, conduct inspections, and accident investigations. The team manages all workers compensation injuries along with vehicle claims. They provide training to all employees on the many aspects of utility work functions and threats. They also secure all HU facilities, assets, and employees through badge accessed entry, video surveillance, and security monitors. Safety also administers all random drug and alcohol screening on a monthly basis. They conduct safety audits and engage employees in safety committees to provide opportunities for injury prevention. Huntsville Utilities has a wide range of prevention programs implemented to help our employees and our company work safe.

Facilities performs tasks associated with improvements, renovations, preventive maintenance, janitorial, and refuse services. They are responsible for repairs at multiple sites, including commercial buildings, fiber optic transmission buildings, natural gas gate station buildings, and electric substations buildings. Additionally, the Facilities group is primarily responsible for the cleaning and upkeep of all buildings to ensure the surrounding environment is always in a safe and sanitary condition. The goal is that work be performed in a manner that consistently ensures Facilities' services meet the needs of employees while ensuring operational readiness.

Departmental Overview

Performance Indicators	Prior Year	Current	Goal	Strategic Focus
Company Retention Rate	95%	92.6%	97%	Workplace Performance
Company Turnover	3.16%	8.11%	< 5%	Workplace Performance
Elevate employee engagement and satisfaction	70%	80%	Achieve > 60% employees reported as "promoters" in annual workplace survey	Workplace Performance
Provide a safe workplace	1.69, 8	97%, 3	Achieve injury incident rate ≤ 2.0	Workplace Performance
Promote safe driving	2.44	2.15	Achieve preventable vehicle accident ratio of < 4.0	Workplace Performance
Reduce Recordable Injuries and Vehicle Accidents	N/A	N/A	Provide 10% reduction	Workplace Performance
Promote safety awareness	100%	100%	Ensure employees attend 75% of assigned safety training	Workplace Performance
Improve organizational communication	70%	60%	Achieve > 55% participation in annual workplace survey	Workplace Performance
Improve organizational communication	4 supervisory training	4 supervisory & 2 town hall	Conduct ≥ 4 supervisory training	Workplace Performance
Encourage training and professional development	~40-45%	~40-45%	Define promotional matrix and define training requirements for 25% of job descriptions	Workplace Performance
Departmentally driven training with HR Trainer to track/measure	2	2	Ensure exempt employees participate in ≥ 1 professional development opportunity each year	Workplace Performance
Enhance succession planning and promotional opportunities	9	9	Achieve ≥ 2 qualified internal candidates for supervisory positions	Workplace Performance
Implement technology projects and facility preventative maintenance	98.3%	100%	Perform > 90% of needed facility preventative maintenance	Organizational Excellence

Goals for FY21 Budget Year	Status	Strategic Focus	Timeframe
Complete HU and departmental culture surveys	Complete	Workforce Performance	May 2021
Develop position job matrix	In progress	Workforce Performance	Sept. 2022
Review clerical and support job positions	Complete	Workforce Performance	June 2021
Stand/set up training coordinator position	Complete	Workforce Performance	April 2021
Finalize implementation of Learning Management System	Complete	Workforce Performance	Feb. 2021
Develop effective handoff between HR and EEO	Complete	Workforce Performance	Dec. 2021
Expand safety training	In progress	Workforce Performance	Sept. 2021
Address second-floor workspace reorganization	In progress	Workforce Performance	Sept. 2022
Review charge and time codes	In progress	Workforce Performance	Sept. 2022

Goals for FY22 Budget Year	Strategic Focus	Timeframe
Implement Employee Central migration and review time entry	Organizational	Mar 2022
solutions	Excellence	10101.2022
Develop organization-wide employee training tracking mechanism	Organizational	Sont 2022
	Excellence	3ept. 2022
Develop "buddy to boss" training resource across the organization	Organizational	Mar. 2022
Develop buddy to boss training resource across the organization	Excellence	
Develop general training for clerical/administrative positions	Organizational	Sont 2022
Develop general training for cierical/administrative positions	Excellence	Mar. 2022 Sept. 2022 Mar. 2022 Sept. 2022 Sept. 2022 Mar. 2022
Finalize promotional matrix for non-exempt positions	Organizational	Sont 2022
	Excellence	3ept. 2022
Evaluate transfer of landscape maintenance to Eacilities	Workforce	Mar 2022
Evaluate transfer of landscape maintenance to Facilities	Performance	10101.2022

Departmental Budget Summary

	FY21 Budget	FY22 Budget
Water Operating Expenses	\$1,262,384	\$1,441,167
Gas Operating Expenses	\$1,271,702	\$1,641,485
Electric Operating Expenses	\$3,641,023	\$4,150,834
Total Operating Expenses	\$6,175,109	\$7,233,486
Water Capital Expenses	\$28,000	\$0
Gas Capital Expenses	\$87,500	\$83,800
Electric Capital Expenses	\$458,700	\$488,600
Total Capital Expenses	\$574,200	\$572,400
Grand Total	\$6,749,309	\$7,805,886

Information Technology

David Champigny, Chief Information Officer

Organizational Function

The Huntsville Utilities IT department strives for efficient, secure, and effective use of information technology in support of HU's goals and objectives. IT is responsible for developing, supporting, operating and delivering state of the art systems, applications and infrastructure to support the mission of Huntsville Utilities. The IT team consists of two groups; **Management Information Systems (MIS)** and **Technical Services (TS)** that report to the office of the Chief Information Officer. Huntsville Utilities IT uses the waterfall/agile Software Development Lifecycle Methodologies (SDLC) where applicable. Project planning, requirements, definition, system design, security, development, test, acceptance and deployment phases are followed while adhering to a change control management process. In October 2018, a five-year information technology roadmap was completed. The technology roadmap represents the most important outcome arising from the strategic technology planning process. The roadmap maintains HU's focus on the most important needs across the utility and will support planning and budgeting decisions as a dynamic management tool, integrated into an overall technology governance practice. The IT Steering Committee (ITSC) oversees the governance of information technology.

The ITSC's structure and risk management processes ensure:

- Strategic Alignment Open communication between the IT departments and the other functional units to promote collaborative planning. IT sustains and facilitates the implementation of strategic objectives and follows the Huntsville Utilities five-year Information Technology Strategic Plan.
- *Value Delivery* Balancing increasing cost to the value of information obtained to ensure an appropriate return from IT.
- *Resource Management* IT resources are properly allocated, thereby resolving resource priority conflicts. IT assets are safeguarded.
- *Risk Management* Risks are assessed, monitored and managed to maintain the confidentiality, integrity and availability of information and systems. Authority, roles, and responsibilities are clearly defined through documented policies.
- *Performance Measurement* Projects are delivered on time and on budget while meeting quality standards. Projects improve the effectiveness and efficiency of operations.

The **MIS** team supports HU's SAP ERP back office systems such as Accounting/Payroll/Fixed Assets, Human Resources/Benefits, Purchasing/Inventory/Fleet, Water/Gas/Electric Meter Shops, Finance, Budget, Payroll, Materials Management, and Procurement as well as front office Customer Information Systems (CIS) systems such as Customer Resource Management (CRM), Device Management (DM) Billing and Invoicing, Cash Handling, Customer Call Center systems and Multichannel Customer Bill Payment Options including IVR, Mobile Phone Apps (IOS and Android platforms), Kiosks, Drop Box, and the Customer Payment Portal (MyAccount). In addition, MIS is responsible for nightly data processing that generates over 2 million customer bills each year.

The MIS team is split into Functional and Technical groups by business domain. The functional analysts are liaisons between the business units and IT. The functional team is responsible for the configuration, security, testing and training of various modules such as materials management, purchasing, pricing, billing, human resources, accounting, and device management.

The SAP Technical team is responsible for providing the tools, technology and framework for development/programming of the application portfolio, including middleware services and business intelligence reporting.

The **Technical Services** group is responsible for designs, installs, maintenance and management of network and communication infrastructure and equipment supporting all of HU's computing systems. This includes computing hardware, comprised of servers and data storage, workstations, laptops, tablets, cellphones, printers and other miscellaneous devices, as well as software systems that are not part of the SAP suite that the MIS group supports. Some of these systems include email, the help desk, file storage, web-based collaboration tools and engineering design, modelling and monitoring applications.

The Technical Services team is also divided into Functional and Technical groups, but more aligned to IT functions than business domains. The Network Infrastructure team provides all of the hardware, programming and configuration for our computer networks (including wireless networks), radio systems (both for trucks/crews) and radio communications that support our AMI (Automated Metering) and SCADA (system control) systems. We have a group of Field Technicians who work with the radios, towers, substation monitoring equipment and all the internal wiring for our computer and phone systems at all facilities.

System Administrations is responsible for all desktop and laptop computer systems and cell phone infrastructure. The Help Desk team is a part of this group and supports all employees and approximately 700 computers. Servers that support all applications are a shared responsibility between System Administration and Network Integration. The Network Integration team supports web applications and several GIS related field applications, including the InService product, which is used by Field Services and Meter Shops to install, disconnect, and remove Water, Gas and Electric services to our customers and is integrated into SAP with real-time data. This program will also support a planned Outage Management system which will replace our legacy applications in this area.

Technical Services installs and maintains servers and networking for technology/computer related systems (Phone and IVR systems, Safety and Security Systems, etc.) The group maintains the fiber optic hardware and software that supports all HU facilities. In many cases, this infrastructure is shared with or provides services to the City of Huntsville. There is redundant connectivity to the internet at the Chase Operations Center and Downtown Offices.

The Cyber Security group supports multiple redundant firewalls and monitors cyber security for both Technical Services and MIS. HU has adopted the Cyber Security NIST framework to protect our assets.

Departmental Overview

Performance Indicators	Prior Year	Current	Goal	Strategic Focus
Complete > 80% IT Projects within target year	40%	41%	> 80%	Workplace Performance
Respond to > 90% of IT help desk requests in < 4 hours	89%	91%	> 90%	Workplace Performance
Provide resolution in < 2 business days for 80% of requests marked "under review"	94%	89%	80%	Workplace Performance

Goals for FY21 Budget Year	Status	Strategic Focus	Timeframe
Develop a technology roadmap	In Progress	System Reliability	Sept. 2021
Establish a data governance committee	Complete	Organizational Excellence	June 2021
Establish a cybersecurity committee	Complete	Organizational Excellence	April 2021
Enhance network services	In Progress	System Reliability	Sept. 2021
Improve disaster recovery plans	In Progress	System Reliability	Sept. 2021
Implement a new help desk system	In Progress	System Reliability	Sept. 2021
Develop an electronic document signing solution	Complete	Workplace Performance	July 2021
Improve material management solutions	Complete	Customer Satisfaction	April 2021

Goals for FY22 Budget Year	Strategic Focus	Timeframe
Develop long-term ERP and CIS platform strategy	System Reliability	Sept. 2022
Evaluate MDM upgrade options and long-term AMI work processes	System Reliability	Sept. 2022
Develop a plan for scalable municipal fiber network solutions	System Reliability	Sept. 2022
Ensure complete adoption of InService with Operations personnel	Workforce Performance	Mar. 2022
Align access and cybersecurity requirements for in-house and cloud solutions	System Reliability	Mar. 2022
Update HUZone to SharePoint	Organizational Excellence	Mar. 2022

Departmental Budget Summary

	FY21 Budget	FY22 Budget
Water Operating Expenses	\$2,270,308	\$3,207,387
Gas Operating Expenses	\$2,206,211	\$2,076,399
Electric Operating Expenses	\$6,166,063	\$6,008,597
Total Operating Expenses	\$10,642,582	\$11,292,383
Electric Capital Expenses	\$1,367,601	\$1,530,500
Grand Total	\$12,010,183	\$12,822,883

Water Operations

Mike Counts, Vice President Operations

Fredrick Mucke, Water Operations Director

Organizational Function

The **Water Department's** goal is to provide superior customer service to our customers through the safest, most reliable and economical treatment and distribution system possible.

The Water Department includes water treatment plants, deep wells, elevated tanks, booster pumping stations, distribution mains and services. The Water System consists of 1,489 miles of water mains, which provides water service to the customers of Huntsville Utilities. The Water Department consists of the Meter Shop, New Services, South Maintenance, North Maintenance, Small Construction, Large Construction, Valve/Fire Hydrant Maintenance, Water Quality, South Parkway Plant, Southwest Plant, Lincoln Dallas Plant, Wells/Tanks/Boosters, and Southeast Water Treatment Plant sections. The Water Department reports to the Vice President of Operations.

The **Water Management** group provides leadership of all water supply and operation sections, and engineering advice to the HU Engineering department. Assures the following: daily administrative operations for the water system personnel; processing applications for new and existing customers; maintaining records for maintenance services and input to mapping on completed work and engineering on needed capital projects. Responsible for compliance with all EPA, ADEM and ADPH regulations in the treatment and distribution of potable water.

The **Water Meter Shop** is responsible for working all service orders generated by field services, any calls meter related from Dispatch, as well as meter changes. The Meter Shop also has an industrial crew that is responsible for all meters 3" and larger as well as fire lines. This crew is responsible for performing the AWWA MR-6 manual recommendation of testing a minimal of 5% of all industrial meters annually. Meter Shop installs and maintains all regulators feeding the different pressure zones. Second shift reports to the Meter Shop as well handling all calls from end of normal business hours until 10:00 PM. The Service Coordinator oversees all meter changes as well as new sets and makes sure all record keeping is completed and filed.

New Services is responsible for installation of all new meters ranging from $\frac{3}{4}$ " to 2". This section is responsible for dewaters in our system as well.

The **Maintenance** sections are responsible for replacing or repairing all leaking service lines. They take care of water main breaks and third-party damages and all 2" lines are repaired by a trouble truck that reports to the maintenance sections as well.

The **Large Construction** section is responsible for pipe installation above 12" as well as repairs on all transmission mains. This would include requests to lower or raise large pipelines for projects.

The **Small Construction** section is responsible for 12" and smaller pipe installation. They also set all vaults for 3" and larger meters. This section would assist in lowering or raising 12" and smaller pipelines for projects.

The **Valve/Fire Hydrant** section is responsible for maintaining all valves and fire hydrants in the system. The group replaces all inoperable or damaged hydrants. This section is also responsible for the leak detection program used to detect leaks within the system. The **Pump Station Maintenance** section is responsible for maintaining all booster stations, tanks, and wells, to include preventative maintenance, repairs, and overall site upkeep.

The **Water Quality** section ensures overall drinking water system compliance with ADEM, ADPH, and EPA regulations and monitors distribution system water quality through compliance sampling, hydrant flushing, distribution system instrumentation maintenance, cross connection control program, and answering any customer water quality calls.

The **Water Treatment Plants** operate all treatment plants, monitor the distribution system SCADA to ensure adequate system capacity, perform any plant maintenance, and ensure overall facility upkeep.

Huntsville Utilities Water Department on June 1, 2021 began to handle the operation and maintenance of the potable and industrial water system on **Redstone Arsenal**. The agreement with Redstone is a 10-year agreement and can be modified yearly (IGSA). Water crews will handle all operations and maintenance issues with the water system and will respond to outages and requests for service. Huntsville Utilities will also run the two water treatment plants on Redstone. The system includes approximately 298 miles of pipe, 1,202 valves, 7 storage tanks and 3 treatment plants (1 is not operational). It is approximately 20% the size of Huntsville's current water infrastructure.

Departmental Overview

Performance Indicators	Prior Year	Current	Goal	Strategic Focus
Ensure Water Availability	100%	100%	≥ 99.9%	System Reliability
Ensure Customer Interruptions are Brief	5.76 minutes	7.29 minutes	< 30 minutes	Customer Satisfaction
Maintain Low Raw Water and High Service Pump Unscheduled Downtimes Each Month	Raw Water 5%/ High Service Pumps 1%	Raw Water 6% / High Service Pumps 13%	< 10%	Customer Satisfaction
Maintain Non-Revenue Water Losses	23%	23%	< 20%	System Reliability
Maintain System Capacity to Peak Water Demand	43%	39%	< 75%	System Reliability

Goals for FY21 Budget Year	Status	Strategic Focus	Timeframe
Implement IGSA	Complete	Organizational Excellence	June 2021
Plan OMS implementation	In progress	System Reliability	Aug. 2021
Investigate a digital time tracking system	In progress	Organizational Excellence	Aug. 2021
Ensure GIS data integrity	Complete	Organizational Excellence	Jan. 2021
Review customer requirements and specifications	In progress	Organizational Excellence	Jan. 2022
Review fleet maintenance and replacement	In progress	Organizational Excellence	Aug. 2021
Update inventory levels	Complete	Organizational Excellence	June 2021

Goals for FY22 Budget Year	Strategic Focus	Timeframe
Launch new OMS system	Workforce Performance	Sept. 2022
Validate Redstone IGSA approach and financial structure	Financial Stability	Mar. 2022
Prepare design for new System Operations Center	Organizational Excellence	Sept. 2022
Renovate Triana & Thornton and implement operational changes	Organizational Excellence	Sept. 2022
Finalize cross-connection inspection process	System Reliability	Mar. 2022

Departmental Budget Summary

	FY21 Budget	FY22 Budget
Water Operating Expenses	\$20,477,960	\$21,229,979
Water Capital Expenses	\$3,242,107	\$3,434,937
Grand Total	\$23,720,067	\$24,664,916

Gas Operations

Mike Counts, Vice President Operations

Todd Gentle, Gas Operations Director

Organizational Function

The **Gas Department's** goal is to provide superior customer service to our customers through the safest, most reliable and economical distribution system possible.

The Gas Department operates and maintains a 1,478-mile natural gas distribution pipeline system throughout Madison, Marshall and Limestone County, which provides natural gas service to the customers of Huntsville Utilities. The Gas Department consists of the Meter Shop, New Services, Maintenance, Corrosion, Heavy Construction/Boring, and Landscaping sections. The Gas Department reports to the Vice President of Operations.

The **Gas Management** group provides support to the Meter Shop, New Services, Maintenance, Corrosion, Heavy Construction/Boring, and Landscaping sections. This support consists of the following: performing daily administrative operations for the gas system personnel; processing applications for new and existing customers; maintaining records for Maintenance services; managing customer relations; ensuring compliance with Federal requirements.

The **Gas Meter Shop** is responsible for repairing and testing natural gas meters as well as responding to various natural gas leak calls. Records are kept of each meter in service indicating location, installation date and maintenance work performed. Meters are changed periodically in accordance with rules and regulations of the Utility. The Gas Meter Shop is currently in the process of gathering all pertinent data to be able to install AMI modules on the gas meters. Meter Shop employees are responsible for the operation and maintenance of 89 district regulators, 5 gate stations and an interconnect station which supply natural gas to our customers.

New Services is responsible for installing natural gas service lines to residential, industrial and commercial customers throughout Madison, Marshall and Limestone County. In addition, due to the increased growth in Madison County, the Service Line Crews will install short main extensions to serve new customers. Service Line crews installed 1,343 service lines, which contributed to over 2% customer growth for fiscal year 2020.

The **Maintenance** section installs and maintains natural gas distribution pipelines and facilities. This installation and maintenance consists of the following: installing main and service pipeline extensions and meters to meet customer requests; performing maintenance to meet or exceed Department of Transportation (DOT) requirements; inspecting contractors' construction crews to ensure proper pipeline installation; repairing third party damages (e.g., cut gas lines); and installing and implementing the cathodic protection system. The Leak Detection crews are responsible for responding to any outside leak calls, pinpointing the underground leak and determining the risk level of the leak.

The **Corrosion** section is responsible for operating and maintaining the cathodic protection on approximately 836 miles of steel gas mains and 21,503 steel service lines. In order to comply with Federal and State regulations, the Corrosion section must make bi-monthly inspections of our rectifier systems to ensure proper levels of protection are being maintained and each pipeline segment is being tested annually. Due to the continued growth of our community, the corrosion section must be vigilant of new facilities being installed by outside agencies to ensure they do not interfere with our protection systems.

The **Heavy Construction** section is responsible for the installation and relocation of natural gas throughout our service area. This work consists of new residential subdivisions, system improvement extensions, and relocations due to City and State road widening projects. The Heavy Construction crews were responsible for installing 112,632 feet of various sizes of gas main for fiscal year 2020.

The **Boring** section is responsible for all horizontal directional boring of gas mains and services as well as supporting the installation of Fiber and Water facilities which require boring. The Boring section was responsible for 652 directional bores resulting in 76,064 feet of infrastructure installed last fiscal year for the various departments.

The **Landscaping** section is responsible for the restoration of landscape and hardscape disturbed during the installation and maintenance of all construction within Huntsville Utilities. HU landscaping crews completed 1,420 landscaping requests and our contractor crews completed 1,758 landscaping requests for fiscal year 2020.

Huntsville Utilities Gas Department on June 1, 2021 began to handle the operation and maintenance of the natural gas system on **Redstone Arsenal**. The agreement with Redstone is a 10-year agreement and can be modified yearly (IGSA). Gas crews will handle all operations and maintenance issues with the natural gas system and will respond to outages and requests for service. The gas system is still being owned by Redstone and Redstone is still responsible for buying their natural gas. The system includes approximately 67 miles of pipe, 542 regulators and 265 valves. It is approximately 5% the size of Huntsville's current gas infrastructure.

Departmental Overview

Performance Indicators	Prior Year	Current	Goal	Strategic Focus
Ensure Gas Availability	100%	100%	>99.9%	System Reliability
Ensure Customer Interruptions are	32.7	50.2	< 60	Customer
Brief	minutes	minutes	minutes	Satisfaction
Unaccounted for Gas (12 month rolling average)	Not Tracked	3.09%	< 5%	System Reliability

Goals for FY21 Budget Year	Status	Strategic Focus	Timeframe
Implement IGSA	Complete	Organizational Excellence	June 2021
Plan OMS implementation	In progress	System Reliability	Aug. 2021
Investigate a digital time tracking system	In progress	Organizational Excellence	Aug. 2021
Ensure GIS data integrity	Complete	Organizational Excellence	Jan. 2021
Review customer requirements and specifications	In progress	Organizational Excellence	Jan. 2022
Review fleet maintenance and replacement	In progress	Organizational Excellence	Aug. 2021
Update inventory levels	Complete	Organizational Excellence	June 2021

Goals for FY22 Budget Year	Strategic Focus	Timeframe
Launch new OMS system	Workforce Performance	Sept. 2022
Validate Redstone IGSA approach and financial structure	Financial Stability	Mar. 2022
Prepare design for new System Operations Center	Organizational Excellence	Sept. 2022
Renovate Triana & Thornton and implement operational changes	Organizational Excellence	Sept. 2022
Evaluate means to improve gas service installations	System Reliability	Mar. 2022

Departmental Budget Summary

	FY21 Budget	FY22 Budget
Water Operating Expenses	\$503,406	\$204,132
Gas Operating Expenses	\$10,373,732	\$10,202,395
Electric Operating Expenses	\$125,851	\$51,033
Total Operating Expenses	\$11,002,989	\$10,457,560
Gas Capital Expenses	\$1,830,956	\$2,636,461
Grand Total	\$12,833,945	\$13,094,021

Note: The Landscaping section costs have been allocated 100% to gas in prior years but are now being allocated to all three services based on the nature of services performed.

Electric Operations

Mike Counts, Vice President Operations

Wayne Jordan, Electric Operations Director

Organizational Function

The **Electric Department's** goal is to provide superior customer service to our customers through the safest, most reliable and economical distribution system possible.

The Electric Department is responsible for the construction, operation, and maintenance of the entire electric and fiber optic systems. The Electric System consists of 2,920 miles of overhead primary and 1,522 miles of underground primary, which provide electric service to the customers of Huntsville Utilities. The Electric Department consists of the Meter Shop, Dispatch, Substations, Overhead, Underground, Tree Trimming, SCADA Communication, and Fiber sections. The Electric Department reports to the Vice President of Operations.

The **Electric Meter Shop** section is responsible for the procurement, documentation, integrity, maintenance, and accuracy of electric metering for Huntsville Utilities, including the recent AMI conversion. This section orders metering equipment and ensures new meters are received, checked, numbered, and placed in stock for installation. The Meter Shop verifies programming of the meters, repairs and tests all meters in the electric system, and documents meter location in the field, installation date, and maintenance work performed. Additionally, this section performs all instrument-rated installations and service verifications and verifies the accuracy of the monthly TVA Power Bill invoice.

The **Operations Center** operates 24 hours a day, seven days a week monitoring and dispatching electric, water, gas, fiber, and field service crews that provide utility services to the Huntsville and Madison County communities. Another responsibility of the Operations Center is to assist with the monitoring of the Huntsville Utilities' security systems. Specifically, the Operations Center assumes the responsibility of attending customers after regular business hours while simultaneously maintaining and monitoring a variety of complex systems that ensure all customers receive the highest quality service possible.

The **Overhead Distribution** section is responsible for the construction, operation, and maintenance of our overhead transmission and distribution systems. All combined, the overhead system consists of over 2,900 miles of overhead conductor operated at 12kV, 25kV, and 46kV. The Overhead Distribution section is also responsible for Right-of-Way line clearance operations and vegetation management control through the use of in-house and contract line clearance crews and herbicides.

The **Underground Distribution** section is responsible for the construction, operation, and maintenance of our residential and commercial underground transmission and distribution systems. The underground system consists of approximately 1,500 miles of underground cable operated at 12kV, 25kV, and 46kV. The Underground Distribution section also consists of the Trouble/Street Light section and the Services section responsible for addressing all electric system problems, the installation and maintenance of streetlights, and the installation of new electric services.

The **Substation** section is responsible for the operation and maintenance of 15 delivery points and 98 distribution substations. The section operates, troubleshoots, repairs, and maintains 67 circuit switchers, 206 power transformers, 380 circuit breakers, 749 voltage regulators, and 46 station battery banks. Additionally, the substation group installs new equipment for substation expansions and replacements and assists SCADA technicians with remote station monitoring and line crews with line switching.

The **SCADA Operations** section is responsible for real-time monitoring and control of the electric, water, and gas facilities utilizing our computerized supervisory control and data acquisition (SCADA) system. Our SCADA section currently maintains approximately 200 RTU's throughout Huntsville Utilities' electric, water and gas systems used to gather and analyze relevant system data. Our System Operators use a graphical-user-interface for supervisory management. The key attribute of our SCADA system is the ability to respond to customer outages, proactively.

The **Fiber** section is responsible for the construction, operation, and maintenance of our fiber network. The Fiber System consists of 6,013 miles of fiber plant, 66% overhead and 34% underground. The Fiber section is also responsible for a 75-mile aerial backbone and an approximate 100-mile legacy fiber plant. The Fiber section maintains a network capable of serving over 110,000 parcels in the city of Huntsville. The Fiber section will also be responsible for providing reliable service to over 1,000 tier two addresses that will consist of municipal, medical, educational and Huntsville Utilities operational circuits.

Huntsville Utilities Electric Department on June 1, 2021 began to handle the operation and maintenance of the transmission and distribution system on **Redstone Arsenal**. The agreement with Redstone is a 10-year agreement and can be modified yearly (IGSA). Electric crews will handle all operations and maintenance issues with the electric system and will respond to outages and requests for service. The electric system is still being owned by Redstone and Redstone is still responsible for buying their power (currently through TVA). The system includes approximately 248 miles of overhead lines, 145 miles of underground lines, 46 miles of transmission and 22 substations. It is approximately 10% the size of Huntsville's current electric infrastructure.

Departmental Overview

Performance Indicators	Prior Year	Current	Goal	Strategic Focus
Ensure Electric Availability	99.977%	99.9%	≥ 99.9%	System Reliability
Duration of Interruptions	58.33 minutes	51.69 minutes	< 60 minutes	Customer Satisfaction
Ensure Fiber Availability	100%	100%	≥ 99.998%	System Reliability
Maximum Duration of Interruptions	6.96 hours	6.96 hours	< 8 hours	Customer Satisfaction
Tree Trimming of Overhead Distribution Annually	191%	47.6%	584 miles cleared/Yr.	System Reliability
Maintain Average Load Capacity for Substations & Main Feeders	99%	99%	< 50%	System Reliability
Maintain Load Capacity for Substations & Main Feeders at Peak Demand	99%	99%	< 100%	System Reliability

Goals for FY21 Budget Year	Status	Strategic Focus	Timeframe
Implement IGSA	Complete	Organizational Excellence	June 2021
Plan OMS implementation	In progress	System Reliability	Aug. 2021
Investigate a digital time tracking system	In progress	Organizational Excellence	Aug. 2021
Ensure GIS data integrity	Complete	Organizational Excellence	Jan. 2021
Consider generation flexibility projects	In progress	System Reliability	Sept. 2022
Review customer requirements and specifications	In progress	Organizational Excellence	Jan. 2022
Review fleet maintenance and replacement	In progress	Organizational Excellence	Aug. 2021
Update inventory levels	Complete	Organizational Excellence	June 2021

Goals for FY22 Budget Year	Strategic Focus	Timeframe
Launch new OMS system	Workforce Performance	Sept. 2022
Validate Redstone IGSA approach and financial structure	Financial Stability	Mar. 2022
Prepare design for new System Operations Center	Organizational Excellence	Sept. 2022
Renovate Triana & Thornton and implement operational changes	Organizational Excellence	Sept. 2022

Departmental Budget Summary

	FY21 Budget	FY22 Budget
Water Operating Expenses	\$570,273	\$637,211
Gas Operating Expenses	\$455,212	\$394,956
Electric Operating Expenses	\$35,174,970	\$38,092,034
Total Operating Expenses	\$36,200,455	\$39,124,201
Electric Capital Expenses	\$9,740,887	\$11,596,655
Grand Total	\$45,941,342	\$50,720,856

Information about the City of Huntsville

Huntsville is a city in the Appalachian region of northern Alabama. It is the county seat of Madison County but extends west into neighboring Limestone County and south into Morgan County. Pioneer John Hunt, for whom the city is named, occupied a cabin alongside a spring here in 1805. A town soon flourished, and it was the largest in the Alabama Territory by 1819. That year the leaders of the Alabama Territory met in Huntsville to petition the U.S. Congress to grant Alabama statehood. In terms of land area, Huntsville is the biggest city in Alabama; and is set to be the biggest in terms of population by 2025.

Huntsville was the cotton trading center of the Tennessee Valley during the 1840s and 1850s when farmers and merchants originally from Virginia and the Carolinas established residence. Huntsville was still a cotton market town of less than 17,000 people in 1950 when U.S. Senator John Sparkman brought a band of German scientists to Redstone Arsenal to develop rockets for the U.S. Army. By the end of the decade, Wernher von Braun's team had developed the rocket that would launch America's first satellite. Other rockets eventually put the first American in space and transported the first astronauts to the Moon.

In 1960, the George C. Marshall Space Flight Center (MSFC) was established in Huntsville. MSFC is the U.S. government's civilian rocketry and spacecraft propulsion research center. It's the largest NASA center and it's first mission was developing the Saturn launch vehicles for the Apollo program. The additional jobs in the Valley created by these space program initiatives encouraged other companies to join Huntsville's leading-edge aerospace community.

During the 1970s, Huntsville's economy stalled due to the closing of the Apollo program. However, that setback came to an end with the emergence of the Space Station and other initiatives. Redstone Arsenal became a hub for missile defense programs and research, which brought even more jobs and industrial growth to the city and surrounding areas. The Cummings Research Park was developed just north of Redstone Arsenal to help accommodate this expansion and it is currently the second largest technology and research park in the nation.

Huntsville is considered one of the nation's high-tech hotspots due to the number of companies that focus on aerospace, defense and research and development but growth has not been limited to those areas. The FBI is currently expanding its presence in Huntsville that will bring over a billion dollars in improvements with new and upgraded facilities. Mazda Toyota Manufacturing (MTM) will soon complete construction of its plant that has created thousands of direct and indirect jobs and begin production. MTM will join companies in Huntsville like Toyota Motor Manufacturing, Alabama, that produces engines for Toyota trucks and SUVs, and Polaris, which produces a variety of outdoor and all-terrain vehicles. Facebook has established and continues to invest in a data center in Huntsville which only serves to expand the already diverse commercial portfolio. Huntsville consistently ranks among the top 25 most educated cities in the United States, driven largely by such a highly skilled workforce.

To access more information about Huntsville, including demographic data, links to the Huntsville/Madison County Chamber website are included on the last page of this document.

Glossary

AAC: All Aluminum Condutor is for stranded 1350 aluminum conductors and is primarily used for overhead transmission and distribution services.

AC: Asbestos cement pipe comprises a mixture of Portland cement and asbestos fibers. This is mainly used for potable water mains that are 24 inches and less in diameter.

ADA: The Americans with Disabilities Act is a civil rights law that prohibits discrimination based on disability.

ADEM: The Alabama Department of Environmental Management is a state government agency charged with the enforcement of environmental policy in the US state of Alabama.

ADPH: The Alabama Department of Public Health is the primary state health agency of the government of the US state of Alabama. It provides several public health services to Alabama residents.

ALDOT: The Alabama Department of Transportation, also referred to as the DOT. This is the government agency responsible for transportation infrastructure in the state of Alabama.

ALPEX: The Alabama Performance Excellence Program promotes economic development by facilitating increased productivity in organizations.

ALA-TENN: An interstate natural gas pipeline that travels west to east delivering natural gas to industrial customers in northwest Alabama.

Allocate: The process of splitting costs between financial components. Huntsville Utilities allocates shared operational costs to the water, gas, and electric financial statements.

ALPSC: The Alabama Public Service Commission was established by an act of the Alabama Legislature to primarily replace the State Railroad Commission.

AMI: Advanced metering infrastructure (AMI) that provides more timely usage information than traditional mechanical meters and allows remote connection and disconnection of utility service.

Annual Budget: A budget covering a single fiscal year.

APGA: The American Public Gas Association is a not-for-profit nationwide association for public and community owned natural gas utilities with over 700 million members in 37 states.

APPA: The American Public Power Association is the service organization for community owned electric utilities.

Appropriation: An authorization made by the legislative body of a government which permits a specific amount of money to be expended for the purchase of goods and services.

Asset Management System (AMS): A system that tracks important details about each asset in real time. This should help decrease administrative costs, improve service, and provide greater visibility into asset utilization, costs and maintenance.

Assets: Resources owned or held by Huntsville Utilities that provide positive economic value.

ATC: a non-refundable Aid-To-Construction payment that may be required before construction can begin on a customer's project. This is in addition to any service application fees or deposits due at the time the customer applies for an account with Huntsville Utilities.

ATRIP: The purpose of the Alabama Transportation Rehabilitation and Improvement Program is to rehabilitate and improve transportation infrastructure through the accelerated delivery of project funding.

AWPC: The Alabama Water Pollution Control Association promotes the advancement of fundamental and practical knowledge concerning water supply and treatment, and the nature, collection, treatment, reclamation, and disposal of domestic and industrial wastewaters.

AWWA: The American Water Works Association is an international, nonprofit, scientific and educational society dedicated to ensuring safe and clean water.

Balanced Budget: A budget in which the sum of estimated revenues and appropriated cash reserves, if necessary, are equal to planned expenditures.

Betterment: This occurs when utility assets are moved due to a request from the ALDOT, but instead of moving the assets in kind, the assets are instead upgraded or replaced with superior assets solely for the benefit of the utilities. This is not reimbursable by ALDOT.

Board of Directors: The two governing boards of Huntsville Utilities are the Electric Board and the Gas and Water Board. Each Board is made up of 3 Board members that are appointed by City Council.

Bond: A certificate of debt issued by a government or corporation guaranteeing periodic payments of interest and return of original investment on specified future dates.

Bond Issue: The sale of governmental bonds as a means of borrowing money.

Bond Rating: A grade given by bond rating agencies (Moody's, S&P, and Fitch) indicating a government's investment qualities. Ratings range from AAA (highest) to D (lowest) and the higher the rating the lower the interest rate on the bonds.

Budget: A financial plan for a specific fiscal year that contains both the estimated revenues to be received and the proposed expenditures to be incurred during the year.

Budget Adjustment: One of two methods of adjusting the budget after approval. No additional approval is required because funding will simply be shifted from one area to another.

Budget Amendment: One of two methods of adjusting the budget after approval. Amendments are for the request of additional funding and must include approval from the Boards and City Council.

Budget Calendar: The schedule of key dates in the preparation and adoption of the budget.

Budget Document: A formal document presented to the Board of Directors containing Huntsville Utilities' financial plan for the upcoming fiscal year.

Budget Message: An overview of the proposed budget from the CEO/President to the Boards of Directors which discusses the major budget items, changes from the current and previous fiscal years, and the views and recommendations for the upcoming fiscal year.

BVB: A comparison of budget vs budget looking at the current year budget in comparison to the proposed upcoming budget.

BVP: A comparison of budget vs projected looking at the projected current year actuals to the upcoming year budget.

BWO: A Budget Work Order is sent to the City for approval for all capital expenditures greater than \$25,000.

C&I: The customer service group that specializes in commercial and industrial customer assistance.

Capital Expenditure: An item purchased or constructed with a useful life of 3 years or more that is valued at \$5,000 or greater.

Capital Improvement Plan (CIP): A plan which identifies and estimates the nature, schedule, cost, priority, and financing of long-term assets with an expected life of at least 3 years and a total cost of \$5,000 or more.

Capital Project: Projects established to account for the cost of capital improvements. Typically, a capital project would be the construction of or improvements to a facility or infrastructure.

CFR: The Code of Federal Regulations is the codification of the general and permanent rules and regulations published in the Federal Register by the executive departments and agencies of the federal government of the United States.

CI: This refers to cast iron pipe that is used for water and natural gas distribution.

COH: An acronym that is often used to refer to the City of Huntsville, a parent component to Huntsville Utilities.

Consumer Price Index (CPI): A measure of the average change over time in the prices paid by urban consumers for a market basket of consumer goods and services.

Cost of Living Adjustment (COLA): An increase to employee salary to counteract the cost of inflation.

COVID-19: A dangerous disease caused by a virus called SARS-CoV-2. It is very contagious and has quickly spread around the world.

Cubic Foot (CUF): A unit of measure for natural gas. This can also be expressed in hundred cubic feet (CCF) or thousand cubic feet (MCF). MCFD is another variation meaning a thousand cubic feet daily.

Customer Information Systems (CIS): A system used by an organization to assist employees in obtaining customer information efficiently.

Customer Resource Management (CRM): A technology for managing all company relationships and interactions with customers and potential customers.

Debt Service: The sum of money required to pay installments of principal and interest on borrowed funds according to a pre-determined payment schedule.

Dekatherm (Dth): A unit of energy used to measure natural gas and equivalent to one million British Thermal Units (BTU). This term is interchangeable with MMBTU.

Device Management (DM): The process of managing the implementation, operation, and maintenance of a physical and/or virtual device.

DI: Ductile Iron pipe (DIP) is made up of ductile cast iron used for potable water distribution.

EEO/DI: The group responsible for equal employment opportunity and diversity and inclusion. This group ensures all employees are treated equally in all aspects of their jobs and they help promote a diverse and inclusive workforce.

EPA: The Environmental Protection Agency is an independent executive agency of the US federal government tasked with environmental protection matters.

ERP: Enterprise Resource Planning Software refers to a type of software that organizations use to manage day-to-day business activities.

Expenditures: Actual payment for goods and services received.

FAA Permit: The Federal Aviation Administration (FAA) requires a permit on construction cranes any time that they will exceed a 100:1 sloped surface from the nearest point of the nearest runway out to 20,000 feet or 200 feet above ground level.

Federal Home Loan Banks (FHLB): This system is a group of 11 regional banks across the U.S. that was created by the federal government to keep a reliable stream of cash available to other banks for lending to individuals.

Federal Home Loan Mortgage Corporation (FHLMC): Typically known as Freddie Mac, this is a stockholder-owned, government-sponsored enterprise (GSE) chartered by Congress to keep money flowing to mortgage lenders in support of homeownership and rental housing for middle-income Americans.

Federal National Mortgage Association (FNMA): Typically known as Fannie Mae, this is a government-sponsored enterprise (GSE) founded by Congress during the Great Depression as part of a New Deal to stimulate the housing market by making more mortgages available to moderate- to low-income borrowers.

FH: A fire hydrant is a connection point by which firefighters can tap into a water supply.

FICA Taxes: FICA is an acronym for Federal Insurance Contributions Act. This is the money that is taken out of workers' paychecks to pay social security retirement and Medicare benefits.

Financial Reserves Policy: A policy to identify prudent reserve levels to mitigate risk while promoting long-term financial stability.

Fiscal Year (FY): A twelve-month period that organizations use for planning and reporting financial results. Huntsville Utilities' fiscal year is October 1 through September 30.

Fixed Assets: Assets of long-term nature that are intended to continue to be held or used, such as land, buildings, machinery, and other equipment.

FLSA: The Fair Labor Standards Act is a United States labor law that creates the right to a minimum wage and time and a half overtime pay when people work over forty hours a week.

FMLA: The Family and Medical Leave Act is a United States labor law requiring covered employers to provide employees with job protection and unpaid leave for qualified medical and family reasons.

Fund: A set of interrelated accounts to record revenues and expenditures associated with a specific purpose.

Fund Balance: The sum of cash and investments less the sum of liabilities, encumbrances, and deferred revenues arising from cash receipts.

FYTD: The fiscal year to date refers to the actual dollars spent this fiscal year thru the point in time when it was reported. The fiscal year would always begin on October 1, but it can end on any date until September 30th based on when the actual information is reported.

Generally Accepted Accounting Principles (GAAP): The set of accounting standards, rules and procedures used by governmental agencies to account for the receipt and expenditure of funds.

GFOA: The Government Finance Officers Association represents public finance officials throughout the United States and Canada. They assist in the professional management of governments by developing and identifying financial policies and best practices through education, training, facilitation of member leadership and networking.

GIS: A geographic information system is a framework for gathering, managing, and analyzing data. It specializes in spatial location and organizes layers of information into visualizations using maps and 3D scenes.

GTech: Intergraph's G/Technology enables operators to maintain a definitive source of reliable, location-based information describing their facility network and its connectivity and share with users and systems across their organization.

HDPE: High Density Poly Ethylene (HDPE) is a thermoplastic polymer made from petroleum.

HMC CVB: The Huntsville/Madison County Convention and Visitors Bureau markets our local area to tourists.

HR: Human resources is the group that deals with the hiring, administration, and training of personnel.

HU: An acronym that if often used to refer to Huntsville Utilities.

HVAC: Heating, Ventilation, and Air Conditioning is the technology of indoor and vehicular environmental comfort. It provides thermal comfort and acceptable indoor air quality.

ID: A form of identification that could include a driver's license, a non-driver ID, a gun permit with photo, a military ID card, a FAA issued pilots license, a US passport, social security card, birth certificate, voters registration, Medicare or Medicaid card, W-2 forms, etc.

In Kind: Relocation work done for the ALDOT moving utility assets in a good state of repair without adding to its physical makeup or changing its physical capacity. This is the maximum amount that will be reimbursable by the ALDOT.

Inter-Governmental Service Agreement (IGSA): Huntsville Utilities and Redstone Arsenal are parties to a service agreement whereby Huntsville Utilities operates and maintains the utility infrastructure on the government facility.

Interactive Voice Response system (IVR): A technology that allows humans to interact with a computer-operated phone system through the use of voice and DTMF tones input via a keyboard.

Interest: The cost of using money.

Investment Policy: A policy to invest public funds that will provide the highest return with the maximum security while meeting the daily cash flow demands of the entity and conforming to all state and local statutes governing the investment of public funds.

IOS: This is a mobile iPhone operating system created and developed by Apple Inc. exclusively for its hardware.

IT: A reference to the Information Technology group which includes the Chief Information Officer (CIO), Management Information Systems (MIS), and the Technical Services groups.

IT Steering Committee (ITSC): A group that is responsible for the oversight and governance of information technology at Huntsville Utilities.

kW: One kilowatt is equal to 1,000 watts consumed for just one second. It is also equal to 1.34 horsepower. A MW is equal to 1,000 kW.

kWh: A measure of electricity equal to one kilowatt (kW) of power sustained for one hour.

KPI: Key Performance Indicators are specific quantitative and qualitative measures of work performed as an objective of specific departments.

kV: A unit of electrical potential, equal to 1,000 Volts.

LCWSA: The Limestone County water service area that was purchased in an agreement between HU and Limestone in 2019.

LED: A light emitting diode is a semiconductor light source that emits light when current flows through it. Electrons in the semiconductor recombine with electron holes, releasing energy in the form of photons.

LF: A linear foot is a 12-inch measurement of length, where the material's width and height doesn't matter.

Long-Term Debt: Debt with a maturity of more than one year after the date of issuance.

MCM: A measurement of wire meaning thousands of circular mils. A mil is 1/1000 inch.

MDM: Master Data Management is a technology enabled discipline in which the business and IT work together to ensure the uniformity, accuracy, stewardship, semantic consistency and accountability of the shared master data assets.

MGD: A measure of water indicating a million gallons per day.

Mid-Tenn: A natural gas pipeline system that transports natural gas from Louisiana, the Gulf of Mexico and south Texas to the northeast section of the United States.

MIS: The Management Information Systems group that reports to the Chief Information Officer (CIO). They create and maintain information systems for data management and play a key role in information security, integration, and exchange.

Modified Cash Basis of Accounting: A basis of accounting that combines elements of both cash and accrual accounting. Revenues and expenses are recognized when they are received or paid which is like the cash basis. However, capitalization of assets and accrual of taxes are allowed which is in line with accrual accounting. The modified cash basis is not GAAP compliant and is used for internal reporting purposes, not financial statements.

MMBTU: One million British Thermal Units (BTU). A BTU is the measure of energy content in fuel. Natural gas can typically be priced in dollars per MMBTU. To convert from MMBTU to some other measure of natural gas, such as cubic feet, the average heat content of natural gas must be known. The heat content is generally around 1,030 BTU per cubic foot.

MOU: A memorandum of understanding, a type of agreement between two or more parties.

MR-6: The MR-6 AWWA Manual of Practice provides a complete manual of practice for water utilities on the selection, installation, operation, and maintenance of customer water meters.

MRU: Meter reading units (MRUs) are routes planned out for the utilities' service area for meter reading scheduling.

MTM: Mazda Toyota Manufacturing, a joint venture company formed by Mazda and Toyota. This is also referred to as MTMUS.

MVA: A unit of electrical potential, equal to 1,000 kilo-volt amperes.

NAPRCA: The North Alabama chapter of the Public Relations Council of Alabama is part of a statewide organization that supports public relations leaders.

NPDES: The National Pollutant Discharge Elimination System enforces the Clean Water Act which prohibits discharging pollutants through a point source into water without a permit. The permit will have provisions to ensure the discharge does not hurt water quality or people's health.

NHIP: North Huntsville Industrial Park is a 1,700-acre park located in northeast Huntsville that is home to more than 35 domestic and international companies.

NIST: The National Institute of Standards and Technology (NIST) is part of the US Department of Commerce. In February 2013, the president issued executive order 13636 directing NIST to work with stakeholders to develop a voluntary framework for reducing cyber risks to critical infrastructure.

Non-Recurring Capital: Items of significant value and having a useful life of several years. These capital items have a finite life cycle and are not expected to have expenditures every year.

NTP: A notice to proceed is a letter from the owner or director of a company or business to a contractor to inform the contractor of the date that he can start work, as outlined in a previous contract.

O&M: The operation and maintenance associated with normal repairs and replacement of parts and structural components, and other activities needed to preserve an asset so that it continues to provide acceptable services and achieves its expected life.

OPEB: Other Post-Employment Benefits liability this is described by GASB 43 and GASB 45.

Operating Expenses: The cost of personnel, materials and equipment required for a department to perform its responsibilities.

Ordinance: A piece of legislation enacted by a municipal authority.

Outage Management System (OMS): A computer system used by operators of utility distribution systems to assist in the restoration of power.

Pay-as-you-go Basis: A term used to describe a financial policy by which capital outlays are financed from current revenues rather than through borrowing.

PBX: A private branch exchange network used within a company or organization.

PCB: Polychlorinated Biphenyl is an organic chlorine compound that was once widely deployed as dielectric and coolant fluids in electrical apparatus, carbonless copy paper and in heat transfer fluids.

PHMSA: The Pipeline and Hazardous Materials Safety Administration is a United States Department of Transportation agency responsible for developing and enforcing regulations for the safe, reliable, and environmentally sound operation of the US's pipeline transportation.

PILOT: PILOT stands for payment in lieu of taxes. Instead of paying taxes to the City of Huntsville, Huntsville Utilities makes pilot payments based off a percentage of gas and water sales and based off of electric assets.

Polyethylene (PE) Pipe: Flexible plastic pipe used for fluid and gas. It is often used to replace aging concrete or steel main pipelines.

PR: Public relations is the practice of deliberately managing the release and spread of information between an organization, like Huntsville Utilities, and the public.

PVC: Polyvinyl Chloride is the world's third-most widely produced synthetic plastic polymer. This type of pipe is used to distribute water.

Recurring Capital: Items of significant value and having a useful life of several years. These capital items will have expenditures planned each year.

R&R: Any renewal or replacement to preserve, repair, reconstruct, or modify assets that is not considered routine operation and maintenance.

Revenue Bonds: Bonds usually sold for constructing a project that will produce revenue for the entity.

Revenues: Funds that are received as income.

RFID: Radio Frequency identification uses electromagnetic fields to automatically identify, and track tags attached to objects.

ROW: A right-of-way is the legal right, established by usage or grant, to pass along a specific route through grounds or property belonging to another.

RP3: The APPA's Reliable Public Power Provider designation recognizes public power utilities that demonstrate leading practices in reliability, safety, work force development and system improvement.

RSA: Redstone Arsenal (RSA) is a United States Army post adjacent to Huntsville.

RTU: A remote thermal unit is a remote monitoring and control unit device, responsible for on-site signaling, industrial equipment monitoring and control.

SAHD: A State of Alabama Highway Department standard agreement form used by ALDOT for utility roadway relocations. There are various standard SAHD forms available depending on the type of relocation work being done.

SAP: One of the world's leading producers of software for the management of business processes, developing solutions that facilitate effective data processing and information flow across organizations. It stands for System Analysis Program Development.

SCADA: Supervisory control and data acquisition is a control system that is crucial to help maintain efficiency, process data for smarter decisions, and communicate system issues to help mitigate downtime.

SCCM: A System Center Configuration Manager provides remote control, patch management, software distribution, operating system development, network access protection and hardware and software inventory.

SOAR: The APGA's System Operational Achievement Recognition program to honor those public natural gas systems that have achieved excellence in the operation of their natural gas utility.

Software Development Lifecycle Methodologies (SDLC): A methodology with clearly defined processes for creating highquality software.

Standard Service: The aggregate name for the following electric rate classes: Residential, GSA1, GSA2, GSA3 and Outdoor Lighting. On the TVA power bill, wholesale power costs for these rate classes are shown grouped together.

State Revolving Fund (SRF) Loan: A fund administered by a U.S. state to provide low-interest loans for investments in water infrastructure.

Strategic Plan: A process for determining an organization's immediate and long-term goals.

Technical Services (TS): The technical services group reports to the Chief Information Officer (CIO). They are responsible for designs, installs, maintenance and management of network and communication infrastructure and equipment supporting computing systems.

TECOd: This is an acronym we use for technical close, which is a process to close work orders.

Tennessee Valley Authority (TVA): The sole provider of electricity to Huntsville Utilities. It is a corporate agency of the United States that provides electricity in parts of seven southeastern states. TVA receives no taxpayer funding, deriving virtually all of its revenue from the sale of electricity.

TNCPE: The Tennessee Center for Performance Excellence is an economic development organization. They offer an award program designed to help organizations advance in their performance excellence journey.

TVPPA: The Tennessee Valley Public Power Association is a nonprofit, regional service organization that represents the interests of consumer-owned electric utilities within the TVA service area.

USACE: The United States Army Corps of Engineers require permits for work planned in navigable waters of the US to streamline Department of the Army authorization of projects with minimal impact to the nation's aquatic environment.

VFD: Variable frequency drives are frequently used to regulate water flow at a water treatment plant, allowing more control over the flow of the pump.

VPN: A virtual private network extends a private network across a public network and enables users to send and receive data across shared or public networks as if their computing devices were directly connected to the private network.

Washwater Tank: This is a special tank that provides water pressure to clean filters.

WO: A work order is usually a task or a job for a customer that can be scheduled or assigned to someone.

WFH: Work from Home describes work being done remotely, instead of at an office.

Work Management System (WMS): A system that helps gain insight into workforce and improve productivity. It helps plan work, manage time, costs and improve efficiency.

WS: Welded steel pipe is steel pipe manufactured with a weld. It is a tubular product made out of flat plates, known as skelp that are formed, bent and prepared for welding. This type of pipe is used for natural gas distribution.

WTP (Water Treatment Plant): A facility that monitors and controls the quality of water, to include purity and turbidity as required by state and federal guidelines.

Links to Additional Resources

Huntsville Utilities Website (www.hsvutil.org) City of Huntsville Website (www.huntsvilleal.gov) Tennessee Valley Authority Website (www.tva.com)

Published Financial Information for Huntsville Utilities and the City of Huntsville, Alabama

2020 Huntsville Utilities Audited Financial Statements 2019 Huntsville Utilities Audited Financial Statements 2018 Huntsville Utilities Audited Financial Statements Huntsville Utilities FY21 Annual Budget and Capital Improvement Plan 2020 City of Huntsville, AL Comprehensive Annual Financial Report

Huntsville Utilities Rates and Fees

Current Residential Rates Current Commercial Rates Customer Service Fees

Huntsville Utilities Financial Policies

Waterworks Financial Reserve Policy Natural Gas Financial Reserve Policy Electric Financial Reserve Policy Investment Policy Budget Policy Debt Policy

Information about the greater Huntsville Area

Huntsville/Madison County Chamber (www.hsvchamber.org)

- <u>Community Profile</u>
- Employment and Workforce Data

Other Links

Alabama Department of Environmental Management State Revolving Fund (www.adem.alabama.gov) Consumer Price Index (www.bls.gov) GFOA Distinguished Budget Presentation Award (www.gfoa.org)